

**Clean Power Alliance**  
**City of Carson – Customer Status Report**

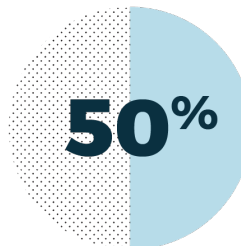
*As of March 26, 2019*

**Phase 3 (Residential) Customer Profile**

Total Eligible Accounts: 25,185

Total CARE: 6,824 (26%)

Total FERA: 141 (0.55%)



**Default Rate Option**

**Clean Power**

50% renewable energy that is **0-1% more affordable** than SCE standard rates.

**Customer Engagement Summary**

<b>Carson</b>	<b>Opt Up to 100% Renewable</b>	<b>Opt Mid to 50% Renewable</b>	<b>Opt Down to 36% Renewable</b>	<b>Opt Out</b>
# of Customers	12	2	59	213
% of Customers	0.05%	0.1%	0.23%	0.85%

**CPA Service Territory Summary**

<b>Service Territory</b>	<b>Opt Up to 100% Renewable</b>	<b>Opt Mid to 50% Renewable</b>	<b>Opt Down to 36% Renewable</b>	<b>Opt Out</b>
100% Green Power Jurisdictions	N/A	0.67%	2.27%	5.77%
Clean Power Jurisdictions	0.09%	N/A	0.54%	1.81%
Lean Power Jurisdictions	0.14%	0.10%	N/A	3.88%
All CPA Jurisdictions	0.08%	0.22%	0.96%	3.32%
<b>Opt Outs in 23 Los Angeles County Jurisdictions</b>				
Total Eligible Accounts	Opt Out #		Opt Out %	
647,087	13,572		2.01%	

**Top Stated Reasons for Customer Opt Outs**

1. Dislike being automatically enrolled
2. Rate or cost concerns