Clean Power Alliance

City of Carson – Customer Status Report

As of January 30, 2019

Phase 3 (Residential) Customer Profile

Total Eligible Accounts: 25,322

Total CARE: 6,824 (26%)

Total FERA: 141 (0.55%)



Default Rate Option

Clean Power

50% renewable energy that is **0-1% more affordable** than SCE standard rates.

Customer Engagement Summary

Carson	Opt Up to 100% Renewable	Opt Mid to 50% Renewable	Opt Down to 36% Renewable	Opt Out
# of Customers	5	N/A	32	105
% of Customers	0.02%	N/A	0.13%	0.42%

CPA Service Territory Summary

Service Territory	Opt Up 100% R	to enewable	Opt Mid to 50% Renewable	Opt Down to 36% Renewable	Opt Out			
100% Green Power								
Jurisdictions	0.003%		0.360%	1.287%	3.389%			
Clean Power								
Jurisdictions	0.050%		0.001%	0.237%	0.872%			
Lean Power								
Jurisdictions	0.082%		0.064%	0.004%	2.367%			
All CPA								
Jurisdictions	0.042%		0.114%	0.499%	1.830%			
Opt Outs in 23 Los Angeles County Jurisdictions								
Total Eligible Account	s	Opt Out #		Opt Out %				
714,015		5,502		0.77%				

Top Stated Reasons for Customer Opt Outs

- 1. Dislike being automatically enrolled
- 2. Rate or cost concerns