

## City of Carson Selection of General Liability Third Party Administrator (TPA)

| CRITERIA  | MAX<br>SCORE | SCORE | COMMENTS |
|---|--------------|-------|----------|
| TPA Service Fee   | 30           |       |          |
| Personnel Qualifications and Commitment to Training  Claims staff experience and credentials  Knowledge of government codes  Knowledge of current case law Understanding of city issues   | 20           |       |          |
| References:  Public Entity clients  Litigation control  Feedback to clients  Claims management  | 10           |       |          |
| Overall TPA program and quality of proposal   | 10           |       |          |
| <ul> <li>Claims Management Approach</li> <li>Case management</li> <li>Claimant contact</li> <li>Feedback to City</li> <li>Case reserve policy/ Software system</li> <li>Management claim oversight</li> <li>Claim diary philosophy</li> <li>Ability to maintain experienced claims staff on a consistent basis</li> </ul> | 20           |       |          |
| Settlement and Legal Cost Control Approach Litigation cost control Settlement analysis and discussion Settlement pre-litigation   | 10           |       |          |
| TOTAL:  | 100          |       |          |

| er: | Date: |
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