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Report to Mayor and City Council

Tuesday, July 21, 2020

Discussion

SUBJECT:

COVID-19 UPDATE (CITY COUNCIL)

I. SUMMARY

During this unprecedented pandemic, the City of Carson has had to adhere to Federal, State and County Executive orders, which initially helped slow the spread of the virus but it did so by shutting down our local businesses and severely impacting our economy. Our residents and businesses were directed by the State to follow stay-at-home orders, with the exception of employees who were determined to have an essential job or in order for residents to shop for essential needs. For the first time in its incorporated history, the City was not allowed to operate in any capacity outside of health measures dictated by the Federal, State and County governments.

The Governor began to reopen the state in various phases, allowing cities and businesses to reopen but with restrictions. This has helped fuel the resurgence of the economy; but at the same time thousands of positive cases have been reported in multiple counties causing the Governor to reevaluate the state's position and restrict several businesses to essential services and limited services at this time.

As of the preparation of this report on July 15, 2020, Los Angeles County Public Health Department has reported 925 confirmed cases of COVID-19 within the City of Carson, with 143,009 cases within Los Angeles County (which includes cases reported by the Long

Beach and Pasadena Health Departments). One should assume that this underreports the actual spread of the virus since those who do not display symptoms or are otherwise mildly impacted have not been tested.

II. RECOMMENDATION

DISCUSS and PROVIDE direction.

III. ALTERNATIVES

TAKE another action Council deems appropriate.

IV. BACKGROUND

On March 17, 2020, the City Council unanimously voted (5-0) to declare a local emergency in response to COVID-19. The declaration of a local emergency enables the City to be more efficient and effective in its response to the outbreak, puts in place a framework that supports the continuity of essential public safety services, seeks and utilizes mutual aid, and ensures the City has all available tools at its disposal to keep the community safe. The declaration also allowed the City to seek reimbursement of funds from the State and Federal government.

With only essential services being provided, the City of Carson saw a declining number of daily cases due to social distancing and other restrictive measures. After the Governor's implementation of reopening phases, which were intended to jump start the state's economy, there has been a massive surge in positive COVID-19 cases. The Governor identified multiple counties throughout the state of California where this was a concern, including Los Angeles County, and reversed course to restrict some businesses and temporarily close others.

The City has seen a rise in the number of employees who have tested positive for the COVID-19 virus. This has led the City Manager to reduce services back to those that are essential and reducing visitation by the public to City Hall by limiting appointments to two (2) days a week. To further combat and slow the spread of COVID-19, the following additional measures have been set in place:

1. Deep Cleaning Services by a professional cleaner of City Hall, Community Center, Corporate Yard and City Parks.
2. Sneeze Guards and Stanchions purchased to separate the public and staff throughout all City facilities.
3. Providing Telecommuting to all employees who are eligible and meet criteria.
4. Reducing staff to be physically present on a needs basis.

Discussed below are recent initiatives and programs initiated by the Disaster Council and

the City Council since the Declaration of Emergency.

Food Programs

Immediately following the Declaration of Emergency, the City Administration mobilized a Grab 'n Go lunch program for seniors, Carson Essentials To-Go Program and a grocery delivery program in partnership with Norms. This program has received funding by the Watson Land Company, the Carson Company and the Carson Community Foundations.

In addition, in partnership with the Lighthouse, YMCA Meals on Wheels, and the ERB Foundation, the City is providing meals and food kits to seniors and homebound residents. <http://ci.carson.ca.us/CoronaVirus.aspx>

Food Program Stats as of July 14, 2020:

Grab and Go: 47,623

Meals on Wheels Delivered by city staff: 8,157

Resource Call Center calls handled: 5,001

Carson Grab-n-Go Program:

The Lighthouse has agreed to extend the Grab and Go Program has been extended through August 31, 2020. While The Lighthouse provides 600 meals daily at no cost to the city, the staff cost to run the packaging and distribution portion of the program is approximately \$600 per day, (\$2,400 per week, \$9,600 per month). When the program ends in August, seniors will be encouraged to transition to the Meals on Wheels program pending availability. The registration process for Meals on Wheels currently takes 1-2 weeks. Meals on Wheels will be extending delivery services through December 2020, but the YMCA will depend upon delivery teams made up of city employees if the program is to be expanded to serve more people.

Carson Essentials To Go Program:

This program was created to support homebound and vulnerable residents in need of a safe alternative to grocery shopping during the pandemic. The City of Carson appropriated \$150,000 from the general fund to support this program. Local businesses and organizations made generous contributions which allowed the packages to be discounted by as much as 25% for local residents. The City of Carson partnered with Norms Restaurant to create a variety of affordable grocery packages. City employees take orders over the phone while Norms staff members package the items. Carson employees deliver the packages to homes using proper PPE and practicing social distancing. Countless residents have called for this program to continue, especially as the virus continues to spread across LA County. Because it is fee based with a subsidy through the generosity of our contributors, we foresee continuing this program as long as funding and staff are available. To date, the Carson Essentials to Go Program has a remaining balance of \$34,606.

COVID-19 Test Site

The City was able to arrange, at no cost to Carson, free COVID-19 testing for residents and non-residents alike. It is one of the first facilities to allow testing even if you don't have symptoms or were not exposed to someone with COVID-19.

Test Site and Call Center Stats as of July 14, 2020:

COVID Testing Call Center calls handled: 5,109

COVID Tests Administered: 10,341

Kids Club/Summer Day Camp

Per guidance provided by State and County authorities, the City was permitted to reopen a number of programs, namely Kids Club/Summer Day Camp and the Aquatics Program.

On June 29, 2020, the first of seven (7) of eleven (11) Summer Day Camp Programs opened. Since then, additional sites have gradually commenced. The following tables summarize the number of participants since we have opened and the capacity per location:

Opened June 29, 2020

Site	Maximum Capacity	Currently Enrolled
Anderson	30	12
Carson	50	12
Del Amo	30	12
Dolphin	30	20
Foisia	50	10
Hemmingway	30	10
Veterans	50	20

Opened July 1, 2020

Site	Maximum Capacity	Currently Enrolled
Mills	20	6

Week of July 6, 2020

Site	Maximum Capacity	Currently Enrolled
Anderson	30	14
Calas	20	14
Carson	50	18
Del Amo	30	12
Dolphin	30	20
Dominguez	30	9
Foisia	50	8
Hemingway	30	11
Mills	20	4
Stevenson	40	0
Veterans	50	18
TOTALS	380	128

Week of July 20, 2020

Site	Maximum Capacity	Currently Enrolled
Anderson	30	14
Calas	20	15
Carson	50	15
Del Amo	30	12
Dolphin	30	15
Dominguez	30	11
Foisia	50	10
Hemingway	30	12
Mills	20	4
Stevenson	40	0
Veterans	50	18
TOTALS	380	126

Aquatics

The Aquatics Program was permitted to reopen for limited service on July 29, 2020. Foisia Pool and Dominguez Aquatic Center are now open Monday, Wednesday, and Friday, from 10:00 AM through 7:00 PM. Carson Pool and Hemingway Aquatic Center are open Tuesday, Thursday, and Saturday, from 10:00 AM through 7:00 PM. Currently, Family Swim is offered at all Aquatic facilities; Lap Swim at Foisia Pool, Dominguez Aquatic Center, and Hemingway Aquatic Center; and Swim Conditioning at Foisia Pool only. Protocols have been established at all sites to ensure the health and safety of both staff and participants. Until the positive cases of COVID-19 decline, we will not increase these

hours.

City Hall Appointments

To date, City Hall is currently operating by 'Appointment Only' for necessary services. Residents can visit the City's website to contact the department they are interested in conducting business with or can call the main City Hall Office line at (310) 830-7600.

Below are the numbers of residents who have come to City Hall for services:

For the week of July 6th - July 9th:

CITY HALL	APPOINTMENTS
Human Resources	2
Purchasing	6
Public Works	1
Building & Safety	28
City Clerk	4
Business License	16
Community Development	1
TOTALS	58

To further reduce the number of residents coming to City Hall, Building & Safety will continue to promote its online Plan Submittal process and determine what additional technological improvements can be made. Business License saw an uptick in appointments due to Fire Work citations and requests to see an Administrative Law Judge for extensions of citations.

Small Business Programs

The City of Carson, in partnership with the California Community Economic Development Association (CCEDA), has launched the Carson Small Business Coronavirus Business Assistance Program to provide support for small business impacted by the COVID-19 virus and associated restrictions. The program provides technical assistance to businesses seeking Emergency Injury Disaster Loan (EIDL) Paycheck Protection Program (PPP) funding, other loan programs as well as general business assistance in managing this crisis. Businesses in Carson are eligible for emergency loans of up to \$10,000 from the City of Carson. Loans will have repayment terms of up to 36 months and carry an interest rate as low as 0%. With the assistance of CCEDA, support may be provided to Carson businesses applying for loans via the CARES Act and other state or federal loan programs including the City's own Carson Loan Program funded with \$500,000. Please visit carson.cceda.com or call (213) 348-7504

V. FISCAL IMPACT

Staff costs are being incurred by the City for the coordination, surveillance, communication, and management of the COVID-19 local emergency, as well as costs for procuring related services and supplies. City costs are either being covered by existing department appropriations or new City Council appropriations from the General Fund. All costs related to the COVID-19 pandemic are being tracked separately in the City's Disaster Fund as staff is seeking and pursuing any available Federal and State reimbursements for eligible City costs incurred.

VI. EXHIBITS

None

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