



July 14, 2020

Re: City of Carson EAP Renewal

Cigna Behavioral Health, Inc. ("Cigna") and City of Carson have partnered together for a successful Employee Assistance Program ("EAP") over the past four plus years. We are pleased to continue providing this program to City of Carson and we appreciate this opportunity to continue working with you.

### **Employee Assistance Program**

The below EAP renewal information is for the 24 month period beginning 1/1/2021 through 12/31/2022.

### **Rates/Fees**

<b>Product</b>	<b>*Current Fee</b>	<b>*Renewal Fee</b>	<b>Rate Change</b>	<b>Employer Service Hours</b>
Emp. Asst. & LE STC 6 face to face visits	\$2.31 PEPM*	\$2.31 PEPM*	0%	10 hours per 1000 employees or 3 actual hours per contract year

*\*per employee per month*

Cigna will not revise the rate during the 24 month period from the renewal date, assuming all other financial assumptions remain constant. It assumes an employee count of 295 and includes 3 employer service hours per contract year to be used for critical incident responses, manager training, and on-site wellness seminars. Should you exceed 3 employer service hours per 12-month period, you may purchase additional hours on a fee-for-service basis.

This renewal for your Cigna EAP program continues to provide three face to face visits per presenting issue at no charge to all employees and their household members, management consultation and referral services.

Cigna will continue to provide EAP services for City of Carson pursuant to the terms of your EAP agreement with Cigna ("Agreement"). This signed renewal letter will serve to amend the Agreement. Please have an officer of City of Carson sign to indicate acceptance of the above rate.

Retain a copy of the renewal letter for your files, and return the signed original to me at the following address:

Cigna  
Or by e-mail  
Jacqueline.louis@cigna.com

If a signature is not obtained within 30 days prior to the effective date of this renewal notice, Cigna will deem the renewal accepted as presented. The renewal letter and receipt confirmation will serve as the contract amendment. Cigna will continue to provide services for participants pursuant to the terms of the Agreement, as amended.

If you have any questions about the information in this letter, please contact me at 770-261-3993 as soon as possible.

Thank you for the opportunity to continue to serve you and your employees.

Sincerely,

Jackie Louis  
Behavioral Account Manager

Accepted by: \_\_\_\_\_ Title: \_\_\_\_\_

Date: \_\_\_\_\_