

# West Basin Municipal Water District COVID-19 Update

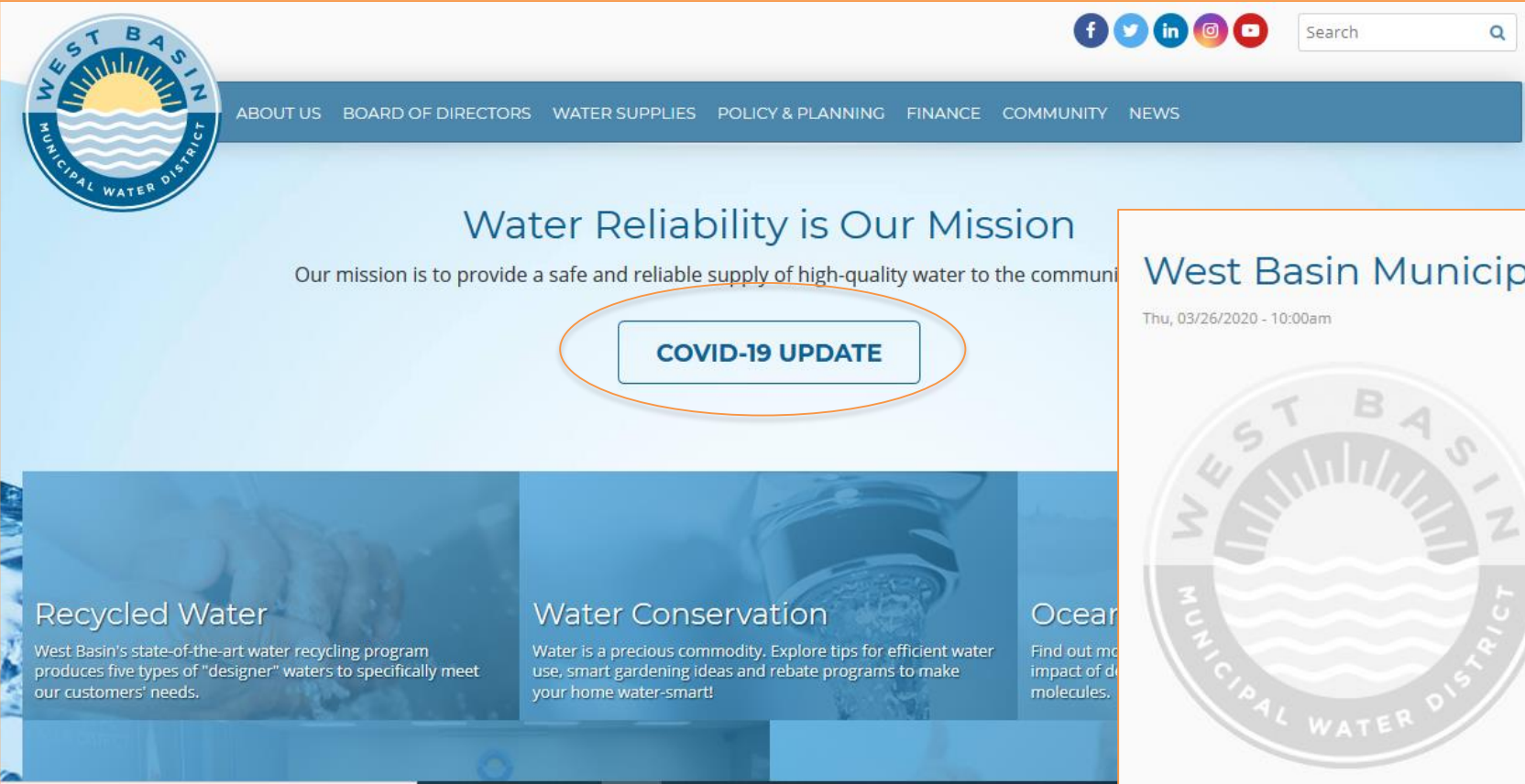


- The **water** that West Basin provides to its service area is **safe and reliable**.
- The **coronavirus** (COVID-19) has **no impact on the quality or supply** of tap water or recycled water.
- West Basin receives its drinking water from the regional wholesale water agency, the **Metropolitan** Water District of Southern California.
  - This water, imported from Northern California and the Colorado River, goes through an extensive advanced water treatment process that **removes** all microorganisms, including **viruses**. It also meets all state and federal drinking water standards.
- As a water wholesaler to **local retail water suppliers**, West Basin is committed to providing safe and reliable drinking water.
  - Contact **Cal Water Service** for questions or their annual water quality report.

*The **Center for Disease Control** has stated that **COVID-19** has **not** been detected **in drinking water** and that modern water **treatment methods are effective at removing** or **inactivating** the virus that causes COVID-19.*

# COVID-19 COMMUNICATIONS - Website

Westbasin.org



Westbasin.org/covid-19

## West Basin Municipal Water District Update on COVID-19

Thu, 03/26/2020 - 10:00am



### March 27, 2020 Updates

West Basin COVID-19 Response Plan and FAQs Now Available

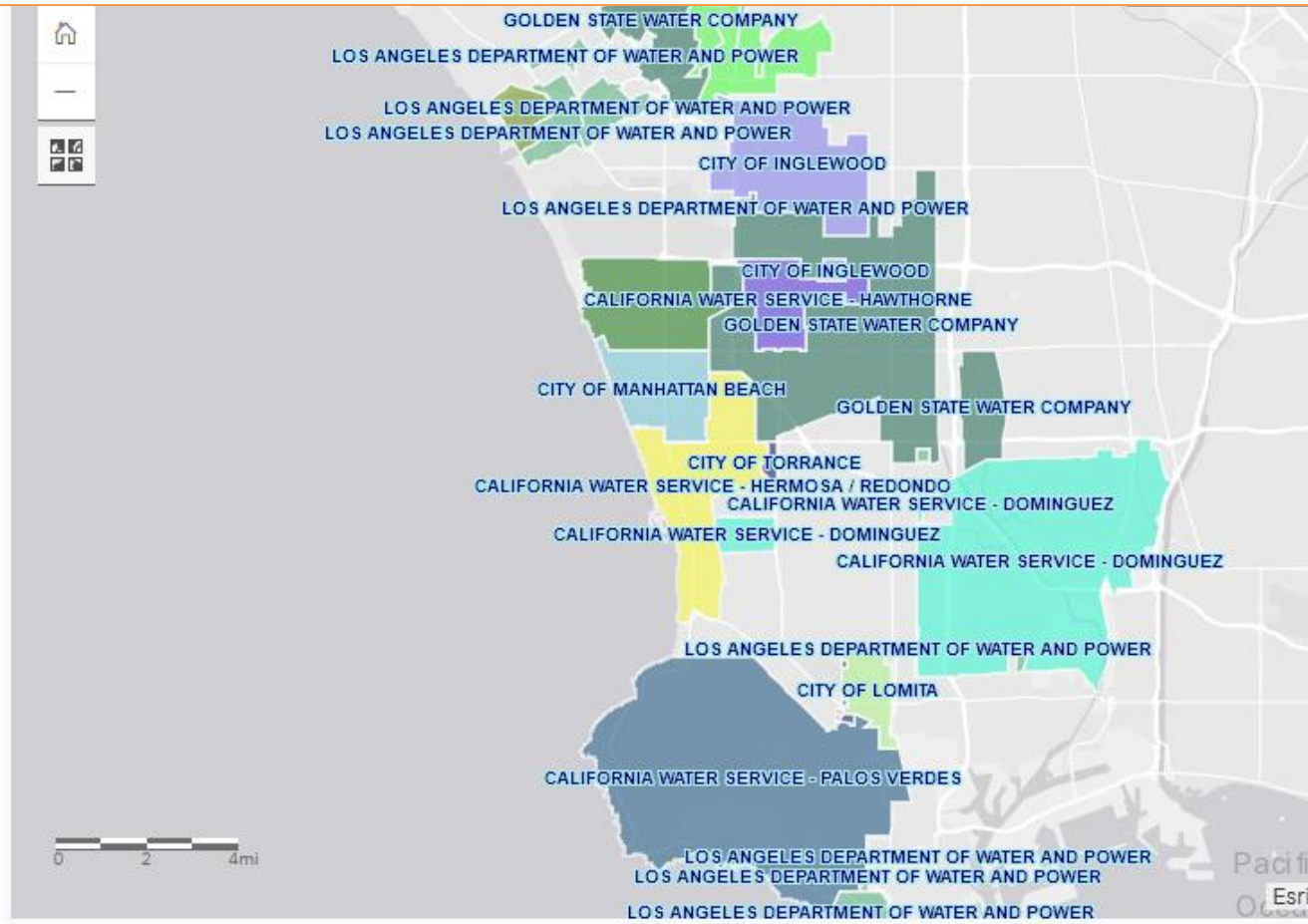
Copies of the District's COVID-19 Response Plan and FAQs are now available for download.

- > District COVID-19 Response Plan
- > COVID-19 Frequently Asked Questions

# COVID-19 COMMUNICATIONS - Website

If you need help identifying your water supplier, please enter your home address at either of the following websites:


- > [West Basin Service Area Map & Retailer Links](#)
- > [California State Water Resources Control Board Water Service Search Tool](#)



# COVID-19 COMMUNICATIONS - More

## FAQs on website

NOVEL CORONAVIRUS (COVID-19)  
FREQUENTLY ASKED QUESTIONS



**Is our water supply safe from COVID-19?**

Yes, the drinking water that West Basin provides is completely safe to consume and use. According to the [Centers for Disease Control and Prevention \(CDC\)](#), COVID-19 is transmitted person to person, not through water. Furthermore, the CDC states, "COVID-19 has not been detected in drinking water. Conventional water treatment methods that use filtration and disinfection, such as those in most municipal drinking water systems, should remove or inactivate the virus that causes COVID-19."


**How does West Basin ensure my water is safe?**

West Basin purchases imported drinking water from the [Metropolitan Water District of Southern California](#) (Metropolitan). West Basin then delivers those drinking water supplies throughout its [service area](#). The strict water treatment process that Metropolitan utilizes ensures the safety of the region's imported drinking water supplies.

Metropolitan's multi-step treatment process includes filtration and disinfection using ozone and chlorine. This advanced process removes and kills viruses, including coronaviruses, as well as bacteria and other pathogens. Ongoing monitoring demonstrates that Metropolitan's treated water meets or surpasses all federal and state drinking water standards and regulations, which require removal of over 99.99% of viruses.

**Where can I find more information about the quality of my water?**

In California, public water agencies are required to produce annual water quality reports and make them available to the public either online or by request. For specific information about the quality of your drinking water, please contact or visit the website of your retail water supplier (e.g. City of Inglewood, Golden State Water Company, etc.).




If you need help identifying your water supplier, please enter your home address at either of the following websites:

- [West Basin Service Area Map & Retailer Links](#)
- [CA State Water Board Water Service Search Tool](#)

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NOVEL CORONAVIRUS (COVID-19)  
DISTRICT RESPONSE PLAN



**What is West Basin Municipal Water District doing in response to COVID-19?**

In these unprecedented times, the West Basin Municipal Water District is taking extraordinary measures to help protect against the spread of coronavirus (COVID-19). The health and safety of our employees, Board of Directors, customers and the public we serve is a top priority, as is our commitment to providing safe and reliable water.

West Basin is taking the following steps in response to the COVID-19 pandemic.

1. Continuing to provide a safe and reliable supply of drinking water to the District's nine retail water agencies while closely coordinating with the Metropolitan Water District of Southern California.
2. Producing a reliable supply of recycled water for West Basin's commercial, industrial, and other recycled water customers.

West Basin staff is coordinating very closely with the district's contract operators, and the operations team at the Edward C. Little Water Recycling Facility and satellite treatment sites. The facilities are currently running normally and West Basin does not anticipate any interruptions to recycled water supplies under current conditions. The operations team is currently implementing contingency plans that ensures employee safety, the safe delivery of recycled water, and the continued compliance with federal, state and local regulations.


3. Postponing public events.  
All public tours, school education classes and community outreach events are postponed until further notice. Staff is implementing a community programs contingency workplan which includes virtual resources and alternative online programs in place of in-person events.
4. Making Board and committee meetings accessible to the public by teleconference.  
To access upcoming meetings, please visit the [Board Agendas](#) page.
5. Suspending non-essential travel.  
Management is keeping staff apprised of the latest travel notices and guidance from local, state, and federal public health agencies, including the Centers for Disease Control and Prevention (CDC). Additionally, all non-essential travel for Board and staff has been postponed until further notice, per Board action taken at the Special Board meeting on Friday, March 13, 2020.

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## Social Media

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MWD of SoCal

@mwdh2o · Mar 17

COVID-19 is not transmitted through water. It's a fact. Read our FAQ: [mwdh2o.com/PDF\\_NewsRoom/C...](#)


West Basin Municipal Water District


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West Basin is committed to the safety of its employees and the local community. As the District continues to monitor #COVID-19 and its impacts, we support the Los Angeles County Department of Public Health's methods of taking preca...see more

What are the symptoms?







What can I do to protect myself and others from respiratory infections like COVID-19?

• Everyone particularly those who are 65 and over, those with underlying health conditions, and pregnant women should avoid any non-essential travel, public gathering, or places where large groups of people congregate.

• Stay home when you are sick.

• Limit close contact with people who are sick.

• Wash your hands often with soap and water for at least 20 seconds.

• If soap and water are not available, use hand sanitizer with at least 60% alcohol.

• Clean and disinfect frequently touched objects and surfaces using a household disinfectant.

• Avoid touching your eyes, nose, and mouth.

• Cover your cough or sneeze with a tissue, then throw the tissue in the trash. If you do not have a tissue, use your elbow (not your hands).

• Use facemasks only if you are sick or have been instructed to do so by your health care provider.

COVID-19 is transmitted person-to-person, not through water.

- Centers for Disease Control and Prevention

! West Basin Programs Postponed Until Further Notice

IMPACTED PROGRAMS:

• Grass Replacement classes

• Free Rain Barrel distributions

• Firescaping classes

• Cash for Kitchens surveys

• Lunch and Learn classes

• Water recycling facility tours

• Solar Cup Competition

Learn more at: [www.westbasin.org/COVID-19](#)

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Effective March 16, the West Basin Municipal Water District is postponing District events and community programs until further notice in order to help protect the community from the spread of #coronavirus (COVID-19). The District is also assuring the communities in its service area that COVID-19 has no impact on the quality or supply of the District's drinking #water.

10 likes

MARCH 17

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# COVID-19 COMMUNICATIONS - Metropolitan

**<http://www.mwdh2o.com>**

