



**City of Carson
Selection of General Liability
Third Party Administrator (TPA)**

RATING SHEET

Third Party Administrator: _____

CRITERIA	MAX SCORE	SCORE	COMMENTS
TPA Service Fee	30		
Personnel Qualifications and Commitment to Training • Claims staff experience and credentials • Knowledge of government codes • Knowledge of current case law • Understanding of city issues	20		
References: • Public Entity clients • Litigation control • Feedback to clients • Claims management	10		
Scope of Work Ability • Overall TPA program and quality of proposal	10		
Claims Management Approach • Case management • Claimant contact • Feedback to City • Case reserve policy/ Software system • Management claim oversight • Claim diary philosophy • Ability to maintain experienced claims staff on a consistent basis	20		
Settlement and Legal Cost Control Approach • Litigation cost control • Settlement analysis and discussion • Settlement pre-litigation	10		
TOTAL:	100		

Rater: _____

Date: _____