



City of Carson
Selection of General Liability
Third Party Administrator (TPA)

RATING SHEET

Third Party Administrator: _____

CRITERIA	MAX SCORE	SCORE	COMMENTS
TPA Service Fee	30		
Personnel Qualifications and Commitment to Training <ul style="list-style-type: none">• Claims staff experience and credentials• Knowledge of government codes• Knowledge of current case law• Understanding of city issues	20		
References: <ul style="list-style-type: none">• Public Entity clients• Litigation control• Feedback to clients• Claims management	10		
Scope of Work Ability <ul style="list-style-type: none">• Overall TPA program and quality of proposal	10		
Claims Management Approach <ul style="list-style-type: none">• Case management• Claimant contact• Feedback to City• Case reserve policy/ Software system• Management claim oversight• Claim diary philosophy• Ability to maintain experienced claims staff on a consistent basis	20		
Settlement and Legal Cost Control Approach <ul style="list-style-type: none">• Litigation cost control• Settlement analysis and discussion• Settlement pre-litigation	10		
TOTAL:	100		

Rater: _____

Date: _____