CITY OF CARSON Class Specification

City Council Reso No: 22-TBD Bargaining Unit: CPSA/SEIU 721

FLSA: Exempt

TRANSPORTATION PROGRAM MANAGER

Job Summary:

Under the direction of the Community Services Superintendent, plans, organizes, and evaluates a variety of transportation programs and related services offered by the City; supervises and evaluates staff assigned to Transportation Services and associated programs.

Essential Duties and Responsibilities:

(These functions are representative and may not be present in all positions in the class. Management reserves the right to add, modify, change or rescind related duties and work assignments.)

- 1. Plans, organizes, manages, and evaluates a variety of transportation programs and services.
- 2. Establishes, implements, and monitors performance standards, goals and objectives of assigned transportation programs and services.
- 3. Prepares, monitors, and controls budget and financial expenditures of assigned transportation programs and services.
- 4. Develops marketing plans, advertises and promotes assigned transportation programs and services.
- 5. Researches and prepares Request for Proposals and bid specifications for contracted programs, services and equipment.
- 6. Negotiates, prepares and administers contracts, and monitors and evaluates contractor performance, and provides recommendations to improve, extend or terminate contracts
- 7. Provides technical assistance and information to contractors
- 8. Supervises, trains, mentors, evaluates and participates in the hiring and disciplinary process of assigned staff.
- 9. Prepares, reviews, and approves reports and other correspondence, including but not limited to, City Council and California Transit Systems Joint Powers Authority agenda items.
- 10. Supervises the scheduling, routes and coordination of transportation services offered and contracted by the City, for the public's service.
- 11. Communicates and enforces legal, safe, and defensive driving practices, and provides safety training to drivers as needed.
- 12. Maintains inventory control and prepares plans to maintain and upgrade current City's transportation equipment, vehicles and bus shelters.
- 13. Responds to general public's complaints and inquires.
- 14. Recommends and assists with the maintenance of facilities and equipment related to transportation as needed.
- 15. Communicates with outside agencies, such as the Sheriff's and Fire Departments.
- Develops and implements operational procedures for the transportation services division, including compliance with the ADA and other regulatory agencies' regulations including, but not limited to, Air Quality Rule 2205.
- 17. Inspects bus stops and shelters for damages and repairs.
- 18. Prepares and maintains records regarding work activity and assigned personnel.
- 19. Attends meetings, makes oral presentations to city employees, governmental, commissions and and/or public groups.
- 20. Participates in grants writing, application and administration process.
- 21. Performs related duties as required.

Qualification Guidelines:

A typical way to obtain the requisite qualifications to perform the duties of this class is as follows:

Education and Experience:

Bachelor's degree in transportation, business management, public administration, or related field and five (5) years of paid full-time supervisory experience in transportation or related field. Experience may be substituted for education on a year for year basis.

Knowledge of:

- Principles and practices of transportation program development and implementation.
- California Motor Vehicle code and laws applicable to transportation services offered and contracted by the City.
- Community transportation programs interests and needs.
- Applicable laws, codes, regulations, policies and procedures.
- Principles of supervision, training, and evaluation.
- Marketing, advertising and public relations principles and practices.
- City organization, operations, policies and objectives.
- General record keeping practices.
- Budgeting practices and procedures; grant administration.
- · Appropriate safety practices and procedures.
- Personal computer software and hardware, including spreadsheets, word processing and presentation programs.
- Office practices and procedures.
- Medium to large size transportation services vehicles and equipment
- Effective methods of report presentation.
- Purchasing practices and contract administration.

Skill and Ability to:

- Effectively develop and administer transportation programs and services.
- Evaluate transportation programs, bus stops and equipment.
- Effectively prepare marketing plans.
- Use City's operations software, including Granicus, Tyler Munis and ActiveNet
- Supervise, train and evaluate staff.
- Identify and analyze problems and take effective corrective action.
- Establish and maintain effective working relationships with others.
- Effectively communicate orally and in writing.
- Maintain accurate records and prepare clear and concise reports.
- Make effective oral presentations.

License and/or Certificate:

Possession of a valid California Class B Commercial Driver License, with Air Brakes endorsement, and a Medical Examiner's Certificate from DMV. Employees in this classification will be enrolled in the Department of Motor Vehicles (DMV) Government Employer Pull Notice Program which confirms possession of a valid driver's license and reflects driving record. Possession of a valid First Aid/CPR certification is required at the time of employment.

Physical Requirements and Working Conditions:

Employee accommodations for physical or mental disabilities will be considered on a case-bycase basis. Positions in this class normally:

- Perform work which is primarily sedentary
- Require ability to drive vehicles used by the City for transportation purposes.
- Require ability to talk, hear and see.
- Require mobility of arms to reach and dexterity of hands to grasp and manipulate small objects.
- Is subject to inside and outside environmental conditions.
- May be required to use personal and/or city vehicle in the course of employment.
- May be required to work evenings, holidays or weekends.