AMENDMENT NO. 1

TO SOFTWARE LICENSE AGREEMENT

THIS AMENDMENT TO THE SOFTWARE LICENSE AGREEMENT ("Amendment No. 1") by and between the CITY OF CARSON, a California municipal corporation and ZOHO CORPORATION, a California corporation, including its parent, Zoho Corporation Pvt. Ltd., and affiliates (together hereinafter "Zoho"), is effective as of the 04
day of Aug, 2020.

RECITALS

- A. City and Zoho entered into that certain Software License Agreement dated June 11, 2020 ("Agreement") whereby Zoho agreed to provide certain software, licenses, and maintenance services for a three (3) year term and a total contract sum not-to-exceed of \$16,872.00.
- B. By this Amendment No. 1, City and Zoho now desire to amend the Agreement to add access to the ManageEngine Desktop Central Enterprise Edition Software for 200 computers, obtain a Single User License for the aforementioned software, and reduce the number of Single Installation Licenses of the ManageEngine Service Desk Plus Professional Edition Perpetual Model from 13 to 9, and to increase the not-to-exceed contract sum from \$16,872.00 to \$21,529.00 to account for the additional services.

TERMS

- 1. **Contract Changes.** The Agreement is amended as provided herein.
- A. Exhibit A, "Software licensed under Subscription/Perpetual License," is hereby replaced in its entirety by "Revised Exhibit A," attached hereto and incorporated herein by this reference, to provide for the addition of the ManageEngine Desktop Central Enterprise Edition Software services for 200 computers and Single User License, the reduction in the number of Single Installation Licenses of the ManageEngine Service Desk Plus Professional Edition Perpetual Model from 13 to 9, and an increase in not-to-exceed maximum contract sum from \$16,872.00 to \$21,529.00.
- **B.** Exhibit A-1, "Quote," is hereby replaced in its entirety by "Revised Exhibit A-1," attached hereto and incorporated herein by this reference, to memorialize Zoho's quote for the modified services that are the subject of this Amendment.
- 2. Continuing Effect of Agreement. Except as amended by this Amendment No. 1, all provisions of the Agreement shall remain unchanged and in full force and effect. From and after the date of this Amendment No. 1, whenever the term "Agreement" appears in the Agreement, it shall mean the Agreement, as amended by this Amendment No. 1 to the Agreement.

3. Affirmation of Agreement; Warranty Re Absence of Defaults. City and Zoho each ratify and reaffirm each and every one of the respective rights and obligations arising under the Agreement. Each party represents and warrants to the other that there have been no written or oral modifications to the Agreement other than as provided herein. Each party represents and warrants to the other that the Agreement is currently an effective, valid, and binding obligation.

Zoho represents and warrants to City that, as of the date of this Amendment No. 1, City is not in default of any material term of the Agreement and that there have been no events that, with the passing of time or the giving of notice, or both, would constitute a material default under the Agreement.

City represents and warrants to Zoho that, as of the date of this Amendment No. 1, Zoho is not in default of any material term of the Agreement and that there have been no events that, with the passing of time or the giving of notice, or both, would constitute a material default under the Agreement.

- 4. **Adequate Consideration.** The parties hereto irrevocably stipulate and agree that they have each received adequate and independent consideration for the performance of the obligations they have undertaken pursuant to this Amendment No. 1.
- 5. Authority. The persons executing this Amendment No. 1 on behalf of the parties hereto warrant that (i) such party is duly organized and existing, (ii) they are duly authorized to execute and deliver this Amendment No. 1 on behalf of said party, (iii) by so executing this Agreement, such party is formally bound to the provisions of this Agreement, and (iv) the entering into this Amendment No. 1 does not violate any provision of any other agreement to which said party is bound.

IN WITNESS WHEREOF, the parties hereto have executed this Amendment No. 1 on the date and year first-above written.

CITY:

CITY OF CARSON, a municipal

Sharon Landers, City Manager

ATTEST:

Donesia L. Gause-Aldana, MMC City Clerk

APPROVED AS TO FORM:

ALESHIRE & WYNDER, LLP

Engli Sein

Sunny K. Soltani, City Attorney [AE]

ZOHO:

Zoho Corporation, a California Corporation

By: Vijay Gundaram

Name: Vijay Sundaram

Title: Chief Strategy Officer

By: joionand

Name: Jai Anand N

Title: Chief Financial Officer

Address: 4141 Hacienda Drive Pleasanton, CA 94588

Two corporate officer signatures required when Contractor is a corporation, with one signature required from each of the following groups: 1) Chairman of the Board, President or any Vice President; and 2) Secretary, any Assistant Secretary, Chief Financial Officer or any Assistant Treasurer. CONTRACTOR'S SIGNATURES SHALL BE DULY NOTARIZED, AND APPROPRIATE ATTESTATIONS SHALL BE INCLUDED AS MAY BE REQUIRED BY THE BYLAWS, ARTICLES OF INCORPORATION, OR OTHER RULES OR REGULATIONS APPLICABLE TO CONTRACTOR'S BUSINESS ENTITY.

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CALIFORNIA ALL-PURPOSE ACKNOWLEDGMENT

A notary public or other officer completing this certificate verifies only the identity of the individual who signed the document to which this certificate is attached, and not the truthfulness, accuracy or validity of that

STATE OF CALIFORNIA	
COUNTY OF LOS ANGELES	
acknowledged to me that he/she/they executed the sar	personally appeared, proved to me on ose names(s) is/are subscribed to the within instrument and me in his/her/their authorized capacity(ies), and that by), or the entity upon behalf of which the person(s) acted,
I certify under PENALTY OF PERJURY under the laws true and correct.	s of the State of California that the foregoing paragraph is
WITNESS my hand and official seal.	
Signature:	=
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☐ ATTORNEY-IN-FACT ☐ TRUSTEE(S) ☐ GUARDIAN/CONSERVATOR ☐ OTHER	NUMBER OF PAGES
SIGNER IS REPRESENTING: (NAME OF PERSON(S) OR ENTITY(IES))	DATE OF DOCUMENT
	SIGNER(S) OTHER THAN NAMED ABOVE

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STATE OF CALIFORNIA	
COUNTY OF LOS ANGELES	
acknowledged to me that he/she/they executed the s	hose names(s) is/are subscribed to the within instrument and same in his/her/their authorized capacity(ies), and that by (s), or the entity upon behalf of which the person(s) acted,
I certify under PENALTY OF PERJURY under the law true and correct.	ws of the State of California that the foregoing paragraph is
WITNESS my hand and official seal.	
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4141 Hacienda Drive, Pleasanton, CA 94588, Tel: (925) 924-9500, Fax: (925) 924-9600

Revised Exhibit A

Software licensed under Subscription/Perpetual License

For the services rendered pursuant to this Agreement, Zoho shall be compensated, in an amount not-to-exceed the maximum sum of Twenty One Thousand Five Hundred Twenty Nine Dollars (\$21,529) for the initial three-year term of this Agreement. The contract sum consists of the following, as more particularly stated in Exhibit A-1: (1) Single Installation License Fee, for ManageEngine Service Desk Plus Professional Edition - Perpetual Mode, which is a one-time payment that includes the fees for all licenses granted in Section 1 of this Agreement, for 9 technicians (500 nodes) - \$6,195; (2) Annual Maintenance and Support Fee, for ManageEngine Service Desk Plus Professional Edition - AMS Model, which includes the annual support services for the licenses as set forth in Section 4 of this Agreement, for 9 technicians (500 nodes) - \$1,239; (3) Single installation license fee, for ManageEngine Service Desk Plus Professional Edition - Perpetual Model, which is a one-time payment that includes the fees for all licenses granted in Section 1 of this Agreement, for 500 computers - \$1,645; and (4) Annual Maintenance and Support Fee, for ManageEngine Service Desk Plus Professional Edition - AMS Model, which includes the annual support services for the licenses as set forth in Section 4 of this Agreement for 500 computers - \$329; and (5) Annual Subscription Fee, for ManageEngine Desktop Central Enterprise (Distributed) Edition – Subscription Model, which is an annual payment that includes the fees for all licenses granted in Section 1 of this Agreement, for 200 computers and single user license – \$2,995.



4141 Hacienda Drive, Pleasanton, CA 94588. Tel: (925) 924-9500. Fax: (925) 924-9600

Revised Exhibit A-1 Quote

SKU	Product Name	Unit Price	Quantity	Amount
46129.31N	ManageEngine Service Desk Plus Professional Edition - Perpetual Model – Single Installation License fee for 9 Technicians (500 nodes)	6,195.00	1	6,195.00
46129.31M	29.31M ManageEngine Service Desk Plus Professional Edition - AMS Model – Annual Maintenance and Support fee for 9 Technicians (500 nodes) (3 year subscription)		3	3,717.00
46029.3NT	ManageEngine Service Desk Plus Professional Edition - Perpetual Model – Single Installation License fee for 500 Computers	1,645.00	1	1,645.00
46029.3MT	029.3MT ManageEngine Service Desk Plus Professional Edition - AMS Model – Annual Maintenance and Support fee for 500 Computers (3 year subscription)		3	987.00
85710.1S2	ManageEngine Desktop Central Enterprise (Distributed) Edition – Subscription Model - Annual subscription fee for 200 Computers and Single User License (3 year subscription)		3	8,985.00

Subtotal: 21,529.00

Grand Total (USD \$): 21,529.00