AMENDMENT NO. 3

TO SOFTWARE LICENSE AGREEMENT

THIS AMENDMENT TO THE SOFTWARE LICENSE AGREEMENT ("Amendment No. 3") by and between the CITY OF CARSON, a California municipal corporation and ZOHO CORPORATION, a California corporation, including its parent, Zoho Corporation Pvt. Ltd., and affiliates (together hereinafter "Zoho"), is effective as of the 27th day of October, 2022.

RECITALS

- A. City and Zoho entered into that certain Software License Agreement dated June 11, 2020 ("Agreement") whereby Zoho agreed to provide certain software, licenses, and maintenance services for an initial three (3) year term and a total contract sum not-to-exceed of \$16,872.00.
- B. On August 4, 2020, the City and Zoho executed Amendment No. 1 ("Amendment No. 1) amending the Agreement to add access to the ManageEngine Desktop Central Enterprise Edition Software for 200 computers, obtain a Single User License for the aforementioned software, and reduce the number of Single Installation Licenses of the ManageEngine Service Desk Plus Professional Edition Perpetual Model from 13 to 9, and to increase the not-to-exceed contract sum from \$16,872.00 to \$21,529.00 to account for the additional services.
- C. On October 20, 2020, the City Manager, in her capacity as Director of Emergency Preparedness of the Disaster Council pursuant to Section 3(b) of Resolution No. 20-053, authorized an emergency purchase of \$5,955.00 (PO #22100669) for additional services necessary for remote working and social distancing during the ongoing COVID-19 pandemic, increasing the not-to-exceed contract sum from \$21,529.00 to \$27,484.00.
- D. On September 22, 2021, the Assistant City Manager, acting as Assistant Director of Emergency Preparedness, authorized a second emergency purchase of \$9,675.00 (PO #22200609) to cover the costs of continuing the necessary services obtained via PO #22100669 in order to maintain social distancing during the ongoing COVID-19 pandemic, increasing the total not-to-exceed contract sum from \$27,484.00 to \$37,159.00.
- E. On November 19, 2021, the City and Zoho executed Amendment No. 2, amending the Agreement to (1) incorporate and memorialize the additional costs and services approved via emergency purchase order on October 20, 2020 and September 22, 2021 by the City Manager and Assistant City Manager, acting as Director and Assistant Director of Emergency Preparedness during the ongoing COVID-19 pandemic.
- F. By this Amendment No. 3, the City and Zoho now desire to upgrade to ManageEngine Endpoint Central UEM Edition for 500 devices, add security, and extend existing software, licenses, and maintenances services for the final year of the Agreement, and increase the contract sum by \$5,644.00 to cover the upgrades, for a total not-to-exceed contract sum of \$42,803.00

TERMS

- 1. **Contract Changes**. The Agreement is amended as provided herein.
- A. "Revised Exhibit A" is hereby amended as provided in "Revised Exhibit A" attached hereto and incorporated herein by reference.
- B. "Revised Exhibit A-1" is hereby amended as provided in "Revised Exhibit A-1" attached hereto and incorporated herein by reference.
- 2. **Continuing Effect of Agreement.** Except as amended by this Amendment No. 3, all provisions of the Agreement shall remain unchanged and in full force and effect. From and after the date of this Amendment No. 3, whenever the term "Agreement" appears in the Agreement, it shall mean the Agreement, as amended by this Amendment No. 3, Amendment No. 2, and Amendment No. 1 to the Agreement.
- 3. Affirmation of Agreement; Warranty Re Absence of Defaults. City and Zoho each ratify and reaffirm each and every one of the respective rights and obligations arising under the Agreement. Each party represents and warrants to the other that there have been no written or oral modifications to the Agreement other than as provided herein. Each party represents and warrants to the other that the Agreement is currently an effective, valid, and binding obligation.

Zoho represents and warrants to City that, as of the date of this Amendment No. 3, City is not in default of any material term of the Agreement and that there have been no events that, with the passing of time or the giving of notice, or both, would constitute a material default under the Agreement.

City represents and warrants to Zoho that, as of the date of this Amendment No. 3, Zoho is not in default of any material term of the Agreement and that there have been no events that, with the passing of time or the giving of notice, or both, would constitute a material default under the Agreement.

- 4. Adequate Consideration. The parties hereto irrevocably stipulate and agree that they have each received adequate and independent consideration for the performance of the obligations they have undertaken pursuant to this Amendment No. 3.
- 5. Authority. The persons executing this Amendment No. 3 on behalf of the parties hereto warrant that (i) such party is duly organized and existing, (ii) they are duly authorized to execute and deliver this Amendment No. 3 on behalf of said party, (iii) by so executing this Agreement, such party is formally bound to the provisions of this Agreement, and (iv) the entering into this Amendment No. 3 does not violate any provision of any other agreement to which said party is bound.

IN WITNESS WHEREOF, the parties hereto have executed this Amendment No. 3 on the date and year first-above written.

CITY:

CITY OF CARSON, a municipal

APPROVED AS TO FORM:

ALESHIRE & WYNDER, LLP

Bry b Soin Sunny K. Soltani, City Attorney

[ndp]

ZOHO:

ZOHO CORPORATION, a California Corporation

By: Vijay Gundaram

Name: Vijay Sundaram

Title: Chief Strategy Officer

By: Holmod

Name: Jai Anand N

Title: Chief Financial Officer

Address: 4141 Hacienda Drive

Pleasanton, CA 94588

Two corporate officer signatures required when Contractor is a corporation, with one signature required from each of the following groups: 1) Chairman of the Board, President or any Vice President; and 2) Secretary, any Assistant Secretary, Chief Financial Officer or any Assistant Treasurer. CONTRACTOR'S SIGNATURES SHALL BE DULY NOTARIZED, AND APPROPRIATE ATTESTATIONS SHALL BE INCLUDED AS MAY BE REQUIRED BY THE BYLAWS, ARTICLES OF INCORPORATION, OR OTHER RULES OR REGULATIONS APPLICABLE TO CONTRACTOR'S BUSINESS ENTITY.

CALIFORNIA ALL-PURPOSE ACKNOWLEDGMENT

A notary public or other officer completing this certificate verifies only the identity of the individual who signed the document to which this certificate is attached, and not the truthfulness, accuracy or validity of that

| the document to which this certificate is attached, and not t | ine trutificantess, accuracy of validity of that |
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| STATE OF CALIFORNIA | |
| COUNTY OF LOS ANGELES | |
| On, 2022 before me,, pers the basis of satisfactory evidence to be the person(s) whose acknowledged to me that he/she/they executed the same his/her/their signature(s) on the instrument the person(s), or executed the instrument. | in his/her/their authorized capacity(ies), and that by |
| I certify under PENALTY OF PERJURY under the laws of true and correct. | the State of California that the foregoing paragraph is |
| WITNESS my hand and official seal. | |
| Signature: | |
| | |
| OPTION Though the data below is not required by law, it may prove prevent fraudulent reattachment of this form. | |
| CAPACITY CLAIMED BY SIGNER INDIVIDUAL CORPORATE OFFICER | DESCRIPTION OF ATTACHED DOCUMENT |
| TITLE(S) PARTNER(S) LIMITED GENERAL | TITLE OR TYPE OF DOCUMENT |
| ☐ ATTORNEY-IN-FACT ☐ TRUSTEE(S) ☐ GUARDIAN/CONSERVATOR ☐ OTHER | NUMBER OF PAGES |
| SIGNER IS REPRESENTING: (NAME OF PERSON(S) OR ENTITY(IES)) | DATE OF DOCUMENT |
| | SIGNER(S) OTHER THAN NAMED ABOVE |

CALIFORNIA ALL-PURPOSE ACKNOWLEDGMENT

A notary public or other officer completing this certificate verifies only the identity of the individual who signed the document to which this certificate is attached, and not the truthfulness, accuracy or validity of that

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| STATE OF CALIFORNIA | |
| COUNTY OF LOS ANGELES | |
| acknowledged to me that he/she/they executed the sa | personally appeared, proved to me on ose names(s) is/are subscribed to the within instrument and me in his/her/their authorized capacity(ies), and that by b), or the entity upon behalf of which the person(s) acted, |
| I certify under PENALTY OF PERJURY under the law true and correct. | s of the State of California that the foregoing paragraph is |
| WITNESS my hand and official seal. | |
| Signature: | |
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| | IONAL ove valuable to persons relying on the document and could |
| CAPACITY CLAIMED BY SIGNER INDIVIDUAL CORPORATE OFFICER | DESCRIPTION OF ATTACHED DOCUMENT |
| TITLE(S) PARTNER(S) LIMITED GENERAL | TITLE OR TYPE OF DOCUMENT |
| ☐ ATTORNEY-IN-FACT ☐ TRUSTEE(S) ☐ GUARDIAN/CONSERVATOR ☐ OTHER | NUMBER OF PAGES |
| SIGNER IS REPRESENTING: (NAME OF PERSON(S) OR ENTITY(IES)) | DATE OF DOCUMENT |
| | SIGNER(S) OTHER THAN NAMED ABOVE |



4141 Hacienda Drive, Pleasanton, CA 94588. Tel: (925) 924-9500. Fax: (925) 924-9600

(Added text is indicated in *bold italics*, deleted text is indicated in *strikethrough*.)

Revised Exhibit A

Software licensed under Subscription/Perpetual License

For the services rendered pursuant to this Agreement, Zoho shall be compensated, in an amount not-to-exceed the maximum sum of Thirty Seven Thousand One Hundred Fifty Nine Dollars (\$37,159.00) Forty Two Thousand Eight Hundred Three Dollars (\$42,803.00) for the initial three-year term of this Agreement. The contract sum consists of the following, as more particularly stated in Revised Exhibit A-1:

(1) Single Installation License Fee, for ManageEngine Service Desk Plus Professional Edition - Perpetual Mode, which is a one-time payment that includes the fees for all licenses granted in Section 1 of this Agreement, for 9 technicians (500 nodes) - \$6,195; (2) Annual Maintenance and Support Fee, for ManageEngine Service Desk Plus Professional Edition - AMS Model, which includes the annual support services for the licenses as set forth in Section 4 of this Agreement, for 9 technicians (500 nodes) - \$1,239; (3) Single installation license fee, for ManageEngine Service Desk Plus Professional Edition - Perpetual Model, which is a one-time payment that includes the fees for all licenses granted in Section 1 of this Agreement, for 500 computers - \$1,645; and (4) Annual Maintenance and Support Fee, for ManageEngine Service Desk Plus Professional Edition - AMS Model, which includes the annual support services for the licenses as set forth in Section 4 of this Agreement for 500 computers - \$329; and (5) Annual Subscription Fee, for ManageEngine Desktop Central Enterprise (Distributed) Edition - Subscription Model, which is an annual payment that includes the fees for all licenses granted in Section 1 of this Agreement, for 200 computers and single user license - \$2,995.

Emergency Purchase Order #22100669, prices valid for period 9/11/2020 through 9/10/2021:

Annual Subscription Fee for ManageEngine Desktop Central Professional Edition for additional 300 computers (total 500 computers) - \$2,900; ManageEngine Desktop Central Addons-Subscription Model-Annual Subscription Fee for Additional 7 Users - \$1,495; ManageEngine Service Desk Plus Professional Edition – Perpetual Single Installation License Fee for Additional 2 Technicians - \$1,300; ManageEngine Service Desk Plus Professional Edition – Perpetual AMS Fee for additional 2 technicians - \$260.

Emergency Purchase Order #22200609, prices valid for period 9/11/21 through 9/10/22:

ManageEngine Service Desk Plus Professional Edition – AMS Model – Annual Maintenance and Support Fee for 11 Technicians (500 nodes) - \$1,506; ManageEngine Service Desk Plus System Tools Addon – Perpetual Licensing Model – Annual Maintenance and Support Fee for 500 computers - \$329; ManageEngine Desktop Central Enterprise(Distributed) Edition – Subscription Model – Annual Subscription Fee for 500 Computers and Single User License -

\$6,345; ManageEngine Desktop Central Enterprise(Distributed) Edition – Subscription Model – Annual Subscription Fee for Additional 7 Users - \$1,495.

Quote for services rendered for period of 9/11/22 through 9/30/2023 and prices valid for period of 9/11/22 through 9/30/2023:

ManageEngine Service Desk Plus Professional Edition – AMS Model – Annual Maintenance and Support Fee for 11 Technicians (500 nodes) - \$1,506; ManageEngine Service Desk Plus System Tools Addon – Perpetual Licensing Model – Annual Maintenance and Support Fee for 500 computers - \$329; ManageEngine Endpoint Central UEM Edition – Subscription Model – Annual Subscription Fee for 500 devices(End Points) and Single Technician License - \$7,395; ManageEngine Desktop Central UEM Edition – Subscription Model – Annual Subscription Fee for Additional 7 Technicians - \$1,495; ManageEngine Endpoint Central Addons – Subscription Model – Endpoint Security Addon – Annual subscription fee for 500 Workstations - \$4,045.



4141 Hacienda Drive, Pleasanton, CA 94588. Tel: (925) 924-9500. Fax: (925) 924-9600

Added text is indicated in bold italics, deleted text is indicated in strikethrough.

Revised Exhibit A-1

Quote

| Product Name | Unit Price | Quantity | Amount |
|--|---|---|--|
| ManageEngine Service Desk Plus Professional Edition - Perpetual Model — Single Installation License fee for 9 Technicians (500 nodes) | 6,195.00 | 1 | 6,195.00 |
| ManageEngine Service Desk Plus Professional Edition - AMS Model – Annual Maintenance and Support fee for 9 Technicians (500 nodes) (3 year subscription) | 1,239.00 | 3 | 3,717.00 |
| ManageEngine Service Desk Plus Professional Edition - Perpetual Model – Single Installation License fee for 500 Computers | 1,645.00 | 1 | 1,645.00 |
| ManageEngine Service Desk Plus Professional Edition - AMS Model – Annual Maintenance and Support fee for 500 Computers (3 year subscription) | 329.00 | 3 | 987.00 |
| ManageEngine Desktop Central Enterprise (Distributed) Edition – Subscription Model - Annual subscription fee for 200 Computers and Single User License (3 year subscription) | 2,995.00 | 3 | 8,985.00 |
| | ManageEngine Service Desk Plus Professional Edition - Perpetual Model — Single Installation License fee for 9 Technicians (500 nodes) ManageEngine Service Desk Plus Professional Edition - AMS Model — Annual Maintenance and Support fee for 9 Technicians (500 nodes) (3 year subscription) ManageEngine Service Desk Plus Professional Edition - Perpetual Model — Single Installation License fee for 500 Computers ManageEngine Service Desk Plus Professional Edition - AMS Model — Annual Maintenance and Support fee for 500 Computers (3 year subscription) ManageEngine Desktop Central Enterprise (Distributed) Edition — Subscription Model - Annual subscription fee for 200 Computers and Single | ManageEngine Service Desk Plus Professional Edition - Perpetual Model — Single Installation License fee for 9 Technicians (500 nodes) ManageEngine Service Desk Plus Professional Edition - AMS Model — Annual Maintenance and Support fee for 9 Technicians (500 nodes) (3 year subscription) ManageEngine Service Desk Plus Professional Edition - Perpetual Model — Single Installation License fee for 500 Computers ManageEngine Service Desk Plus Professional Edition - AMS Model — Annual Maintenance and Support fee for 500 Computers (3 year subscription) ManageEngine Desktop Central Enterprise (Distributed) Edition — Subscription Model - Annual subscription fee for 200 Computers and Single | ManageEngine Service Desk Plus Professional Edition - Perpetual Model — 6,195.00 1 Single Installation License fee for 9 Technicians (500 nodes) 1 ManageEngine Service Desk Plus Professional Edition - AMS Model — Annual Maintenance and Support fee for 9 Technicians (500 nodes) (3 year subscription) 1 ManageEngine Service Desk Plus Professional Edition - Perpetual Model — 1,645.00 1 Single Installation License fee for 500 Computers 1 ManageEngine Service Desk Plus Professional Edition - AMS Model — Annual Maintenance and Support fee for 500 Computers (3 year subscription) 3 ManageEngine Desktop Central Enterprise (Distributed) Edition — 2,995.00 3 Subscription Model - Annual subscription fee for 200 Computers and Single |

Subtotal: 21,529.00

Grand Total (USD \$): 21,529.00

Quote for Purchase Order #22100669

| Part Number | Product | No of License(s) | Unit Price in \$ | Amount in \$ | |
|-------------|--|---------------------|------------------|---------------|--|
| 85510.052 | Annual Subscription Fee for ManageEngine Desktop Central Professional Edition for additional 300 Computers(Total 500) prorated till 2021-09-10 | 1 | 2,900.00 | 2,900.00 | |
| 85510.0SU4 | ManageEngine Desktop Central Addons - Subscription Model - Annual subscription fee for Additional 7 Users prorated till 2021-09-10 | 1 | 1,495.00 | 1,495.00 | |
| 46139.31N | ManageEngine ServiceDesk Plus Professional Edition - Perpetual Single Installation License fee for additional 2 technicians | 1 | 1,300.00 | 1,300.00 | |
| 46139.31M | ManageEngine ServiceDesk Plus Professional Edition – Perpetual- AMS fee for additional 2 technicians prorated till 2021-09-10 | 1 | 260.00 | 260.00 | |
| | | | 1 | Total:\$5,955 | |

Quote for Purchase Order #22200609

| SKU | Product Description | Unit Price (in \$) | Quantity | Amount (in \$) |
|------------|---|-----------------------|----------|-------------------|
| 46129.31M | ManageEngine Service Desk Plus Professional Edition - AMS Model - Annual Maintenance and Support fee for 11 Technicians (500 nodes) valid till 2022- 09-10 | 1,506.00 | 1 | 1,506.00 |
| 46029.3MT | ManageEngine ServiceDesk Plus System Tools Addon - Perpetual Licensing Model - Annual Maintenance and Support fee for 500 Computers valid till 2022-09-10 | 329.00 | 1 | 329.00 |
| 85710.1S4 | ManageEngine Desktop Central Enterprise(Distributed) Edition - Subscription Model - Annual subscription fee for 500 Computers and Single User License valid till 2022-09-10 | 6,345.00 | 1 | 6,345.00 |
| 85510.0SU3 | ManageEngine Desktop Central Enterprise(Distributed) Edition - Subscription Model - Annual subscription fee for Additional 7 User valid till 2022- 09-10 | 1,495.00 | 1 | 1,495.00 |
| | | | Total | 9,675.00 |

Quote for services rendered 9/11/22 through 9/30/23

| Part Number | Product | No of License(s) | Unit Price in \$ | Amount in \$ |
|--------------|--|---------------------|------------------------|--------------|
| 85511.0S4 | ManageEngine Endpoint Central UEM Edition - Subscription Model - Annual Subscription fee for 500 devices(End Points) and Single Technician License valid till 2023-09-30 | 1 | 7,395.00 | 7,395.00 |
| 85510.0SU4 | ManageEngine Endpoint Central UEM Edition - Subscription Model - Annual Subscription fee for Additional 7 Technician valid till 2023-09-30 | 1 | 1,495.00 | 1,495.00 |
| 85510.0SES4 | ManageEngine Endpoint Centra l Addons -Subscription Model- Endpoint Security Addon - Annual subscription fee for 500 Workstations valid till 2023- 09-30 | 1 | 4,045.00 | 4,045.00 |
| 46139,31M | ManageEngine Service Desk Plus Professional Edition - AMS Model - Annual Maintenance and Support fee for 11 Technicians (500 nodes) valid till 2023-09-30 | 1 | 1,506.00 | 1,506.00 |
| 46009.3MRAP5 | ManageEngine Service Desk Plus Professional Edition - AMS Model - Annual Maintenance and Support fee for 500 Computers valid till 2023-09-30 | 1 | 329.00 | 329.00 |

Net Amount: \$14,770.00



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 06/09/2022

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

| certificate holder in lieu of such endor | seme | nt(s). | | | | | | | |
|---|----------------|--------|--|-------------------------------|----------------------------|----------------------------|--|---------|------------|
| PRODUCER | | | | CONTACT NAME: MIKE DANIELS | | | | | |
| M.E. DANIELS INSURANCE SERVICE | | | PHONE (A/C, N | o, Ext): 408-39 | 5-6774 | FAX (A/C, No): | 408-3 | 95-6742 | |
| A PROFESSIONAL INS. ASSOC. AFFILIATE | | | PHONE (AC, No. Ext): 408-395-6774 FAX (AC, No.: 408-395-6742 E-MAIL ADDRESS: DANIELS.INS@VERIZON.NET | | | | 00 07 12 | | |
| 5255 STEVENS CREEK BLVD., #269 | | | ADDIKE | | | RDING COVERAGE | | 1 110 " | |
| SANTA CLARA, CA 95051 | | | | 10101100 | RA: THE HA | | IDING COVERAGE | | NAIC # |
| INSURED | | | | | | AKTFORD | | | |
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| ZOHO CORPORATION | | | | INSURE | RC: | | | | |
| 4141 HACIENDA DRIVE | | | | INSURE | RD: | | | | |
| PLEASANTON, CA 94588 | | | | INSURE | RE: | | | | |
| | | | | INSURE | RF: | | | | |
| | | | NUMBER: | | | | REVISION NUMBER: | | |
| THIS IS TO CERTIFY THAT THE POLICIES INDICATED. NOTWITHSTANDING ANY RECERTIFICATE MAY BE ISSUED OR MAY EXCLUSIONS AND CONDITIONS OF SUCH | PERTA POLIC | AIN, T | II, IERM OR CONDITION THE INSURANCE AFFORD | OF AN | Y CONTRACT | OR OTHER | DOCUMENT WITH DESDE | OT TO | MUICH THIC |
| INSR LTR TYPE OF INSURANCE | ADDL S | | POLICY NUMBER | | POLICY EFF (MM/DD/YYYY) | POLICY EXP (MM/DD/YYYY) | LIMIT | s | |
| A X COMMERCIAL GENERAL LIABILITY | X | | 57 SBA DO4512 | | 5/15/2022 | 5/15/2023 | EACH OCCURRENCE | s | 1,000,000 |
| CLAIMS-MADE X OCCUR | | - | | | | | DAMAGE TO RENTED | s | 1,000,000 |
| | | | | | | | PREMISES (Ea occurrence) MED EXP (Any one person) | | |
| | | | | | | | | \$ | 10,000 |
| GEN'L AGGREGATE LIMIT APPLIES PER: | | | | | | | PERSONAL & ADV INJURY | \$ | 1,000,000 |
| PRO- | | | | | | | GENERAL AGGREGATE | \$ | 2,000,000 |
| | | - | | | | | PRODUCTS - COMPIOP AGG | \$ | 2,000,000 |
| OTHER: AUTOMOBILE LIABILITY | | | | | | | COMBINED SINGLE LIMIT | \$ | |
| | | | | | | | (Ea accident) | \$ | |
| ANY AUTO ALL OWNED SCHEDULED | | | | | | | BODILY INJURY (Per person) | \$ | |
| AUTOS AUTOS NON-OWNED | | | | | | | BODILY INJURY (Per accident) | \$ | |
| HIRED AUTOS AUTOS | | | | | | | PROPERTY DAMAGE (Per accident) | \$ | |
| | | | | | | | | \$ | |
| A X UMBRELLA LIAB X OCCUR | X | X | 57 SBA DO 4512 | | 5/15/2022 | 5/15/2023 | EACH OCCURRENCE | S | 3,000,000 |
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| AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE Y / N | | | | | | | | | - |
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| OFFICIAL TE LIGHT | | | | | | | | | |
| CERTIFICATE HOLDER | | | | CANC | ELLATION | | | | |
| CITY OF CARSON 701 E. CARSON STREET CARSON, CA 90745 | ı | INSL | JRANCE APPROVED RG 6/16/2022 | THE | EXPIRATION ORDANCE WIT | TH THE POLIC | ESCRIBED POLICIES BE CAREOF, NOTICE WILL EYPROVISIONS. | | |

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HDFC ERGO General Insurance Company Limited



| ACORD™ CERTIFICATE | OF LIABIL | ITY INSUR | ANCE | | ATE october 20 th 2021 | | |
|--|-------------------------|---|---------------------------|-------------------------|--------------------------------------|--|--|
| PRODUCER Willis Towers Watson India Insurance Bro | CONFERS NO | THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AMEND, EXTEND OR ALTER THE COVERAGE | | | | | |
| | | - | THE POLICIES BEL | | | | |
| | | INSURER A | | Seneral Insurance Co | ompany Limited | | |
| INSURED | | | | | | | |
| Zoho Corporation Private Limited and its subsi- | diaries as below: | INSURER B | | | | | |
| 1.Zoho Corporation Private Limited 2.Zoho Technologies Private Limited 3.Estancia IT Park Pvt Ltd 4.Zoho Corporation 5. Zoho Corporation Pte Ltd 6.Zoho (China) Technology Co., Ltd 7.Zoho Japan Corporation 8.Zoho Corporation B.V 9. Highland Valley Corporation Private Ltd 10.Zoho Corporation Pty Ltd 11. Zoho Corporation Private Ltd 11. Zoho Corporation Brasil Technologia Ltd 12. Zoho Corporation Brasil Technologia Ltd 13. Zoho Payment Technologies Private Ltd 14. Zoho Corporation GmbH 15. Zoho Technologies Limited (Nigeria) 16. Zoho Canada Corporation 17. Zoho Corporation Saudi Company for Desi; 18. Zoho Corporation Saudi Company for Desi; 18. Zoho Corporation South Africa (Pty) Limited 20. PT Zoho Technologies Indonesia 21.ZOHO CORPORATION VIETNAM Co. Ltd 22. Zoho Corporation Limited (UK) Estancia IT Park, Plot No. 140, 151, GST Road Chengalpattu Taluk, Kancheepuram District - 6 | | | | ICE APPROVED RG 16/2022 | | | |
| COVERAGES THE POLICIES OF INSURANCE LISTED BELOW REQUIREMENT, TERM OR CONDITION OF ANY INSURANCE AFFORDED BY THE POLICIES DESCRIPTION OF ANY AND ANY A | CONTRACT OR OTHER DO | DOUMENT WITH RESPE | CT TO WHICH THIS C | ERTIFICATE MAY BE ISSU | JED OR MAY PERTAIN, THE | | |
| SHOWN MAY HAVE BEEN REDUCED BY PAID CLA INSR LTR TYPE OF INSURANCE | POLICY NUMBER | POLICY EFFECTIVE DATE | POLICY EXPIRATION DATE | ** | LIMITS | | |
| Information and Network Technology | | | | | LIMITS | | |
| Errors or Omissions Insurance CLAIMS MADE | 29992038395188 00000 | October 09 th 2021 | | | US\$ 2,000,000 | | |
| DESCRIPTION OF OPERATIONS- IT Services | | | | | | | |
| CANCELLATION SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, THE ISSUING COMPANY WILL ENDEAVOR TO MAIL WRITTEN NOTICE TO THE CERTIFICATE HOLDER NAMED TO THE LEFT WITHIN THE TIME PRESCRIBED IN SUCH POLICIES, BUT FAILURE TO MAIL SUCH NOTICE IN SUCH TIME SHALL IMPOSE NO OBLIGATION OR LIABILITY OF ANY KIND UPON THE INSURER, ITS AGENTS OR REPRESENTATIVES AUTHORIZED REPRESENTATIVE | | | | | | | |