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The Community Services Department is comprised of 3 divisions: Administration, Community Services, and Recreation. The Department delivers services and programs to support citizen's diverse interests in parks, recreation, and culture. This includes operating and maintaining twelve (12) parks and four (4) mini-parks, two (2) aquatic centers and two (2) pools, a sports complex, and a boxing and weightlifting center. The Community Center offers 40,000 square feet of versatile meeting and event space including 12,000 square foot ballroom and meeting rooms that accommodate between 5 and 1,200 guests, and state-of-the-art visual services. Transportation provides citywide transportation programs related to fixed-route public transit, specialized elderly and disabled transit, transit support of city park programs, and regional air quality issues.

RECREATION DIVISION

RESERVATIONS

The Reservations Section continues to follow Los Angeles County Rules and Regulations to include COVID-19 information for all reservations indoor and outdoor picnic grass/shelter areas at all parks. For the month of April, there were a total of 47 reservations were scheduled; 33 indoor (activity/recreation room) and 14 outdoor (picnic grass/shelter). Over 300 calls and inquiries were received for park fees and availability. Reservations provided equipment to the annual Volunteer Banquet, Earth Day Kids Fest, Autism Walk, Community Union Night at Union South Bay, and the Self Care Health Fair.

Total Revenue: \$21,272.60

April Revenue Reservations			
Park	Indoor	Outdoor	Total
Anderson Park	4	0	4
Calas Park	1	0	1
Carriage Crest Park	3	2	5
Carson Park	9	3	12
Del Amo Park	6	0	6
Dolphin Park	0	2	2
Dominguez Park	3	0	3
Foisia Park	4	3	7
Hemingway Park	0	1	1

Mills Park	0	2	2
Stevenson Park	2	1	3
Veterans Park	1	0	1
Total Reservations	33	14	47

ADULT SPORTS

The Winter Coed and Men's Softball leagues are winding down. Registration for the Summer league are currently being accepted and looks promising for a good season. We currently have 24 baseball teams registered to begin play on weeknights and Sundays. Basketball has returned and grown to 26 teams ready to participate in a 6'0 and under league.

YOUTH SPORTS

On Thursday, April 27, 2023, the Parks, Recreation & Cultural Arts Commission recognized and presented all the 2022 youth basketball, baseball, softball, flag football, soccer and fall softball City Championship teams with certificates of appreciation. The 2023 youth basketball championship teams are scheduled to be recognized on Wednesday, May 24, 2023.

Registration for baseball, softball, t-ball has concluded, and a total of 1,741 participants that formed 42 baseball, 28 softball and 75 t-ball teams for the season that began on May 6, 2023

Enrichment Classes

All Enrichment classes started in April for the Spring session. Below are the number of participants and revenue collected for the Spring 2023 Session.

Spring 2023

Classes	Participants	Revenue
Voice	6	\$150
Drama	13	\$365
Ballet I	14	\$580
Ballet II	11	\$418
Folklorico (4 Classes)	50	\$2,080
Karate (2 Classes)	23	\$1285
Ready, Set, Read!	12	\$360.00
Math Made Easy!	8	\$250.00
Hosanna Academy	2	Free
Eggstraveganza	160	Free
Spelling Bee	27	Free
Modern	8	\$334.00
Totals		\$5,822.00

The Eggstraveganza event was hosted at Perry St. Mini Park on April 6, 2023, and had a total of 160 registered youth participants. On April 14, 2023, a Spelling Bee contest took place at Foisia Park with 27 contestants. Winners were acknowledged at the Earth Day Kids Fest event the following day at Dolphin Park. Enrichment will be having their Jr. Oscars Recital on May 12, 2023, with all active classes performing. A preview of Fame Jr. will be presented by the Drama and Voice classes.

This Summer we are offering the 3-in-1 Summer Camp and Portable Rec. All Cheer Programs also will be starting their new 10-week program this August for the fall 2023 session.

Kids Club

Kids Club commenced on Monday, August 15, 2022, and provides afterschool childcare for ages 5-12 at five (5) licensed sites. Spring Break Camp was offered for the week of 4/3-4/7.

Week	Calas	Carson	Del Amo	Dolphin	Veterans
4/04 - 4/08 Spring Break	0	30	30	37	35
Revenue	\$0	\$1,940	\$1,940	\$2,670	\$2,405
4/10 - 4/14	10	19	12	15	29
Revenue	\$495	\$985	\$600	\$750	\$1,510
4/17 - 4/21	8	19	12	14	29
Revenue	\$400	\$985	\$600	\$700	\$1,455
4/24 - 4/28	9	19	12	15	28
Revenue	\$450	\$985	\$600	\$750	\$1,405
Month Total	27	87	66	81	121
	\$1,345	\$4,895	\$3,740	\$4,870	\$6,775

AQUATICS

Aquatics was open for Spring 2023 programming at Carson Pool, which included swimming lessons, aqua aerobics, lap swim, and swim conditioning. Carson Pool is open Monday through Thursday at various times, and Saturday from 7:30 AM – 3:30 PM. Recreational swimming is also offered on Saturdays, from 1:30 PM – 3:00 PM.

A lifeguarding class was held on April 15 and 16, 2023, for 6 students who all passed and are now applying to become future City of Carson lifeguards. Each session was eight (8) hours long, with in-water training, as well as on-land practical.

California State University Dominguez Hills, Rancho Dominguez Pre-School, and Carson Senior High are currently using our facilities for their programming, which will conclude in the mid-May.

Aquatics assisted with First Aid at the Earth Day Kids Fest on April 15, 2023, and at the Autism Awareness event on April 22, 2023. Two days later, on April 25, 2023, we also manned a booth at the Job Fair at California State University Dominguez Hills, distributing information on employment opportunities in Community Services.

VETERANS SPORTSCOMPLEX

Attendance at the SportsComplex remains consistent with a monthly total of 2,588. Youth memberships sales remain very strong, followed up by the Senior memberships and daily guest fees. In addition, Silver Sneaker memberships remain steady, with a slight increase in annual signups. The monthly revenue is \$20,048.00.

GroupEx Classes

	Sat	Sun	Mon	Tues	Wed	Thurs	Fri
Sessions	Hula Hoop Fitness 9:00am-10:00am	Adult Sports 11am-4pm	Walking Class 8:30am-9:30am	Yoga 9:30am-10:30am	Salsa (Beginner) 10am-11am	Kickboxing 7:00pm-8:00pm	Muscle Conditioning 8:30am-9:30am
	Zumba 10:30am - 11:30am		Zumba (Temporary Postponed) 6:00pm-7:00pm		Salsa (Intermediate) 11am-12pm		Salsa (Intermediate) 10:00am-11:00am
	Adult Sports 11am-9pm				Walking Class 5:15pm-6:15pm		Friday Night Volleyball 5pm-9pm
					Dance Fitness 6pm-7pm		

Reservation/Permit continues to be a bright spot in our operations with numerous inquiries and several confirmed reservations for the upcoming months.

On Friday evenings from 5:00 PM – 9:00 PM, the Complex has open volleyball in the main gym. On average, there are over 60 people who come out and play.

Week	Membership Attendance	New Member Sign- Ups	Friday Night Volleyball	Daily Membership Fees	Daily Guest Pass	Weekly Totals
4/1/23	0	0	0	0	0	0
4/2/23 – 4/8/23	586	15	79	28	102	810
4/9/23 – 4/15/23	635	13	93	29	117	887
4/16/23 – 4/22/23	686	19	92	30	112	939
4/23/23 – 4/29/23	681	15	102	22	85	905
4/30/23	0	0	0	0	0	0
Monthly Totals	2588	62	366	109	416	3541

COMMUNITY SERVICES DIVISION

HUMAN SERVICES

Stroke Center

Led by Nathan Caukin, and fully supported by Tony Zuniga, Sue Quedado, and Jacinda Flores, with additional assistance by Daniel Murillo, staff is always available for scheduling, providing general supervision of the Stroke Center, and ensuring that all City of Carson protocols are adhered to by staff and patrons alike. The Stroke Center is cleaned and sanitized after each patient/member appointment, and at the end of each day, the custodial staff completes a deeper, more thorough cleaning.

Dr. Penoliar provided Occupational Therapy on Mondays and Tuesdays. OT is open by appointment only, Monday through Thursday, from 9:00 AM – 3:00 PM, and scheduled by Stroke Center staff. Three (3) new participants were added to the OT rotation, which is now serving 23 survivors across four (4) rotations.

Equipment Exercise appointments are available Monday through Thursday, from 9:00 AM – 3:00 PM. Staff have increased services and equipment usage for more constant and consistent movement, exercise, and socialization opportunities for our stroke survivors.

Facilitated by Sue Quedado, Chair Exercise classes are held on Tuesdays and Thursdays at 11:00 AM. Participation data show consistent involvement due to collaborative scheduling with OT.

Chair Volleyball is thriving, and the number of participants grows weekly as word of its return continues to spread.

WEEK	STROKE CENTER			
	OCCUPATIONAL THERAPY	EQUIPMENT EXERCISE	CHAIR EXERCISE	CHAIR VOLLEYBALL
4/3-4/6	7	21	24	14
4/10-4/13	10	15	22	16
4/17-4/20	6	13	18	17
4/24-2/27	7	15	18	16
Totals	30	64	82	63
Sub-Total	493	457	526	65
FYTD Total	523	521	608	128
FYTD Total	493	457	526	65

SENIOR RECREATION

Senior Recreation continues to provide virtual fitness and dance classes. These classes are held Tuesday through Thursday, from 9:30 AM – 10:30 AM, with attendance ranging from 8 to 12 students per class.

Senior Recreation continues to offer in-person classes in the gymnasiums at Carson Park and Stevenson Park. Programming is comprised of an open fitness room with workout equipment, open basketball, and the following classes:

- Zumba
- Yoga
- Hula Hoop
- Functional Fitness
- Zumba Gold
- Line Dancing

All classes are held Monday through Friday, from 8:30 AM to 11:45 AM, with attendance ranging from 7 to 49 participants per class. Two (2) on-site staff members are always available to check participants in, rotate rounds of checking on each program, and perform a walkthrough of each class and fitness room to ensure that the facility is thoroughly swept, clean, and machines are wiped down.

Foisia Park also continues to provide drop-in open fitness with workout equipment, open basketball, and chess. The program operates Monday through Friday, from 8:00 AM to 11:00 AM. Table games are offered every Thursday from 1:00 PM – 4:00 PM, and Bingo for Fun is held on Tuesdays and Thursdays, from 12:00 PM to 2:00 PM in the Carson-Dominguez Room at the Carson Event Center. All programs are free.

Weeks	SENIOR VIRTUAL CLASSES	
	FUNCTIONAL FITNESS	SALSA
4/1	-	-
4/3-4/7	8	10
4/10-4/14	7	9
4/17-4/21	9	12
4/24-4/28	6	9
TOTALS	30	40
FYTD Total	303	468

WEEK	SENIOR IN-PERSON CLASSES AT CARSON PARK							
	HULA HOOP FITNESS	LINE DANCE	ZUMBA TUES.	FUNTIONAL FITNESS	YOGA	ZUMBA TONING	ZUMBA THURS	COUNTRY LINE DANCE
4/1	-	-	-	-	-	-	-	-
4/3-4/7	18	55	50	17	24	44	51	43
4/10-4/14	17	62	51	16	24	48	48	38
4/17-4/21	19	64	59	21	31	49	52	32
4/24-4/28	18	59	58	24	36	51	54	No class
TOTALS	72	240	218	78	115	192	205	113

FYTD Total	386	1545	1471	469	704	1160	1312	1167
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WEEK	SENIOR IN-PERSON CLASSES AT STEVENSON PARK		
	YOGA	ZUMBA	FITNESS ROOM
4/1	-	-	-
4/3-4/7	5	29	5
4/10-4/14	16	35	11
4/17-4/21	26	34	0
4/24-4/28	28	36	0
TOTALS	75	134	16
FYTD Total	205	1049	307

WEEK	FOISIA PARK		
	BASKETBALL	FITNESS ROOM	CHESS GROUP
4/1	38	6	0
4/3-4/7	39	9	0
4/10-4/14	15	9	0
4/17-4/21	18	8	0
4/24-4/28	15	5	0
TOTALS	125	37	0
FYTD Total	1486	463	117

Week	CARSON CENTER				
	BINGO FOR FUN (TUE)	NEEDLE CRAFT (TUE)	BINGO FOR FUN (THUR)	TABLE GAMES	NEEDLE CRAFT (FRI)
4/1	-	-	-	-	-
4/3-4/7	30	4	21	9	6
4/10-4/14	30	8	30	11	11
4/17-4/21	48	7	29	8	9
4/24-4/28	49	9	25	12	10

TOTALS	126	32	105	40	36
FYTD Total	126	32	285	77	64

Senior Social Services

Senior Social Services attempts to ensure that the City's most vulnerable homebound seniors stay home safely while meeting their essential needs. Senior Service Aide visits are operating with full caseloads on a weekly and bi-weekly basis. Assistance consists of running errands - including trips to the grocery store and pharmacy - and aiding with essential chores that keep seniors home safe while maintaining their independence. Due to increased referrals, staff has added more seniors to this program and other City programs and referred others to County and State programs. Human Services Assistant Coordinator interviews are currently being scheduled while applications for an additional Senior Services Aide are being reviewed.

The Assisted Living Program staff supports other Departments, including Code Enforcement, Housing, and Transportation. Senior Services Aides visit seniors without transportation to complete Dial-A-Ride (DAR) applications, Code Enforcement hoarding cases, general welfare checks, Adult Protective Service, and LA Homeless Portal cases, as necessary. Housing Rights Center Walk-in clinics have resumed and occur monthly. Lastly, Human Services is working closely with the LAHSA's Homeless/Housing Coordinator as affordable housing continues to be a huge issue.

Keeping abreast of new county, state, and federal programs, as well as organizations and community partners that offer virtual programming, has been essential to ensuring our seniors have access to the latest programs available to them. Furthermore, staff is working closely with Bet Tzedek Legal, CSUDH OLLI, and others to schedule classes and workshops for 2023. The County's Adult Protective Services and the Carson Sheriff's Station continue to collaborate on welfare checks. New part-time staff is available in the Elito Santarina Senior Technology Center, Monday through Wednesday, to make outgoing wellness check calls and assist walk-ins seeking information and referrals.

In-person groups continued this year, including Senior Share Storytellers, Bereavement, Caregiver Support Groups, and the newly added Kinship Support group. Due to the increased number of participants, all registration will be processed through ActiveNet.

On April 15, 2023, Senior Social Services participated in the Earth Day Kids Fest event at Dolphin Park. The program was a huge success, with over 500 attendees. Staff also hosted upwards of 200 for a day of education and resources focusing on self-care at the Self Care Health Fair on April 29, 2023, at the Community Center.

EARLY CHILDHOOD

Early Childhood continues to offer full-time classes Monday through Friday, 8:00 AM – 5:00 PM, at the Community Center and Carson Park. Part-time classes are offered Monday through Friday, from 8:00 AM – 12:00 PM or 1:00 PM – 5:00 PM, at the Community Center and Dolphin Park.

Approximate revenue for December: \$31,345

Week	Early Childhood Education (In-person)		
	AM	PM	FT
4/3-4/7	25	13	36

4/10-4/14	25	13	36
4/17-4/21	25	13	36
4/24-4/28	25	13	36
TOTALS	100	52	108
FYTD Total	1235	638	1,728

THERAPEUTIC RECREATION

Art began this month and participants have been able to create positive affirmation bracelets, bubble art, among many things. Basketball, Track & Field, and Bocce are all ongoing with steady attendance. Therapeutic Recreation held its annual Autism Awareness 5K at CSUDH on April 22, 2023, with 547 registered participants and 14 vendors at the resource fair. The estimated revenue for April was \$8,500.00.

WEEK	THERAPEUTIC RECREATION			
	Skill Builders	Basketball	Track & Field	Bocce
4/3-4/7	6	13	7	8
4/10-4/14	7	11	8	8
4/17-4/22	6	12	6	7
4/24-4/28	7	12	8	8
TOTALS	26	48	29	31
FYTD Total	26	73	37	38

SPECIAL INTEREST CLASSES

Fit Happens boot camp is still on hiatus due to the landscaping projects that have limited outdoor space availability. Staff is working to find an alternate location to resume class as quickly as possible, in hopes of a summertime return.

The Start Smart 2023 basketball season banquet and trophy ceremony was held on April 1, 2023, at Carson Park. All class participants were invited, and a large potluck was organized by the families in the outdoor picnic area.

The Start Smart T-ball season began on April 17, 2023, with all classes full in under a week. The program runs Monday to Thursday, from 5:15 PM – 6:00 PM at Calas Park. The program will run until the beginning of June. Coach Tony and Coach Jacinda provide exceptional coaching and supervision for the classes, which consist of 15 participants between the ages of two and five years of age.

APRIL 2023	START SMART - T-BALL			
	MONDAY	TUESDAY	WEDNESDAY	THURSDAY
RESIDENT (@ \$44)	14	13	11	14
Res. Sub-Total	\$616	\$572	\$484	\$616
NON-RESIDENT (@ \$55)	1	2	4	1
N.R. Sub-Total	\$55	\$110	\$220	\$55
PARTICIPANTS	15	15	15	15
START SMART APRIL 22 REVENUE	\$671	\$682	\$704	\$671
START SMART TO-DATE TOTALS	\$1,122	\$1,144	\$1,155	\$1,122
START SMART FYTD REV. TOTAL	\$1,793	\$1,826	\$1,859	\$1,793

YOUTH & FAMILY SERVICES/PREVENTION & AFTERCARE

Families with children under 18 in the home can receive prevention and aftercare services through case navigation, resources, and referrals. These families are referred by the Department of Children and Family Services (DCFS) or other organizations, and in some cases, they are self-referred. Case navigation involves one-on-one communication between the case navigator and the family to discuss struggles, accomplishments, and goals. Families who do not need case navigation can also be provided with additional links that include, but are not limited to, food giveaways, counseling services, tutoring services, or housing services. As a result, most case navigation is now conducted in person, depending on the client's and staff's comfort level. Social connection and Youth and Family groups, Crafty Club and Ladies Circle, are ongoing. The Nurturing Father program is scheduled to start in spring 2023 once staff have been hired and had a chance to outreach and plan.

Week	New Clients	Open Cases	Closed Cases	Referrals Received	Extra Linkages
4/3-4/6	0	12	2	2	5
4/10-4/13	0	12	0	0	8
4/17-4/20	1	13	0	0	4
4/24-4/27	1	14	0	0	6
Month Total	0	14	2	2	23

FYTD Total	17	25	19	27	318
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Carson Essentials to Go 2.0 was recently transferred to Youth and Family Services and revamped. The program resumed on September 6, 2022, with food deliveries to seniors and low-income families on Tuesdays and Wednesdays. The program provides groceries, provided by Norms, to 20 residents per week (10 per day) for a total of 80 residents per month. However, a few more deliveries were added to accommodate more participants. The total deliveries per month is now 85. Residents will receive groceries once a month for four months. The September through December rounds were completed and very successful. The program started with a final group of 115 residents in January and has now ended as of April 27, 2023.

WEEK	CETG 2.0	CETG 2.0 WAIT LIST
3/1-3/2	17	50
3/6-3/9	29	50
3/13-3/16	26	50
3/20-3/23	30	50
3/27-3/30	15	50
TOTALS	117	50
FYTD Total	334	50

CARSON EVENT CENTER

RENTALS

The Carson Event Center hosted several community events in April. The Volunteer Banquet was held on April 7, 2023, and the American Public Works Association Conference took place on April 19, 2023. The Center hosted the Why I Like Carson Essay Awards on Thursday, April 20, 2023, as well as the very informative Mental Health Forum on April 29, 2023. All these programs were well attended.

The Carson Event Center is open for rentals and the data for the month of April is as follows:

April 2023				
Event Type	April Events	April Revenue	FY Total Events	FYTD Total Revenue
External	55	\$46,971.89	516	\$449,714.99
Internal	115	\$0.00	1085	\$0.00

FACILITY IMPROVEMENTS

ALL the restroom upgrades in the facility - the West Wing, Atrium, 2nd Floor, East Wing and the Carson-Dominguez Lobby - have been completed and ADA compliant. Two all-gender/family restrooms, one on the 2nd floor and one in the East Wing, have also been added. Once the April showers subsided, the landscaping work between our east parking lot and Carson Street resumed and should be completed by the end of May 2023.

TRANSPORTATION

The City of Carson's Transportation workgroup provides citywide transportation programs including fixed-route public bus service, first mile/last mile ride-hail services, specialized elderly and disabled transportation services, and bus transportation in support of City parks and youth programs. Transportation also works directly with LA Metro, South Bay Cities Council of Government (SBCCOG), and South Coast Air Quality Management District (AQMD) on a variety of transportation policies, new initiatives, and funding opportunities.

LONG BEACH TRANSIT

Long Beach Transit (LBT) provides fixed-route bus services in Carson across three routes. Riders can travel down major surface streets in both directions and make faster connections to major destinations and neighboring bus lines. Service hours and route schedules can be accessed through <https://ridelbt.com/carson/>.

Long Beach Transit Ridership			
Route	Passenger Boardings	Revenue Miles*	Revenue Hours**
2	3,245	7,545	634
4	7,159	6,279	687
8	2,495	7,491	753
March 2023 totals	12,899	21,315 miles	2,073 hours
February 2023 totals	12,302	18,930 miles	1,810 hours

*Miles traveled while performing route

**Hours incurred while performing route

CARSON CIRCUIT

In conjunction with LBT, the Carson Circuit provides additional bus service in the form of two neighborhood-serving routes.

To better meet the needs of its riders, service runs during peak commuting times between 7:00 am – 9:55 am, and again from 2:00 pm – 4:55 pm. These modifications were also supported by the City's recently completed Comprehensive Operations Analysis, or route study. The service is currently being advertised through the City's social media pages, flyers, and more.

Ridership is expected to increase as more riders learn about the program and its routes. Additional flyers and social media posts will help to promote awareness across the community.

	Carson Circuit Ridership					
	Cash Fare (\$1)	Wheelchair (free)	Seniors (free)	TAP	Transfers	Total Boardings
Mar 2023 – AM	8	-	159	1	5	167
Mar 2023 - PM	17	-	173	14	-	204

Mar 2023 totals	25	-	332	14	5	371
Feb 2023 totals	34	-	339	7	17	380

DIAL-A-RIDE

COVID-19 UPDATE – Through the end of the declared pandemic, Dial-A-Ride service has been made available to Carson residents of all ages, with or without disabilities. Participants can order on-demand taxi service and receive a 50% discount off their ride.

Carson residents can take advantage of complimentary no-cost taxi rides to and from any City-designated vaccination site falling within three (3) miles of City boundaries. Taxi drivers will stay with the riders throughout the entire process, ensuring both a safe and worry-free return.

Dial-A-Ride Ridership				
Month & Year	Total Rides	Total Passengers	Avg Trips per Day	Avg Cost per Trip
Mar 2023	1,493	1,880	48	\$12.72
Mar 2022 comparison	1,365	1,733	49	\$12.83
FY 23 YTD	12,382	15,786	45	\$12.83

LYFT

Carson residents are eligible to receive a 50% discount off the cost of their Lyft ride. Riders pay half and the City pays half, up to a maximum trip cost of \$20. Participants must 18 years of age or older to ride alone. Rides must start AND end within City boundaries.

Lyft Ridership			
Month & Year	Total Rides	Avg total cost per trip	Avg trip cost to rider
Mar 2023	837rides	\$9.97	\$4.95
Mar 2022 comparison	646 rides	\$10.63	\$5.25
FY 23 YTD	6,449 rides	\$10.70	\$5.34
April 2020* – present	18,832 rides	\$10.31	\$4.83

*Start of City partnership with Lyft.

Majority of rides took 7-8 minutes in duration, 2-3 miles in distance. Average trip costs are rising due to:

(1) Increased ride times from traffic returning to pre-pandemic levels and (2) Nationwide shortage of drivers/gig workers.

FUTURE PLANS

To enhance the new LBT and Carson Circuit service, staff is nearing the completion of a capital improvement project to upgrade the City's bus stops with new shelters, benches, and trash receptacles. The furniture will mirror the newer units along Carson St. and by CSUDH. Staff is hoping to complete this project by the end of May 2023 to beautify all stops throughout the city.

Additionally, staff is awaiting delivery of two battery-electric buses (BEB) as a pilot. EV busses emit zero greenhouse gasses, providing a cleaner environment for both riders and residents. Although upfront costs

are higher than traditional internal combustion engine (ICE) buses, annual operating costs for EVs are expected to be significantly less than those of counterparts.