# CONTRACT SERVICES AGREEMENT

By and Between

CITY OF CARSON

and

ADMINISTRATIVE SERVICES COOPERATIVE, INC.

Exhibit No. 1

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### AGREEMENT FOR CONTRACT SERVICES BETWEEN THE CITY OF CARSON AND ADMINISTRATIVE SERVICES COOPERATIVE, INC.

THIS AGREEMENT FOR CONTRACT SERVICES (herein "Agreement") is made and entered into this 10<sup>th</sup> day of July, 2015 by and between the City of Carson, a municipal corporation ("City") and Administrative Services Cooperative, Inc., dba Yellow Cab of South Bay Co-Operative, Inc./ United Checker Cab Co-Operative, a California corporation ("Contractor"). City and Contractor are sometimes hereinafter individually referred to as "Party" and hereinafter collectively referred to as the "Parties".

### RECITALS

A. City has sought, by issuance of a Request for Proposals or Invitation for Bids, the performance of the services defined and described particularly in Article 1 of this Agreement.

B. Contractor, following submission of a proposal or bid for the performance of the services defined and described particularly in Article 1 of this Agreement, was selected by the City to perform those services.

C. Pursuant to the City of Carson's Municipal Code, City has authority to enter into and execute this Agreement.

D. The Parties desire to formalize the selection of Contractor for performance of those services defined and described particularly in Article 1 of this Agreement and desire that the terms of that performance be as particularly defined and described herein.

#### **OPERATIVE PROVISIONS**

NOW, THEREFORE, in consideration of the mutual promises and covenants made by the Parties and contained herein and other consideration, the value and adequacy of which are hereby acknowledged, the parties agree as follows:

### **ARTICLE 1. SERVICES OF CONSULTANT**

#### 1.1 <u>Scope of Services</u>.

In compliance with all terms and conditions of this Agreement, the Contractor shall provide those services specified in the "Scope of Services" attached hereto as <u>Exhibit "A"</u> and incorporated herein by this reference, which may be referred to herein as the "services" or "work" hereunder. As a material inducement to the City entering into this Agreement, Contractor represents and warrants that it has the qualifications, experience, and facilities necessary to properly perform the services required under this Agreement in a thorough, competent, and professional manner, and is experienced in performing the work and services contemplated herein. Contractor shall at all times faithfully, competently and to the best of its ability, experience and talent, perform all services described herein. Contractor covenants that it shall follow the highest professional standards in performing the work and services required hereunder and that all materials will be both of good quality as well as fit for the purpose intended. For purposes of this Agreement, the phrase "highest professional standards" shall

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mean those standards of practice recognized by one or more first-class firms performing similar work under similar circumstances.

#### 1.2 <u>Contractor's Proposal</u>.

The Scope of Service shall include the Contractor's scope of work or bid which shall be incorporated herein by this reference as though fully set forth herein. In the event of any inconsistency between the terms of such proposal and this Agreement, the terms of this Agreement shall govern.

#### 1.3 <u>Compliance with Law</u>.

Contractor shall keep itself informed concerning, and shall render all services hereunder in accordance with, all ordinances, resolutions, statutes, rules, and regulations of the City and any Federal, State or local governmental entity having jurisdiction in effect at the time service is rendered.

### 1.4 Licenses, Permits, Fees and Assessments.

Contractor shall obtain at its sole cost and expense such licenses, permits and approvals as may be required by law for the performance of the services required by this Agreement. Contractor shall have the sole obligation to pay for any fees, assessments and taxes, plus applicable penalties and interest, which may be imposed by law and arise from or are necessary for the Contractor's performance of the services required by this Agreement, and shall indemnify, defend and hold harmless City, its officers, employees or agents of City, against any such fees, assessments, taxes, penalties or interest levied, assessed or imposed against City hereunder.

### 1.5 Familiarity with Work.

By executing this Agreement, Contractor warrants that Contractor (i) has thoroughly investigated and considered the scope of services to be performed, (ii) has carefully considered how the services should be performed, and (iii) fully understands the facilities, difficulties and restrictions attending performance of the services under this Agreement. If the services involve work upon any site, Contractor warrants that Contractor has or will investigate the site and is or will be fully acquainted with the conditions there existing, prior to commencement of services hereunder. Should the Contractor discover any latent or unknown conditions, which will materially affect the performance of the services hereunder, Contractor shall immediately inform the City of such fact and shall not proceed except at Contractor's risk until written instructions are received from the Contract Officer.

### 1.6 <u>Care of Work</u>.

The Contractor shall adopt reasonable methods during the life of the Agreement to furnish continuous protection to the work, and the equipment, materials, papers, documents, plans, studies and/or other components thereof to prevent losses or damages, and shall be responsible for all such damages, to persons or property, until acceptance of the work by City, except such losses or damages as may be caused by City's own negligence.

#### 1.7 Further Responsibilities of Parties.

Both parties agree to use reasonable care and diligence to perform their respective obligations under this Agreement. Both parties agree to act in good faith to execute all instruments, prepare all documents and take all actions as may be reasonably necessary to carry out the purposes of this Agreement. Unless hereafter specified, neither party shall be responsible for the service of the other.

#### 1.8 Additional Services.

City shall have the right at any time during the performance of the services, without invalidating this Agreement, to order extra work beyond that specified in the Scope of Services or make changes by altering, adding to or deducting from said work. No such extra work may be undertaken unless a written order is first given by the Contract Officer to the Contractor, incorporating therein any adjustment in (i) the Contract Sum for the actual costs of the extra work, and/or (ii) the time to perform this Agreement, which said adjustments are subject to the written approval of the Contractor. Any increase in compensation of up to ten percent (10%) of the Contract Sum or \$25,000, whichever is less; or, in the time to perform of up to one hundred eighty (180) days, may be approved by the Contract Officer. Any greater increases, taken either separately or cumulatively, must be approved by the City Council. It is expressly understood by Contractor that the provisions of this Section shall not apply to services specifically set forth in the Scope of Services. Contractor hereby acknowledges that it accepts the risk that the services to be provided pursuant to the Scope of Services may be more costly or time consuming than Contractor anticipates and that Contractor shall not be entitled to additional compensation therefor. City may in its sole and absolute discretion have similar work done by other contractors. No claims for an increase in the Contract Sum or time for performance shall be valid unless the procedures established in this Section are followed.

#### 1.9 Special Requirements.

Additional terms and conditions of this Agreement, if any, which are made a part hereof are set forth in the "Special Requirements" attached hereto as <u>Exhibit "B"</u> and incorporated herein by this reference. In the event of a conflict between the provisions of <u>Exhibit "B"</u> and any other provisions of this Agreement, the provisions of <u>Exhibit "B"</u> shall govern.

### ARTICLE 2. COMPENSATION AND METHOD OF PAYMENT.

#### 2.1 <u>Contract Sum</u>.

Subject to any limitations set forth in this Agreement, City agrees to pay Contractor the amounts specified in the "Schedule of Compensation" attached hereto as <u>Exhibit "C"</u> and incorporated herein by this reference. The total compensation, including reimbursement for actual expenses, shall not exceed **Five Hundred Thousand Dollars (\$500,000)** (the "Contract Sum"), unless additional compensation is approved pursuant to Section 1.8.

#### 2.2 <u>Method of Compensation</u>.

The method of compensation may include: (i) a lump sum payment upon completion; (ii) payment in accordance with specified tasks or the percentage of completion of the services, less contract retention; (iii) payment for time and materials based upon the Contractor's rates as

specified in the Schedule of Compensation, provided that (a) time estimates are provided for the performance of sub tasks, (b) contract retention is maintained, and (c) the Contract Sum is not exceeded; or (iv) such other methods as may be specified in the Schedule of Compensation.

#### 2.3 <u>Reimbursable Expenses</u>.

Compensation may include reimbursement for actual and necessary expenditures for reproduction costs, telephone expenses, and travel expenses approved by the Contract Officer in advance, or actual subcontractor expenses of an approved subcontractor pursuant to Section 4.5, and only if specified in the Schedule of Compensation. The Contract Sum shall include the attendance of Contractor at all project meetings reasonably deemed necessary by the City. Coordination of the performance of the work with City is a critical component of the services. If Contractor is required to attend additional meetings to facilitate such coordination, Contractor shall not be entitled to any additional compensation for attending said meetings.

### 2.4 <u>Invoices</u>.

Each month Contractor shall furnish to City an original invoice for all work performed and expenses incurred during the preceding month in a form approved by City's Director of Finance. By submitting an invoice for payment under this Agreement, Contractor is certifying compliance with all provisions of the Agreement. The invoice shall detail charges for all necessary and actual expenses by the following categories: labor (by sub-category), travel, materials, equipment, supplies, and sub-contractor contracts. Sub-contractor charges shall also be detailed by such categories. Contractor shall not invoice City for any duplicate services performed by more than one person.

City shall independently review each invoice submitted by the Contractor to determine whether the work performed and expenses incurred are in compliance with the provisions of this Agreement. Except as to any charges for work performed or expenses incurred by Contractor which are disputed by City, or as provided in Section 7.3, City will use its best efforts to cause Contractor to be paid within forty-five (45) days of receipt of Contractor's correct and undisputed invoice; however, Contractor acknowledges and agrees that due to City warrant run procedures, the City cannot guarantee that payment will occur within this time period. In the event any charges or expenses are disputed by City, the original invoice shall be returned by City to Contractor for correction and resubmission. Review and payment by City for any invoice provided by the Contractor shall not constitute a waiver of any rights or remedies provided herein or any applicable law.

#### 2.5 <u>Waiver.</u>

Payment to Contractor for work performed pursuant to this Agreement shall not be deemed to waive any defects in work performed by Contractor.

### **ARTICLE 3. PERFORMANCE SCHEDULE**

#### 3.1 <u>Time of Essence</u>.

Time is of the essence in the performance of this Agreement.

#### 3.2 <u>Schedule of Performance</u>.

Contractor shall commence the services pursuant to this Agreement upon receipt of a written notice to proceed and shall perform all services within the time period(s) established in the "Schedule of Performance" attached hereto as <u>Exhibit "D"</u> and incorporated herein by this reference. When requested by the Contractor, extensions to the time period(s) specified in the Schedule of Performance may be approved in writing by the Contract Officer but not exceeding one hundred eighty (180) days cumulatively.

#### 3.3 Force Majeure.

The time period(s) specified in the Schedule of Performance for performance of the services rendered pursuant to this Agreement shall be extended because of any delays due to unforeseeable causes beyond the control and without the fault or negligence of the Contractor, including, but not restricted to, acts of God or of the public enemy, unusually severe weather, fires, earthquakes, floods, epidemics, quarantine restrictions, riots, strikes, freight embargoes, wars, litigation, and/or acts of any governmental agency, including the City, if the Contractor shall within ten (10) days of the commencement of such delay notify the Contract Officer in writing of the causes of the delay. The Contract Officer shall ascertain the facts and the extent of delay, and extend the time for performing the services for the period of the enforced delay when and if in the judgment of the Contract Officer such delay is justified. The Contract Officer's determination shall be final and conclusive upon the parties to this Agreement. In no event shall Contractor be entitled to recover damages against the City for any delay in the performance of this Agreement, however caused, Contractor's sole remedy being extension of the Agreement pursuant to this Section.

### 3.4 <u>Term</u>.

Unless earlier terminated in accordance with Article 7 of this Agreement, this Agreement shall continue in full force and effect until completion of the services but not exceeding one (1) years from the date hereof, except as otherwise provided in the Schedule of Performance (Exhibit "D").

#### **ARTICLE 4. COORDINATION OF WORK**

4.1 <u>Representatives and Personnel of Contractor</u>.

The following principals of Contractor ("Principals") are hereby designated as being the principals and representatives of Contractor authorized to act in its behalf with respect to the work specified herein and make all decisions in connection therewith:

Marco Soto (Name) V.P. of Marketing & Public Affairs (Title)

(Name)

(Title)

(Name)

(Title)

It is expressly understood that the experience, knowledge, capability and reputation of the foregoing principals were a substantial inducement for City to enter into this Agreement. Therefore, the foregoing principals shall be responsible during the term of this Agreement for directing all activities of Contractor and devoting sufficient time to personally supervise the services hereunder. All personnel of Contractor, and any authorized agents, shall at all times be under the exclusive direction and control of the Principals. For purposes of this Agreement, the foregoing Principals may not be replaced nor may their responsibilities be substantially reduced by Contractor without the express written approval of City. Additionally, Contractor shall utilize only competent personnel to perform services pursuant to this Agreement. Contractor's staff and subcontractors, if any, assigned to perform the services required under this Agreement. Contractors, if any, assigned to perform the services required under this Agreement.

### 4.2 <u>Status of Contractor</u>.

Contractor shall have no authority to bind City in any manner, or to incur any obligation, debt or liability of any kind on behalf of or against City, whether by contract or otherwise, unless such authority is expressly conferred under this Agreement or is otherwise expressly conferred in writing by City. Contractor shall not at any time or in any manner represent that Contractor or any of Contractor's officers, employees, or agents are in any manner officials, officers, employees or agents of City. Neither Contractor, nor any of Contractor's officers, employees or agents, shall obtain any rights to retirement, health care or any other benefits which may otherwise accrue to City's employees. Contractor expressly waives any claim Contractor may have to any such rights.

#### 4.3 <u>Contract Officer</u>.

The Contract Officer shall be the **City Manager** or such person as may be designated by the City Manager. It shall be the Contractor's responsibility to assure that the Contract Officer is kept informed of the progress of the performance of the services and the Contractor shall refer any decisions which must be made by City to the Contract Officer. Unless otherwise specified herein, any approval of City required hereunder shall mean the approval of the Contract Officer. The Contract Officer shall have authority, if specified in writing by the City Manager, to sign all documents on behalf of the City required hereunder to carry out the terms of this Agreement.

### 4.4 Independent Contractor.

Neither the City nor any of its employees shall have any control over the manner, mode or means by which Contractor, its agents or employees, perform the services required herein, except as otherwise set forth herein. City shall have no voice in the selection, discharge, supervision or control of Contractor's employees, servants, representatives or agents, or in fixing their number, compensation or hours of service. Contractor shall perform all services required herein as an independent contractor of City and shall remain at all times as to City a wholly independent contractor with only such obligations as are consistent with that role. Contractor shall not at any

time or in any manner represent that it or any of its agents or employees are agents or employees of City. City shall not in any way or for any purpose become or be deemed to be a partner of Contractor in its business or otherwise or a joint venturer or a member of any joint enterprise with Contractor.

#### 4.5 <u>Prohibition Against Subcontracting or Assignment.</u>

The experience, knowledge, capability and reputation of Contractor, its principals and employees were a substantial inducement for the City to enter into this Agreement. Therefore, Contractor shall not contract with any other entity to perform in whole or in part the services required hereunder without the express written approval of the City. In addition, neither this Agreement nor any interest herein may be transferred, assigned, conveyed, hypothecated or encumbered voluntarily or by operation of law, whether for the benefit of creditors or otherwise, without the prior written approval of City. Transfers restricted hereunder shall include the transfer to any person or group of persons acting in concert of more than twenty five percent (25%) of the present ownership and/or control of Contractor, taking all transfers into account on a cumulative basis. In the event of any such unapproved transfer, including any bankruptcy proceeding, this Agreement shall be void. No approved transfer shall release the Contractor or any surety of Contractor of any liability hereunder without the express consent of City.

### **ARTICLE 5. INSURANCE, INDEMNIFICATION AND BONDS**

### 5.1 <u>Insurance Coverages</u>.

The Contractor shall procure and maintain, at its sole cost and expense, in a form and content satisfactory to City, during the entire term of this Agreement including any extension thereof, the following policies of insurance which shall cover all elected and appointed officers, employees and agents of City:

(a) <u>Commercial General Liability Insurance (Occurrence Form CG0001 or equivalent)</u>. A policy of comprehensive general liability insurance written on a per occurrence basis for bodily injury, personal injury and property damage. The policy of insurance shall be in an amount not less than \$1,000,000.00 per occurrence or if a general aggregate limit is used, then the general aggregate limit shall be twice the occurrence limit.

(b) <u>Worker's Compensation Insurance</u>. A policy of worker's compensation insurance in such amount as will fully comply with the laws of the State of California and which shall indemnify, insure and provide legal defense for the Contractor against any loss, claim or damage arising from any injuries or occupational diseases occurring to any worker employed by or any persons retained by the Contractor in the course of carrying out the work or services contemplated in this Agreement.

(c) <u>Automotive Insurance (Form CA 0001 (Ed 1/87) including "any auto" and</u> <u>endorsement CA 0025 or equivalent</u>). A policy of comprehensive automobile liability insurance written on a per occurrence for bodily injury and property damage in an amount not less than \$1,000,000. Said policy shall include coverage for owned, non-owned, leased, hired cars and any automobile.

(d) <u>Professional Liability</u>. Professional liability insurance appropriate to the Contractor's profession. This coverage may be written on a "claims made" basis, and must

include coverage for contractual liability. The professional liability insurance required by this Agreement must be endorsed to be applicable to claims based upon, arising out of or related to services performed under this Agreement. The insurance must be maintained for at least 5 consecutive years following the completion of Contractor's services or the termination of this Agreement. During this additional 5-year period, Contractor shall annually and upon request of the City submit written evidence of this continuous coverage.

(e) <u>Subcontractors</u>. Contractor shall include all subcontractors as insureds under its policies or shall furnish separate certificates and certified endorsements for each subcontractor. All coverages for subcontractors shall include all of the requirements stated herein.

(f) <u>Additional Insurance</u>. Policies of such other insurance, as may be required in the Special Requirements in <u>Exhibit "B"</u>.

### 5.2 <u>General Insurance Requirements</u>.

All of the above policies of insurance shall be primary insurance and shall name the City, its elected and appointed officers, employees and agents as additional insureds and any insurance maintained by City or its officers, employees or agents may apply in excess of, and not contribute with Contractor's insurance. The insurer is deemed hereof to waive all rights of subrogation and contribution it may have against the City, its officers, employees and agents and their respective insurers. Moreover, the insurance policy must specify that where the primary insured does not satisfy the self-insured retention, any additional insured may satisfy the self-insured retention.

All of said policies of insurance shall provide that said insurance may not be amended or cancelled by the insurer or any party hereto without providing thirty (30) days prior written notice by certified mail return receipt requested to the City. In the event any of said policies of insurance are cancelled, the Contractor shall, prior to the cancellation date, submit new evidence of insurance in conformance with Section 5.1 to the Contract Officer.

No work or services under this Agreement shall commence until the Contractor has provided the City with Certificates of Insurance, additional insured endorsement forms or appropriate insurance binders evidencing the above insurance coverages and said Certificates of Insurance or binders are approved by the City. City reserves the right to inspect complete, certified copies of and endorsements to all required insurance policies at any time. Any failure to comply with the reporting or other provisions of the policies including breaches or warranties shall not affect coverage provided to City.

All certificates shall name the City as additional insured (providing the appropriate endorsement) and shall conform to the following "cancellation" notice:

#### CANCELLATION:

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATED THEREOF, THE ISSUING COMPANY SHALL MAIL THIRTY (30)-DAY ADVANCE WRITTEN NOTICE TO CERTIFICATE HOLDER NAMED HEREIN.

[to be initialed]

#### **Contractor Initials**

City, its respective elected and appointed officers, directors, officials, employees, agents and volunteers are to be covered as additional insureds as respects: liability arising out of activities Contractor performs; products and completed operations of Contractor; premises owned, occupied or used by Contractor; or any automobiles owned, leased, hired or borrowed by Contractor. The coverage shall contain no special limitations on the scope of protection afforded to City, and their respective elected and appointed officers, officials, employees or volunteers. Contractor's insurance shall apply separately to each insured against whom claim is made or suit is brought, except with respect to the limits of the insurer's liability.

Any deductibles or self-insured retentions must be declared to and approved by City. At the option of City, either the insurer shall reduce or eliminate such deductibles or self-insured retentions as respects City or its respective elected or appointed officers, officials, employees and volunteers or the Contractor shall procure a bond guaranteeing payment of losses and related investigations, claim administration, defense expenses and claims. The Contractor agrees that the requirement to provide insurance shall not be construed as limiting in any way the extent to which the Contractor may be held responsible for the payment of damages to any persons or property resulting from the Contractor's activities or the activities of any person or persons for which the Contractor is otherwise responsible nor shall it limit the Contractor's indemnification liabilities as provided in Section 5.3.

In the event the Contractor subcontracts any portion of the work in compliance with Section 4.5 of this Agreement, the contract between the Contractor and such subcontractor shall require the subcontractor to maintain the same policies of insurance that the Contractor is required to maintain pursuant to Section 5.1, and such certificates and endorsements shall be provided to City.

#### 5.3 Indemnification.

To the full extent permitted by law, Contractor agrees to indemnify, defend and hold harmless the City, its officers, employees and agents ("Indemnified Parties") against, and will hold and save them and each of them harmless from, any and all actions, either judicial, administrative, arbitration or regulatory claims, damages to persons or property, losses, costs, penalties, obligations, errors, omissions or liabilities whether actual or threatened (herein "claims or liabilities") that may be asserted or claimed by any person, firm or entity arising out of or in connection with the negligent performance of the work, operations or activities provided herein of Contractor, its officers, employees, agents, subcontractors, invitees, or any individual or entity for which Contractor is legally liable ("indemnitors"), or arising from Contractor's or indemnitors' reckless or willful misconduct, or arising from Contractor's or indemnitors' negligent performance of or failure to perform any term, provision, covenant or condition of this Agreement, and in connection therewith:

(a) Contractor will defend any action or actions filed in connection with any of said claims or liabilities and will pay all costs and expenses, including legal costs and attorneys' fees incurred in connection therewith;

(b) Contractor will promptly pay any judgment rendered against the City, its officers, agents or employees for any such claims or liabilities arising out of or in connection with the negligent performance of or failure to perform such work, operations or activities of Contractor hereunder; and Contractor agrees to save and hold the City, its officers, agents, and employees harmless therefrom;

(c) In the event the City, its officers, agents or employees is made a party to any action or proceeding filed or prosecuted against Contractor for such damages or other claims arising out of or in connection with the negligent performance of or failure to perform the work, operation or activities of Contractor hereunder, Contractor agrees to pay to the City, its officers, agents or employees, any and all costs and expenses incurred by the City, its officers, agents or employees in such action or proceeding, including but not limited to, legal costs and attorneys' fees.

Contractor shall incorporate similar indemnity agreements with its subcontractors and if it fails to do so Contractor shall be fully responsible to indemnify City hereunder therefore, and failure of City to monitor compliance with these provisions shall not be a waiver hereof. This indemnification includes claims or liabilities arising from any negligent or wrongful act, error or omission, or reckless or willful misconduct of Contractor in the performance of professional services hereunder. The provisions of this Section do not apply to claims or liabilities occurring as a result of City's sole negligence or willful acts or omissions, but, to the fullest extent permitted by law, shall apply to claims and liabilities resulting in part from City's negligence, except that design professionals' indemnity hereunder shall be limited to claims and liabilities arising out of the negligence, recklessness or willful misconduct of the design professional. The indemnity obligation shall be binding on successors and assigns of Contractor and shall survive termination of this Agreement.

#### 5.4 <u>Sufficiency of Insurer or Surety</u>.

Insurance required by this Agreement shall be satisfactory only if issued by companies qualified to do business in California, rated "A" or better in the most recent edition of Best Rating Guide, The Key Rating Guide or in the Federal Register, and only if they are of a financial category Class VII or better, unless such requirements are waived by the Risk Manager of the City ("Risk Manager") due to unique circumstances. If this Agreement continues for more than 3 years duration, or in the event the risk manager determines that the work or services to be performed under this Agreement creates an increased or decreased risk of loss to the City, the Contractor agrees that the minimum limits of the insurance policies may be changed accordingly upon receipt of written notice from the Risk Manager.

### ARTICLE 6. RECORDS, REPORTS, AND RELEASE OF INFORMATION

### 6.1 <u>Records</u>.

Contractor shall keep, and require subcontractors to keep, such ledgers, books of accounts, invoices, vouchers, canceled checks, reports, studies or other documents relating to the disbursements charged to City and services performed hereunder (the "books and records"), as shall be necessary to perform the services required by this Agreement and enable the Contract Officer to evaluate the performance of such services. Any and all such documents shall be maintained in accordance with generally accepted accounting principles and shall be complete

and detailed. The Contract Officer shall have full and free access to such books and records at all times during normal business hours of City, including the right to inspect, copy, audit and make records and transcripts from such records. Such records shall be maintained for a period of three (3) years following completion of the services hereunder, and the City shall have access to such records in the event any audit is required. In the event of dissolution of Contractor's business, custody of the books and records may be given to City, and access shall be provided by Contractor's successor in interest. Notwithstanding the above, the Contractor shall fully cooperate with the City in providing access to the books and records if a public records request is made and disclosure is required by law including but not limited to the California Public Records Act.

#### 6.2 <u>Reports</u>.

Contractor shall periodically prepare and submit to the Contract Officer such reports concerning the performance of the services required by this Agreement as the Contract Officer shall require. Contractor hereby acknowledges that the City is greatly concerned about the cost of work and services to be performed pursuant to this Agreement. For this reason, Contractor agrees that if Contractor becomes aware of any facts, circumstances, techniques, or events that may or will materially increase or decrease the cost of the work or services contemplated herein or, if Contractor is providing design services, the cost of the project being designed, Contractor shall promptly notify the Contract Officer of said fact, circumstance, technique or event and the estimated increased or decreased cost related thereto and, if Contractor is providing design services, the estimated increased or decreased cost estimate for the project being designed.

### 6.3 Ownership of Documents.

All drawings, specifications, maps, designs, photographs, studies, surveys, data, notes, computer files, reports, records, documents and other materials (the "documents and materials") prepared by Contractor, its employees, subcontractors and agents in the performance of this Agreement shall be the property of City and shall be delivered to City upon request of the Contract Officer or upon the termination of this Agreement, and Contractor shall have no claim for further employment or additional compensation as a result of the exercise by City of its full rights of ownership use, reuse, or assignment of the documents and materials hereunder. Any use, reuse or assignment of such completed documents for other projects and/or use of uncompleted documents without specific written authorization by the Contractor will be at the City's sole risk and without liability to Contractor, and Contractor's guarantee and warranties shall not extend to such use, reuse or assignment. Contractor may retain copies of such documents for its own use. Contractor shall have the right to use the concepts embodied therein. All subcontractors shall provide for assignment to City of any documents or materials prepared by them, and in the event Contractor fails to secure such assignment, Contractor shall indemnify City for all damages resulting therefrom. Moreover, Contractor with respect to any documents and materials that may qualify as "works made for hire" as defined in 17 U.S.C. § 101, such documents and materials are hereby deemed "works made for hire" for the City.

### 6.4 Confidentiality and Release of Information.

(a) All information gained or work product produced by Contractor in performance of this Agreement shall be considered confidential, unless such information is in the public domain or already known to Contractor. Contractor shall not release or disclose any

such information or work product to persons or entities other than City without prior written authorization from the Contract Officer.

(b) Contractor, its officers, employees, agents or subcontractors, shall not, without prior written authorization from the Contract Officer or unless requested by the City Attorney, voluntarily provide documents, declarations, letters of support, testimony at depositions, response to interrogatories or other information concerning the work performed under this Agreement. Response to a subpoena or court order shall not be considered "voluntary" provided Contractor gives City notice of such court order or subpoena.

(c) If Contractor, or any officer, employee, agent or subcontractor of Contractor, provides any information or work product in violation of this Agreement, then City shall have the right to reimbursement and indemnity from Contractor for any damages, costs and fees, including attorneys fees, caused by or incurred as a result of Contractor's conduct.

(d) Contractor shall promptly notify City should Contractor, its officers, employees, agents or subcontractors be served with any summons, complaint, subpoena, notice of deposition, request for documents, interrogatories, request for admissions or other discovery request, court order or subpoena from any party regarding this Agreement and the work performed there under. City retains the right, but has no obligation, to represent Contractor or be present at any deposition, hearing or similar proceeding. Contractor agrees to cooperate fully with City and to provide City with the opportunity to review any response to discovery requests provided by Contractor. However, this right to review any such response does not imply or mean the right by City to control, direct, or rewrite said response.

# ARTICLE 7. ENFORCEMENT OF AGREEMENT AND TERMINATION

### 7.1 California Law.

This Agreement shall be interpreted, construed and governed both as to validity and to performance of the parties in accordance with the laws of the State of California. Legal actions concerning any dispute, claim or matter arising out of or in relation to this Agreement shall be instituted in the Superior Court of the County of Los Angeles, State of California, or any other appropriate court in such county, and Contractor covenants and agrees to submit to the personal jurisdiction of such court in the event of such action. In the event of litigation in a U.S. District Court, venue shall lie exclusively in the Central District of California, in the County of Los Angeles, State of California.

### 7.2 Disputes; Default.

In the event that Contractor is in default under the terms of this Agreement, the City shall not have any obligation or duty to continue compensating Contractor for any work performed after the date of default. Instead, the City may give notice to Contractor of the default and the reasons for the default. The notice shall include the timeframe in which Contractor may cure the default. This timeframe is presumptively thirty (30) days, but may be extended, though not reduced, if circumstances warrant. During the period of time that Contractor is in default, the City shall hold all invoices and shall, when the default is cured, proceed with payment on the invoices. In the alternative, the City may, in its sole discretion, elect to pay some or all of the outstanding invoices during the period of default. If Contractor does not cure the default, the City may take necessary steps to terminate this Agreement under this Article. Any failure on the

part of the City to give notice of the Contractor's default shall not be deemed to result in a waiver of the City's legal rights or any rights arising out of any provision of this Agreement.

### 7.3 <u>Retention of Funds</u>.

Contractor hereby authorizes City to deduct from any amount payable to Contractor (whether or not arising out of this Agreement) (i) any amounts the payment of which may be in dispute hereunder or which are necessary to compensate City for any losses, costs, liabilities, or damages suffered by City, and (ii) all amounts for which City may be liable to third parties, by reason of Contractor's acts or omissions in performing or failing to perform Contractor's obligation under this Agreement. In the event that any claim is made by a third party, the amount or validity of which is disputed by Contractor, or any indebtedness shall exist which shall appear to be the basis for a claim of lien, City may withhold from any payment due, without liability for interest because of such withholding, an amount sufficient to cover such claim. The failure of City to exercise such right to deduct or to withhold shall not, however, affect the obligations of the Contractor to insure, indemnify, and protect City as elsewhere provided herein.

### 7.4 <u>Waiver</u>.

Waiver by any party to this Agreement of any term, condition, or covenant of this Agreement shall not constitute a waiver of any other term, condition, or covenant. Waiver by any party of any breach of the provisions of this Agreement shall not constitute a waiver of any other provision or a waiver of any subsequent breach or violation of any provision of this Agreement. Acceptance by City of any work or services by Contractor shall not constitute a waiver of any right or remedy by a non-defaulting party on any default shall impair such right or remedy or be construed as a waiver. Any waiver by either party of any default must be in writing and shall not be a waiver of any other default concerning the same or any other provision of this Agreement.

### 7.5 <u>Rights and Remedies are Cumulative</u>.

Except with respect to rights and remedies expressly declared to be exclusive in this Agreement, the rights and remedies of the parties are cumulative and the exercise by either party of one or more of such rights or remedies shall not preclude the exercise by it, at the same or different times, of any other rights or remedies for the same default or any other default by the other party.

### 7.6 Legal Action.

In addition to any other rights or remedies, either party may take legal action, in law or in equity, to cure, correct or remedy any default, to recover damages for any default, to compel specific performance of this Agreement, to obtain declaratory or injunctive relief, or to obtain any other remedy consistent with the purposes of this Agreement. Notwithstanding any contrary provision herein, Contractor shall file a statutory claim pursuant to Government Code Sections 905 et. seq. and 910 et. seq., in order to pursue a legal action under this Agreement.

## 7.7 <u>Termination Prior to Expiration of Term.</u>

This Section shall govern any termination of this Contract except as specifically provided in the following Section for termination for cause. The City reserves the right to terminate this

Contract at any time, with or without cause, upon thirty (30) days' written notice to Contractor, except that where termination is due to the fault of the Contractor, the period of notice may be such shorter time as may be determined by the Contract Officer. In addition, the Contractor reserves the right to terminate this Contract at any time, with or without cause, upon sixty (60) days' written notice to City, except that where termination is due to the fault of the City, the period of notice may be such shorter time as the Contractor may determine. Upon receipt of any notice of termination, Contractor shall immediately cease all services hereunder except such as may be specifically approved by the Contract Officer. Except where the Contractor has initiated termination, the Contractor shall be entitled to compensation for all services rendered prior to the effective date of the notice of termination and for any services authorized by the Contract Officer thereafter in accordance with the Schedule of Compensation or such as may be approved by the Contract Officer, except as provided in Section 7.3. In the event the Contractor has initiated termination, the Contractor shall be entitled to compensation only for the reasonable value of the work product actually produced hereunder. In the event of termination without cause pursuant to this Section, the terminating party need not provide the non-terminating party with the opportunity to cure pursuant to Section 7.2.

#### 7.8 Termination for Default of Contractor.

If termination is due to the failure of the Contractor to fulfill its obligations under this Agreement, City may, after compliance with the provisions of Section 7.2, take over the work and prosecute the same to completion by contract or otherwise, and the Contractor shall be liable to the extent that the total cost for completion of the services required hereunder exceeds the compensation herein stipulated (provided that the City shall use reasonable efforts to mitigate such damages), and City may withhold any payments to the Contractor for the purpose of set-off or partial payment of the amounts owed the City as previously stated.

### 7.9 Attorneys' Fees.

If either party to this Agreement is required to initiate or defend or made a party to any action or proceeding in any way connected with this Agreement, the prevailing party in such action or proceeding, in addition to any other relief which may be granted, whether legal or equitable, shall be entitled to reasonable attorney's fees. Attorney's fees shall include attorney's fees on any appeal, and in addition a party entitled to attorney's fees shall be entitled to all other reasonable costs for investigating such action, taking depositions and discovery and all other necessary costs the court allows which are incurred in such litigation. All such fees shall be deemed to have accrued on commencement of such action and shall be enforceable whether or not such action is prosecuted to judgment.

### ARTICLE 8. CITY OFFICERS AND EMPLOYEES: NON-DISCRIMINATION

#### 8.1 Non-liability of City Officers and Employees.

No officer or employee of the City shall be personally liable to the Contractor, or any successor in interest, in the event of any default or breach by the City or for any amount which may become due to the Contractor or to its successor, or for breach of any obligation of the terms of this Agreement.

#### 8.2 Conflict of Interest.

Contractor covenants that neither it, nor any officer or principal of its firm, has or shall acquire any interest, directly or indirectly, which would conflict in any manner with the interests of City or which would in any way hinder Contractor's performance of services under this Agreement. Contractor further covenants that in the performance of this Agreement, no person having any such interest shall be employed by it as an officer, employee, agent or subcontractor without the express written consent of the Contract Officer. Contractor agrees to at all times avoid conflicts of interest or the appearance of any conflicts of interest with the interests of City in the performance of this Agreement.

No officer or employee of the City shall have any financial interest, direct or indirect, in this Agreement nor shall any such officer or employee participate in any decision relating to the Agreement which affects her/his financial interest or the financial interest of any corporation, partnership or association in which (s)he is, directly or indirectly, interested, in violation of any State statute or regulation. The Contractor warrants that it has not paid or given and will not pay or give any third party any money or other consideration for obtaining this Agreement.

#### 8.3 Covenant Against Discrimination.

Contractor covenants that, by and for itself, its heirs, executors, assigns, and all persons claiming under or through them, that there shall be no discrimination against or segregation of, any person or group of persons on account of race, color, creed, religion, sex, gender, sexual orientation, marital status, national origin, ancestry or other protected class in the performance of this Agreement. Contractor shall take affirmative action to insure that applicants are employed and that employees are treated during employment without regard to their race, color, creed, religion, sex, gender, sexual orientation, marital status, national origin, ancestry or other protected class.

#### 8.4 Unauthorized Aliens.

Contractor hereby promises and agrees to comply with all of the provisions of the Federal Immigration and Nationality Act, 8 U.S.C.A. §§ 1101, *et seq.*, as amended, and in connection therewith, shall not employ unauthorized aliens as defined therein. Should Contractor so employ such unauthorized aliens for the performance of work and/or services covered by this Agreement, and should any liability or sanctions be imposed against City for such use of unauthorized aliens, Contractor hereby agrees to and shall reimburse City for the cost of all such liabilities or sanctions imposed, together with any and all costs, including attorneys' fees, incurred by City.

### **ARTICLE 9. MISCELLANEOUS PROVISIONS**

#### 9.1 <u>Notices</u>.

Any notice, demand, request, document, consent, approval, or communication either party desires or is required to give to the other party or any other person shall be in writing and either served personally or sent by prepaid, first-class mail, in the case of the City, to the City Manager and to the attention of the Contract Officer (with her/his name and City title), City of Carson, 701 East Carson, Carson, California 90745 and in the case of the Contractor, to the person at the address designated on the execution page of this Agreement. Either party may change its address by notifying the other party of the change of address in writing. Notice shall be deemed

communicated at the time personally delivered or in seventy-two (72) hours from the time of mailing if mailed as provided in this Section.

### 9.2 Interpretation.

The terms of this Agreement shall be construed in accordance with the meaning of the language used and shall not be construed for or against either party by reason of the authorship of this Agreement or any other rule of construction which might otherwise apply.

### 9.3 Counterparts.

This Agreement may be executed in counterparts, each of which shall be deemed to be an original, and such counterparts shall constitute one and the same instrument.

### 9.4 Integration: Amendment.

This Agreement including the attachments hereto is the entire, complete and exclusive expression of the understanding of the parties. It is understood that there are no oral agreements between the parties hereto affecting this Agreement and this Agreement supersedes and cancels any and all previous negotiations, arrangements, agreements and understandings, if any, between the parties, and none shall be used to interpret this Agreement. No amendment to or modification of this Agreement shall be valid unless made in writing and approved by the Contractor and by the City Council. The parties agree that this requirement for written modifications cannot be waived and that any attempted waiver shall be void.

#### 9.5 <u>Severability</u>.

In the event that any one or more of the phrases, sentences, clauses, paragraphs, or sections contained in this Agreement shall be declared invalid or unenforceable by a valid judgment or decree of a court of competent jurisdiction, such invalidity or unenforceability shall not affect any of the remaining phrases, sentences, clauses, paragraphs, or sections of this Agreement which are hereby declared as severable and shall be interpreted to carry out the intent of the parties hereunder unless the invalid provision is so material that its invalidity deprives either party of the basic benefit of their bargain or renders this Agreement meaningless.

### 9.6 <u>Warranty & Representation of Non-Collusion</u>.

No official, officer, or employee of City has any financial interest, direct or indirect, in this Agreement, nor shall any official, officer, or employee of City participate in any decision relating to this Agreement which may affect his/her financial interest or the financial interest of any corporation, partnership, or association in which (s)he is directly or indirectly interested, or in violation of any corporation, partnership, or association in which (s)he is directly or indirectly interested, or in violation of any State or municipal statute or regulation. The determination of "financial interest" shall be consistent with State law and shall not include interests found to be "remote" or "noninterests" pursuant to Government Code Sections 1091 or 1091.5. Contractor warrants and represents that it has not paid or given, and will not pay or give, to any third party including, but not limited to, any City official, officer, or employee, any money, consideration, or other thing of value as a result or consequence of obtaining or being awarded any agreement. Contractor further warrants and represents that (s)he/it has not engaged in any act(s), omission(s), or other conduct or collusion that would result in the payment of any money, consideration, or

other thing of value to any third party including, but not limited to, any City official, officer, or employee, as a result of consequence of obtaining or being awarded any agreement. Contractor is aware of and understands that any such act(s), omission(s) or other conduct resulting in such payment of money, consideration, or other thing of value will render this Agreement void and of no force or effect.

Contractor's Authorized Initials

### 9.7 Corporate Authority.

The persons executing this Agreement on behalf of the parties hereto warrant that (i) such party is duly organized and existing, (ii) they are duly authorized to execute and deliver this Agreement on behalf of said party, (iii) by so executing this Agreement, such party is formally bound to the provisions of this Agreement, and (iv) the entering into this Agreement does not violate any provision of any other Agreement to which said party is bound. This Agreement shall be binding upon the heirs, executors, administrators, successors and assigns of the parties.

### [SIGNATURES ON FOLLOWING PAGE]

IN WITNESS WHEREOF, the parties hereto have executed this Agreement on the date and year first-above written.

CITY:

CITY OF CARSON, a municipal corporation

Albert Robles, Mayor

ATTEST:

James "Jim" Dear, City Clerk

**APPROVED AS TO FORM:** ALESHIRE & WYNDER. LI

Sunny K. Soltani, City Attorney

#### **CONSULTANT:**

ADMINISTRATIVE SERVICES COOPERATIVE, INC.

By:\_\_

Name: Title:

By:\_\_\_

Name: Title:

Address: 2129 W. Rosecrans of South Bay Co-Operative, Inc.

Two signatures are required if a corporation.

NOTE: CONSULTANT'S SIGNATURES SHALL BE DULY NOTARIZED, AND APPROPRIATE ATTESTATIONS SHALL BE INCLUDED AS MAY BE REQUIRED BY THE BYLAWS, ARTICLES OF INCORPORATION, OR OTHER RULES OR REGULATIONS APPLICABLE TO CONSULTANT'S BUSINESS ENTITY.

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IN WITNESS WHEREOF, the parties hereto have executed this Agreement on the date and year first-above written. CITY: CITY Of CARSON, a municipal corpora Albert Robles, Mayo TTEST: m James "Jim" Deal City Clerk APPROVED AS TO YORM: ALESHIRE & W YNDER LLP Sunny K Soltani, City Atto CONSULTANT: ADMINISTRATIVE SERVICES COOPERATIVE, INC. By Name: Min A. SA Palis Artes Title: VP Martielis sł. Bу Name: alizi λ Title: esident Address: 2129 W, Rosecrans of South Bay Co-Operative, Inc. Two signatures are required if a corporation. NOTE: CONSULTANT'S SIGNATURES SHALL BE DULY NOTARIZED, AND APPROPRIATE ATTESTATIONS SHALL BE INCLUDED AS MAY BE REQUIRED BY THE BYLAWS, ARTICLES OF INCORPORATION, OR OTHER RULES OR REGULATIONS APPLICABLE TO CONSULTANT'S BUSINESS ENTITY. 誦

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### CALIFORNIA ALL-PURPOSE ACKNOWLEDGMENT

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	GUARDIAN/CONSERVATOR OTHER R IS REPRESENTING:	DATE OF DOCUMENT	
(NAME	OF PERSON(S) OR ENTITY(IES))	SIGNER(S) OTHER THAN NAMED ABOVE - -	

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# CALIFORNIA ALL-PURPOSE ACKNOWLEDGMENT

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#### EXHIBIT "A"

#### **SCOPE OF SERVICES**

### I. The Dial-A-Ride ("DAR") Program provide demand-responsive services based upon the curb-to-curb concept for registered riders who are senior citizens and/or disabled. Contractor provide services for the DAR Program for the City in accordance with the following minimum standards:

- A. <u>Hours of Operation</u>: Service shall operate seven (7) days per week, fifty-two (52) weeks per year, twenty-four (24) hours per day, including all holidays.
- B. Eligible Users:
  - 1. *Eligibility:* The service shall be available to City of Carson residents who are: (i) at least sixty (60) years of age; or (ii) disabled who are unable to use public transit because of a physical, mobile, hearing or vision impairment.
  - 2. *Intake:* Contractor will provide intake services for qualifying users, receive and process applications, maintain the corresponding database and issue a picture bearing identification swipe card to each eligible customer.
  - **3.** *Identification:* Each eligible resident who signs up to use the service shall have a uniquely numbered identification card bearing his/her name, address and photograph. A resident may use a valid Medi-Care, Medicaid, Medi-Cal or DMV Disabled identification card to obtain dial-a-ride services until he or she receives a City of Carson identification swipe card.
- C. <u>Requesting a Ride</u>:
  - 1. Contact Dispatch:
    - **a.** To request a dial-a-ride trip, customer must call dispatch and provide their identification number. Customer must present identification card when vehicle picks up to confirm eligibility. City will not pay for any trips where users fail to show proper identification and customer shall be responsible for the trip fare.
    - **b.** Contractor's initial hold time for reservation calls shall not exceed a median wait time of two (2) minutes and the average initial hold time of fourteen (14) seconds.
  - **2.** *Lead Time:* Users must call for rides at least twenty-five (25) minutes in advance of the requested pick up time.

**3.** *Response Time:* All vehicles shall arrive within twenty (20) minutes of the scheduled pick up time. If a vehicle arrives more than twenty five (25) minutes outside the scheduled pick up time, the trip shall be free of charge and City shall not be billed for any portion of the trip. Contractors shall still be obligated to provide services to the customer.

### D. Pick-Up and Drop-Off Standards:

- 1. Vehicles shall offer curb-to-curb service for ambulatory senior riders, and portal-to-portal service for the disabled.
  - **a.** For curb-to-curb pick up riders need not wait at the curb. In these cases, the driver shall beep the horn gently to signal arrival. In instances where riders cannot walk out to the curb but can walk as far as a driveway that is accessible to a vehicle, the driver shall pull into the driveway for pick up.
  - **b.** For portal-to-portal pick up, drivers shall, when necessary, help disabled riders negotiate their exit from their dwelling by taking such actions as holding open a door, stepping a short way inside the dwelling to help with a wheelchair, carrying a small package or handbag, or providing any other reasonable assistance.
  - c. Drivers shall wait at least ten (10) minutes for customers.

#### E. Dispatching:

- 1. Contractor shall provide a dedicated telephone number for the exclusive use of the City customers. Contractor shall have dispatch answer this phone line by saying "Carson Dial-A-Ride" or another phrase approved in writing by City indicating the service line is for Carson.
- 2. Contractor's dispatching and schedule system shall include:
  - a. Maintain a customer list with customer ride history.
  - **b.** On-time performance monitoring with ride times, schedule pickup times and actual pickup times, and tracking to verify "no show" rides.
- **3.** Dispatchers shall at all times be courteous, friendly, helpful and patient with callers. Each dispatcher must have a strong command of the English and have translators available for Spanish and Talagog speaking customers.

- **4.** Calls on the dedicated dial-a-ride number shall be answered within. 30 seconds, and hold times shall not exceed two (2) minutes.
- 5. Contractor's radio service system will allow communication in all areas of the community and contain a back-up system.
- 6. Contractor shall dispatch its cabs via a mobile dispatch system in order to ensure reliable communications hilly areas and eliminates radio noise.
- F. <u>Aides for the Disabled</u>: One aide may accompany each disabled rider and shall not pay a fare. When reporting service data, the Contractor shall report aides separately from eligible, registered riders.
- **G.** <u>Service Area</u>. Customers may be picked up and transported with in all incorporated areas of the City of Carson. In addition, they may be picked up from or transported to:
  - 1. Medical Facilities designated in writing by the Contract Officer.
  - 2. If a customer wishes to make a trip to and out of the designated area, he or she will have the trip subsidized up to the Carson boundary and will be charged the out of town fare for that portion of the trip from the boundary to the destination. Customer will be charged commercial per-mile and per minute rates and will be responsible for paying for that out-of-town boundary portion of the trip and City shall not be charged for this portion of this trip.
- **H.** <u>Shared Rides</u>. Contractor shall make every reasonable effort to create shared rides in order to minimize costs to the City. To encourage shared rides, persons who are picked up at the same origin and delivered to the same destination in the same vehicle shall ride for a single fare.
- I. <u>Drivers</u>. All drivers performing services for the City of Carson shall meet the following minimum qualifications:
  - Maintain all applicable licenses required by the State of California for the operation of commercial vehicles. No driver shall be permitted to drive who has: (a) More than two points on his or her driving record in the previous twelve (12) months under the Department of Motor Vehicles point system; or (b) more than three points in, the previous thirty six (36) months under the Department of Motor Vehicles point system; or (c) has had his or her driving privileges placed on probation by the Department of Motor Vehicles; or (d) has been convicted in any jurisdiction of any driving offense involving driving under the influence of alcohol or drugs, driving with a suspended or revoked drivers license, or reckless driving.

- **2.** Be legally licensed to operate a vehicle in Carson or in a jurisdiction with licensing standards accepted by the Contract Officer.
- 3. Be at least eighteen (18) years of age.
- **4.** Be alert, clean, careful, courteous, sober, drug free and competent in their driving skills.
- **5.** Smoking by drivers or passengers shall be prohibited in all Vehicles. Contractor shall enforce the no smoking rule.
- 6. Drivers shall be dressed in a clean, neat, conservative, and safe manner. Male drivers shall wear a shirt, long pants, and shoes. Tank tops, shorts, open-toed sandals shall not be worn. Female drivers shall wear a top/shirt, long pants, and shoes. Tank tops, halter-tops, shorts, open-toed sandals or shoes shall not be worn. Contract Officer may issue further written orders as to types of clothing, caps, or jewelry, which shall not be worn by drivers.
- 7. Drivers shall be personally clean and neat at ill times.
- 8. Drivers shall comply with all applicable local, State and Federal requirements.
- **9.** Drivers shall have no convictions for any crimes involving robbery; bodily injury or operation of a vehicle.
- **10.** Under no circumstance shall the driver for the Dial-A-Ride Program to accept gratuities and/or tips from the patron or public when operating under contract with the City of Carson.
- J. <u>Drug Testing</u>. Contractor shall conduct an ongoing drug and alcohol testing program which shall meet all applicable state and federal standards and include a driving test, test on incident or accident, test on reasonable suspicion, random testing, and training of supervisors to recognize drag and alcohol symptoms, Prior to commencement of service Contractor shall submit the program to the Contract Officer for approval in writing. The program shall not be amended or modified without the prior written approval of the Contract Officer. A list of acceptable testing laboratories shall be provided to the Contract Officer.
- K. <u>Safety and Driver Training</u>. Contractor shall have a safety and driver training program for new drivers and which provides ongoing safety and driver training and promotes and rewards safe driving. The program shall include driver training, map reading, taxicab rules and regulations, computerized dispatch systems, customer relations, sensitivity training for special needs passengers, Americans with Disabilities Act requirements, and behind the wheel training. Prior to

commencement of service Contractor shall submit the program to the Contract Officer for approval in writing. The program shall not be amended or modified without the prior written approval of the Contract Officer. The Contractor shall provide the name of a person trained and designated as the safety coordinator who shall report to the Contract Officer as requested on safety issues and accident statistics as requested.

- L. <u>Vehicles</u>. Contractor shall have available to the City of Carson one hundred ninety-one (191) taxi cabs.
  - Each taxicab is a full-size four door sedan or minivan and is equipped with fully functioning air conditioning and heating, defrosters, speedometers, fuel gauges, flashers, lights, windshield washers/wipers, mirrors and seat belts. Each vehicle is also equipped with on-board radio and Mobile Data Terminal (MDT)/tablet for constant communication capability with dispatch. The seating capacity of these vehicles is a minimum of five passengers including the driver. All vehicles in the Carson Dial-A-Ride program shall be equipped with a fire extinguisher.
  - 2. Vehicles shall be easily recognized and marked as rides for the Carson program decal's shall be valid for a one (1) year period and shall be renewed each year upon approval of the annual inspection of the Vehicle maintenance records.
  - **3.** Wheel chair accessible Vehicles shall be available within the same service parameters as regular sedan service. The wheel chair accessible Vehicles shall meet all requirements of the Americans with Disabilities Act of 1990 and all applicable amendments thereto.
  - 4. Each Vehicle shall be equipped with a ride meter with-a-current approval and inspection by the Department of Weights and Measures, a two-way radio, a device for alerting authorities in case of hijacking or robbery, and a digital. terminal for receiving rider information.
  - 5. Vehicles used by the Contractor shall be retired from service after nine (9) years.

#### M. Vehicle Maintenance.

- 1. All Vehicles shall be continuously maintained in a neat and clean condition, free of mechanical defects.
- 2. *Cleanliness of Vehicles:* Vehicles shall be free of scratches, dents, squeak, rattles and other such defects. Vehicles shall be washed no less than one

(1) time per week and the interior cleaned daily, prior to service in accordance with the following minimum standards:

- **a.** Vehicle floors shall be free of water, stains, paper, gum or other sticky substances or debris.
- **b.** Interior and exterior windows shall be free of dirt, dust smudges, hand or finger prints.
- **c.** Dashboards, wheel wells, rails and ledges shall be kept clean and free of dirt and grease.
- d. Seating areas and upholstery shall be vacuumed weekly.
- e. City reserves the right to remove any vehicle from service that does not meet with City's cleanliness standards.
- 3. Contractor's Preventative and Routine Vehicle Maintenance:
  - **a.** Each vehicle in the taxi fleet is tracked via computer for vehicle mileage and service requirements. The standards call for preventive maintenance to be performed every 3,000 miles (with a 500-mile window) which meets or exceeds manufacturer service intervals.
  - **b.** Service performed every 3,000 miles includes brakes, routine oil and filter changes, filter cleaning, plus routine safety inspections and replacement if necessary of all belts, tires, batteries, windshield wipers, seat belts and exhaust systems. Our program will be for maintenance to be performed at 3,000 miles or 45 days, whichever occurs first.
  - **c.** Additional services are performed at the manufacturer recommended intervals.
  - **d.** City may inspect vehicles during normal business hours upon demand.
- 4. Maintenance Records:
  - **a.** Vehicle maintenance records shall be inspected every twelve (12) months by the City's vehicle maintenance staff for compliance with the requirements of this Agreement. Vehicles shall be maintained on a regular schedule with regular preventative maintenance inspections at a minimum of every 5,000 miles. Contract Officer

shall approve the Vehicle inspection and preventative maintenance procedures and schedules.

- **b.** Vehicle maintenance records shall be kept for at least one year. Contractor shall provide copies of the completed preventative maintenance checklists to the Contract Officer for review.
- **c.** Upon successful completion of this annual inspection a new decal for the year will be issued by the Contract Officer.
- **d.** Maintenance records for a Vehicle shall be submitted to the City yearly at the time of the City's inspection of the Vehicle.
- 5. Flag drop meters in all Vehicles shall be calibrated once every twelve (12) months by a testing firm approved in writing by the Contract Officer. The Contract Officer may require more frequent calibration if needed to insure accurate calibration.
- 6. *Removal of Vehicles:* In the event that the Contractor is instructed by the City or other regulatory agency to remove any equipment from service due to mechanical failure or failure of any kind relating to the specifications included in this document or pertaining to any state law, the Contractor shall make any and all corrections and repairs to the equipment, at its own expense, and submit the vehicle for re-inspection prior to it being released back into service.
- N. <u>Criticism and Initiative</u>: Contractor will keep a log of the complaints received from DAR customers and all complains will be responded to within one (1) business day of receipt of the complaint. The responses will be on a form approved in writing by the Contract Officer that specifically addresses the complaint and explains the circumstances surrounding the complaint.

## II. Quality of Proposed Administration and Reporting Competencies

- A. Accident and Incident Reports: Contractor will require that all drivers complete an "Incident Report" if they opt to participate in the City of Carson's Dial-A-Ride program. The reports will be submitted to the City immediately and accident reports will be submitted within 24 hours of a reportable incident as defined by the City.
- **B.** Customer Complaint Resolution: Contractor shall have a dedicated employee who answers Contractor's Customer Complaints hotline and responds to complaints. In addition, keeps a log of the Dial-A-Ride complaints for all the cities and this log will be available to the City of Carson for review

### EXHIBIT "B"

### SPECIAL REQUIREMENTS (Superseding Contract Boilerplate)

# **1.** Section 5.1(a) is hereby amended to read as follows:

"<u>Commercial General Liability Insurance (Occurrence Form CG0001 or equivalent)</u>. A policy of comprehensive general liability insurance written on a per occurrence basis for bodily injury, personal injury and property damage. The policy of insurance shall be in an amount not less than <u>one million dollars (\$1,000,000.00)</u> per occurrence or if a general aggregate limit is used, then the general aggregate limit shall be <u>five</u> twice the occurrence limit <u>with two million dollars (\$2,000,000)</u> in excess coverage for a total of four million dollars (\$4,000,0000)."

2. Section 5.1(b) is hereby amended to read as follows:

"(b) <u>Worker's Compensation Insurance</u>. A policy of worker's compensation insurance in such amount <u>of one million dollars (\$1,000,000)</u> or amount required by law, whichever is <u>greater</u>, as will fully comply with the laws of the State of California and which shall indemnify, insure and provide legal defense for the Contractor against any loss, claim or damage arising from any injuries or occupational diseases occurring to any worker employed by or any persons retained by the Contractor in the course of carrying out the work or services contemplated in this Agreement."

**3.** The provision entitled "Service Complaint and Penalties" is added to this Agreement and shall read as follows:

"As part of the Services hereunder, Contractor shall provide timely and reliable dial-a-ride service including operating within the specified arrival and departure times. Since the determination of actual damages for any delay in performance of this Agreement would be extremely difficult or impractical to determine, the Contractor and its sureties shall be liable for and shall pay to the City the sums set forth below as liquidated damages for each delay or breach of performance of any Services required hereunder.

- Customer complaints Service complaints include, but are not limited to: missed pickups, failure to pick-up, late pick-ups (i.e., (20 minutes or greater), and/or any behavior by Contractor that is in breach of this Agreement (e.g., asking/demanding tips).
- City will deduct one hundred dollars (\$100.00) for every customer complaints that is verified by the City within five (5) business days of its receipt starting with the third verified complaint. For example, there shall be a three hundred dollar (\$300.00) deduction for six verified complaints within a month.

- City will notify Contractor in writing of such penalty and request Contractor to reduce their invoice by the penalty amount in the following month's invoice.
- Contractor's invoice shall clearly identify such transaction."

01007.0001/240942.4

#### EXHIBIT "C"

### SCHEDULE OF COMPENSATION

# I. Contractor shall perform the Services at the following rates:

SERVICE	RATE
A. Flag Drop:	\$2.85 for the first 1/9-mile or any portion thereof
B. Distance:	\$2.70 for each additional mile or any portion thereof
C. Wait Time:	\$29.19 per hour
<b>D.</b> Administrative Overhead:	\$3,500 per month
E. Swipe Card System	\$3,000 for custom web portal; \$5 per swipe card for replacement cards

- II. For each trip, Contractor will invoice normal taxicab meter rates, without a wait time, plus an administrative fee. Charges will be based on a per-trip only, and not on a period of time.
- III. The fare for the customer shall be \$2.00 per trip. City shall collect this fare by having the passenger pay the City the \$2.00 co-pay for each trip and the City will add the trips to the passenger's swipe care.
- IV. Tips and gratuities will not be accepted or encouraged. Vehicle operators soliciting tips, gratuities, or unauthorized fares for Carson trips will be immediately removed from service.
- V. The City will compensate Contractor for the Services performed upon submission of a valid invoice. Each invoice shall be in a form approved by the Finance Director of the City and is to include the following (if applicable):
  - **A.** Line items for all personnel describing the work performed, the number of hours worked, and the hourly rate.
  - B. Line items for all materials and equipment properly charged to the Services.
  - **C.** Line items for all other approved reimbursable expenses claimed, with supporting documentation.

- **D.** Line items for all approved subcontractor labor, supplies, equipment, materials, and travel properly charged to the Services.
- VI. Contractor shall maintain a swipe card system which shall be used to identify customers and generate billing for each trip.
- VII. The total compensation for the Services shall not exceed FIVE HUNDRED THOUSAND DOLLARS (\$500,000) as provided in Section 2.1 of this Agreement.

01007.0001/240942.4

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# EXHIBIT "D"

### SCHEDULE OF PERFORMANCE

- I. This Agreement shall be commence on the date first written above and shall remain in full force and effect for three (3) years thereafter. City may, its sole discretion, extend this Agreement for up to two (2) additional years.
- II. Contractor shall perform all Services in accordance with the times and schedule set forth in Exhibit A.
- III. The Contract Officer may approve extensions for performance of the services in accordance with Section 3.2.

01007.0001/240942.4

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ACORD 25 (2010/05) 1 of 2 The ACORD #614530733/M14343909	name and logo are regis	tered marks of ACORD	rte P	age 37

# **DESCRIPTIONS (Continued from Page 1)**

dba: Yellow Cab Co-Op dba: L.A. Yellow dba: Yellow Cab dba: Yellow Cab of L.A. dba: Santa Monica Yellow Cab Long Beach Yellow Cab Co-Op, Inc. dba: Long Beach Yellow Cab Co-Op dba: Yellow Cab Yellow Cab of South Bay Cooperative, Inc. dba: South Bay Yellow Cab Co-Op dba: Manhattan Beach Yellow Cab Co-Op dba: Yellow Cab South Bay Cooperative, Inc. dba: United Checker Cab Co-Op Fiesta Taxi Cooperative, Inc. dba: Fiesta Taxi Co-Op dba: 1-800-TAXICAB Taxi Systems, Inc. Taxi Equipment Company, Inc. Enterprise Finance, Inc. TXC Finance, LLC Wilmington Cab Company of California, Inc. Van Ness Management, Inc.

Certificate Holder is an Additional Insured per attached form CG 2026 0704 - Additional Insured -Designated Person or Organization.

SAGITTA 25.3 (2010/05) 2 of 2 #S14530732/M14242808 Page 38

POLICY NUMBER.

COMMERCIAL GENERAL LIABILITY CG 20 26 07 04

## THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

## ADDITIONAL INSURED – DESIGNATED PERSON OR ORGANIZATION

This endorsement modifies insurance provided under the following:

COMMERCIAL GENERAL LIABILITY COVERAGE PART

#### SCHEDULE

Name Of Additional Insured Person(s) Or Organization(s)

As per written contract

Information required to complete this Schedule, if not shown above, will be shown in the Declarations.

Section II – Who Is An Insured is amended to include as an additional insured the person(s) or organization(s) shown in the Schedule, but only with respect to liability for "bodily injury", "property damage" or "personal and advertising injury" caused, in whole or in part, by your acts or omissions or the acts or omissions of those acting on your behalf:

A. In the performance of your ongoing operations; or

B. In connection with your premises owned by or rented to you.

CG 20 26 07 04

© ISO Properties, Inc., 2004

THIS CERTIFICATE IS ISSUED AS A MATTER OF INCORMANIA		DATE (MM/DD/YYY 12/15/2014
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San Diego, CA 92101	E-MAR ADORESS:	
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0 25 (2010/05) 1 of 2 The ACORD name and logo are regi S13380536/M13372914	G 1988-2010 ACORO COBOO	ATION, All rights reserved.

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30 Days Notice of Cancellation 10 Days for Non-Payment **Claims Reporting Information:** North American Risk Services Inc. P.O. Box 945055 Maitland, FL 32794-5055 Attn: New Loss Unit Telephone: (800) 315-6090 (Press 3 to report a claim)

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SAGITTA 25.3 (2010/05) 2 of 2 #S13380536/M13372914

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The ACORD name and logo are registered marks of ACORD

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Certificate is subject to policy limits, conditions and exclusions. 30 Days Notice of Cancellation 10 Days for Non-Payment Claims Reporting Information: North American Risk Services Inc. P.O. Box 945055 Maitland, FL 32794-5055 Attn: New Loss Unit Telephone: (800) 315-6090 (Press 3 to report a claim)

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SAGITTA 25.3 (2010/05) 2 of 2 #S13380670/M13372899

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Certificate is subject to policy limits, conditions and exclusions. 30 Days Notice of Cancellation 10 Days for Non-Payment Claims Reporting Information: North American Risk Services Inc. P.O. Box 945055 Maltiand, FL 32794-5055 Attn: New Losa Unit Telephone: (600) 315-6090 (Press 3 to report a claim)

ertificate holder is named as an Additional insured.

SAGITTA 25.3 (2010/05) 2 of 2 #S13380818/M13372109 POLICY NUMBER: WPP1051633 03

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THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

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# **POLICY CHANGES**

Policy Change Number 23

POLICY NUMBER WPP1051633 03	POLICY CHANGES EFFECTIVE 8/21/2015	COMPANY Wesco Insurance Company
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Authorized Representative Signature

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Copyright, Insurance Services Office, Inc., 1983 Copyright, ISO Commercial Risk Services, Inc., 1983

Page 1 of 1

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POLICY NUMBER: WPP1051633 03

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### THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

## DESIGNATED INSURED

This endorsement modifies insurance provided under the following:

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BUSINESS AUTO COVERAGE FORM GARAGE COVERAGE FORM MOTOR CARRIER COVERAGE FORM TRUCKERS COVERAGE FORM

With respect to coverage provided by this endorsement, the provisions of the Coverage Form apply unless modified by this endorsement.

This endorsement identifies person(s) or organization(s) who are "insureds" under the Who Is An Insured Provision of the Coverage Form. This endorsement does not alter coverage provided in the Coverage Form.

This endorsement changes the policy effective on the inception date of the policy unless another date is indicated below.

Endorsement Effective: 8/21/2015	Countersigned By:
Named Insured: Administrative Services Cooperative, Inc.	(Authorized Representative)

#### SCHEDULE

Name of Person(s) or Organization(s): "as per written contract"

(If no entry appears above, information required to complete this endorsement will be shown in the Declarations as applicable to the endorsement.)

Each person or organization shown in the Schedule is an "insured" for Liability Coverage, but only to the extent that person or organization qualifies as an "insured" under the Who Is An Insured Provision contained in Section II of the Coverage Form.

POLICY NUMBER: WPP1051635 03

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# THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

# **POLICY CHANGES**

Policy Change Number 52

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POLICY NUMBER WPP1051635 03	POLICY CHANGES EFFECTIVE 8/18/2015	COMPANY Wesco Insurance Company
NAMED INSURED Administrative Servi	ces Cooperative, Inc.	AUTHORIZED REPRESENTATIVE Jeff Leo
COVERAGE PARTS	S AFFECTED	
	CHANGE	
	\$0.00 Additional Prei	nium
Adding Form CA 20 48 (	02/99 to the policy.	

Bla

Authorized Representative Signature

IL 12 01 11 85

Copyright, Insurance Services Office, Inc., 1983 Copyright, ISO Commercial Risk Services, Inc., 1983

Page 1 of 1 □ Page 48 POLICY NUMBER: WPP1051635 03

COMMERCIAL AUTO CA 20 48 02 99 į.

#### THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

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## DESIGNATED INSURED

This endorsement modifies insurance provided under the following:

BUSINESS AUTO COVERAGE FORM GARAGE COVERAGE FORM MOTOR CARRIER COVERAGE FORM TRUCKERS COVERAGE FORM

With respect to coverage provided by this endorsement, the provisions of the Coverage Form apply unless modified by this endorsement.

This endorsement identifies person(s) or organization(s) who are "insureds" under the Who Is An Insured Provision of the Coverage Form. This endorsement does not alter coverage provided in the Coverage Form.

This endorsement changes the policy effective on the inception date of the policy unless another date is indicated below.

Endorsement Effective: 8/18/2015	Countersigned By:
Named Insured: Administrative Services Cooperative, Inc.	(Authorized Representative)

#### SCHEDULE

Name of Person(s) or Organization(s): "as per written contract"

(If no entry appears above, information required to complete this endorsement will be shown in the Declarations as applicable to the endorsement.)

Each person or organization shown in the Schedule is an "insured" for Liability Coverage, but only to the extent that person or organization qualifies as an "insured" under the Who Is An Insured Provision contained in Section II of the Coverage Form.

POLICY NUMBER: WPP1051632 03

COMMERCIAL AUTO CA 20 48 02 99 The second second

### THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

## DESIGNATED INSURED

This endorsement modifies insurance provided under the following:

BUSINESS AUTO COVERAGE FORM GARAGE COVERAGE FORM MOTOR CARRIER COVERAGE FORM TRUCKERS COVERAGE FORM

With respect to coverage provided by this endorsement, the provisions of the Coverage Form apply unless modified by this endorsement.

This endorsement identifies person(s) or organization(s) who are "insureds" under the Who Is An Insured Provision of the Coverage Form. This endorsement does not alter coverage provided in the Coverage Form.

This endorsement changes the policy effective on the inception date of the policy unless another date is indicated below.

Endorsement Effective: 7/28/2015	Countersigned By:	AW
Named Insured: Administrative Services Cooperative, Inc.		(Authorized Representative)

#### SCHEDULE

Name of Person(s) or Organization(s): "as per written contract"

(If no entry appears above, information required to complete this endorsement will be shown in the Declarations as applicable to the endorsement.)

Each-person or organization shown in the Schedule is an "insured" for Liability Coverage, but only to the extent that person or organization qualifies as an "insured" under the Who Is An Insured Provision contained in Section II of the Coverage Form.

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ADMISER-01 CDILLON DATE

MM/DD/YYYY	)

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Г	HIS CERTIFICATE IS ISSUED AS	AM	ATTE	R OF INFORMATION ON		S NO RIGHT			27/2015
	SERTIFICATE DOES NOT AFFIRMA	TIVE	LYC	DR NEGATIVELY AMEND.	EXTEND OR AL	TER THE C	OVERAGE AFEORDED	DV TU	EDOLICIES
1 5	ELUW. THIS CERTIFICATE OF I	NSUF	RANC	E DOES NOT CONSTITU	TE A CONTRAC	T BETWEEN	THE ISSUING INSURER	(S), AL	JTHORIZED
r	CEPRESENTATIVE OR PRODUCER,	AND	THE	CERTIFICATE HOLDER.					
	MPORTANT: If the certificate hol	der is	s an <i>i</i>	ADDITIONAL INSURED, the	policy(ies) must	be endorsed	I. IF SUBROGATION IS W	AIVED	, subject to
	he terms and conditions of the poli ertificate holder in lieu of such endo	cy, ce	ertain	i policies may require an ei	ndorsement. A st	atement on t	his certificate does not c	onfer r	ights to the
	DUCER	n sem	enge	* <b>}.</b>	CONTACT		999) Konser van de state de service and an ander ander ander and an ander and an ander and a state and a state		
Wes	stern Elite Insurance Solutions				NAME:		LEAN		
	Diamond Creek Place eville, CA 95747				PHONE (A/C, No, Ext): (916) E-MAIL	259-6900	(Á/Ĉ, No):	(866)	206-8646
into:	evine, CA 33/4/			-	ADDRESS:		ali na manana any kaominina amin'ny mandritry amin'ny fisiana amin'ny fisiana amin'ny fisiana amin'ny fisiana a		
							RDING COVERAGE		NAIC #
HICI	IRED				INSURER A : AIG In	surance Co	mpany		
1450	JRED .				INSURER B :				
	Administrative Services			-	INSURER C :				
	2129 W. Rosecrans Ave. Gardena, CA 90249				INSURER D :				
	Galdella, CA 90249				INSURER E :				
					INSURER F :				
				E NUMBER:			<b>REVISION NUMBER:</b>		
	HIS IS TO CERTIFY THAT THE POLIC	IES C	DF IN	SURANCE LISTED BELOW H	AVE BEEN ISSUED	TO THE INSU	RED NAMED ABOVE FOR T	HE POL	ICY PERIOD
	DICATED. NOTWITHSTANDING ANY ERTIFICATE MAY BE ISSUED OR MAY	Y PEF	RIAIN	THE INSURANCE AFFORD	ED BY THE POLIC	IES DESCRIP	ED HEDEIN IS SHOLEAT T		
E	CLUSIONS AND CONDITIONS OF SUCH	1 POL	ICIES	LIMITS SHOWN MAY HAVE E	BEEN REDUCED BY	PAID CLAIMS	ie incremito OODJEO	U MLL I	HE LENNO,
INSR LTR	TYPE OF INSURANCE		SUBF		POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMIT	S	
	COMMERCIAL GENERAL LIABILITY					r	EACH OCCURRENCE	5	
	CLAIMS-MADE OCCUR						DAMAGE TO RENTED PREMISES (Ea occurrence)	S	
							MED EXP (Any one person)	5	
							PERSONAL & ADV INJURY	5	
	GEN'L AGGREGATE LIMIT APPLIES PER						GENERAL AGGREGATE	5	
	POLICY PRO- JECT LOC						PRODUCTS - COMP/OP AGG	5	
	OTHER							5	
	AUTOMOBILE LIABILITY		1				COMBINED SINGLE LIMIT	S	
	ANY AUTO						(Ea accident) BODILY INJURY (Per person)	S	
	ALL OWNED SCHEDULED AUTOS AUTOS							5	
	HIRED AUTOS						PROPERTY DAMAGE	5	
							Treraccidenty	5	
	UMBRELLA LIAB OCCUR	1						5	
	EXCESS LIAB CLAIMS-MADE							5	
	DED RETENTION S	1							
	WORKERS COMPENSATION	1					X PER OTH-	\$	
	AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE	1		WC009619994	01/31/2015	01/31/2016		**************************************	1,000,000
	OFFICER/MEMBER EXCLUDED? (Mandatory in NH)	N/A	-			0.1072010		5	1,000,000
	If yes, describe under DESCRIPTION OF OPERATIONS below						E L DISEASE - EA EMPLOYEE		
	DESCRIPTION OF OPERATIONS DESCR						E L DISEASE - POLICY LIMIT	S	1,000,000
DESC			COBP	101 Additional Barradia Cabardia	many has able to all H		A.	••••••••••••••••••••••••••••••••••••••	
5-36	RIPTION OF OPERATIONS / LOCATIONS / VEHIC	LE9 (A	LOKD	ivi, Auditional Remarks Schedule,	may be attached if mor	e space is requir	20)		
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CER	TIFICATE HOLDER			<u> </u>	ANCELLATION				
									DEFECT
	City of Careon						ESCRIBED POLICIES BE CAN EREOF, NOTICE WILL BI		
	City of Carson Attn: Yuko M. Dunham, Rev	enue	Mar		ACCORDANCE WIT	TH THE POLIC	Y PROVISIONS.	un tuu tuu t	
	701 E. Carson Street								
	Carson, CA 90749			A	UTHORIZED REPRESEN	ITATIVE			
					Cardes Dillon				
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