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The Community Services Department is comprised of 3 divisions: Administration, Community Services, and Recreation. The Department delivers services and programs to support citizen's diverse interests in parks, recreation, and culture. This includes operating and maintaining twelve (12) parks and four (4) mini-parks, two (2) aquatic centers and two (2) pools, a sports complex, and a boxing and weightlifting center. The Community Center offers 40,000 square feet of versatile meeting and event space including 12,000 square foot ballroom and meeting rooms that accommodate between 5 and 1,200 guests, and state-of-the-art visual services. Transportation provides citywide transportation programs related to fixed-route public transit, specialized elderly and disabled transit, transit support of city park programs, and regional air quality issues.

RECREATION DIVISION

RESERVATIONS

The Reservations Section continues to follow Los Angeles County Rules and Regulations to include COVID-19 information for all reservations for indoor and outdoor picnic grass/shelter areas at all parks. For the month of January, there were a total of 28 reservations scheduled, 26 indoor (activity/recreation room) and 2 outdoor (picnic grass/shelter). Over 300 calls and inquiries for park fees and availability were received. Additionally, the City of Carson hosted the annual Tribute to Dr. Martin Luther King Jr. event at the Carson Event Center, and hosted various mini events at our local parks, such as Opening Days for Youth Sports.

Total Revenue for December: \$14,570.90

PARK	INDOOR	OUTDOOR	TOTAL
Anderson Park	5	0	5
Calas Park	0	0	0
Carriage Crest Park	2	1	3
Carson Park	5	1	6
Del Amo Park	4	0	4
Dolphin Park	3	0	3
Dominguez Park	1	0	1
Foisia Park	1	0	1
Hemingway Park	0	0	0
Mills Park	2	0	2
Stevenson Park	1	0	1
Veterans Park	2	0	2
TOTAL RESERVATIONS	26	2	28

ADULT SPORTS

Nothing to report

YOUTH SPORTS

Nothing to report

Enrichment Classes

All Enrichment classes commenced in January for the Winter session. Below is the number of participants and revenue collected for the Winter 2022/23 Session.

Winter 2022/23

Classes	Participants	Revenue
Piano 1 and 2	9	\$585.00
Guitar	10	\$480.00
Voice	13	\$485.00
Drama	15	\$445.00
Folklorico	64	\$2642.00
Modern Dance	14	\$582.00
Ballet 1&2	29	\$1074.00
Contemporary	9	\$362.00
Totals	163	\$6,655.00

Upcoming classes to be added for the Spring Session are the following:

- Math Made Easy!
- Ready, Set, Read!
- Hosanna Academy Explore Black History

Kids Club

Kids Club commenced on Monday, August 15, 2022, and provides afterschool childcare for ages 5-12 at five (5) licensed sites. Winter Holiday Camp was offered during the school break, beginning on December 19, 2022, at the five (5) Kids Club sites plus Carriage Crest Park. The program was also offered at Mills Park, but did not receive enough registrations and was cancelled.

Week	Calas	Carson	Carriage Crest	Del Amo	Dolphin	Veterans	TOTAL
1/2- 1/6		19	10	12	26	36	103
Revenue		\$1,515	\$740	\$848	\$1,420	\$2,663	\$7,186
Holiday Camp							
1/9-1/15	11	16		15	16	30	88
Revenue	\$540	\$825		\$750	\$800	\$1,430	\$4,345

1/16-1/22	9	17		15	16	33	90
Revenue	\$445	\$885		\$750	\$800	\$1,645	\$4,525
1/23-1/29	11	18		15	17	30	91
Revenue	\$540	\$935		\$750	\$850	\$1,490	\$4,565
Total	31	70	10	57	75	129	372
	\$1,525	\$4,160	\$740	\$3,098	\$3,870	\$7,228	\$20,621

AQUATICS

During the month of January, Aquatics provided American Red Cross – CPR/AED training for Adults and Pediatrics, as well as First Aid training - to Recreation and Public Works staff. Classes were held on Saturday January 14, 2023, and Saturday, January 21, 2023, to assist staff who could not attend during the week.

Foisia Pool, Dominguez Aquatic Center, and Hemingway Aquatic Center are undergoing facility improvements; specifically, the pools will be resurfaced and re-plastered. Once completed in early Spring 2023, they will be used for high school swim team practices and various activities.

Aquatics programing will resume on March 6, 2023. Registration will begin on February 13, 2023, for Carson residents, and on February 27, 2023, for Non-Residents. California State Dominguez Hills and Carson Senior High School will start using the facilities starting at the end of this month.

VETERANS SPORTSCOMPLEX

The attendance for January remains consistent with a monthly total of 2,879. The Youth membership remains very strong followed up by the Senior memberships and daily guest fees. In addition, the Silver Sneaker memberships remain steady with a slight increase in annual signups. The monthly revenue is \$24,019.

The GroupEx class lineup remains the same with the following schedule:

- Yoga, Tuesday, 9:30 AM – 10:30 AM
- Zumba, Monday, 6:00 PM – 7:00 PM
- Muscle Conditioning, Friday, 8:30 AM – 9:30 AM
- Introduction to Youth Conditioning, Tuesday, 1st session 4:30 PM – 5:15 PM; 2nd session 5:30 PM – 6:15 PM
- Hula Hoop Fitness, Saturday, 9:00 AM – 10:00 AM
- Salsa (Beginners), Wednesday, 10:00 AM – 11:00 AM
- Salsa (Intermediate), Wednesday, 11:00 AM – 12:00 PM
- Salsa, Friday, 10:00 AM – 11:00 AM

Reservation/Permit continues to be a bright spot in our operations with numerous inquiries and several confirmed reservations for the upcoming months.

On Friday evenings, the Complex has open volleyball in the main gym from 5:00 PM – 9:00 PM. On average, over 60 people participate.

WEEK	MEMBERS	NEW MEMBER SIGN-UPS	Friday Night Volleyball	DAILY MEMBERSHIP FEES	GUEST PASS	WEEKLY TOTALS
1/1/23 – 1/7/23	429	11	0	35	38	513
1/8/23 – 1/14/23	488	11	68	35	15	617
1/15/23 – 1/21/23	561	10	95	41	20	727
1/22/23 – 1/28/23	623	9	108	27	18	785
1/29/23 – 1/31/23	221	6	0	7	3	237
Monthly Totals	2322	47	271	145	94	2879

COMMUNITY SERVICES DIVISION

HUMAN SERVICES

Stroke Center

Led by Nathan Caukin, and fully supported by Tony Zuniga, Sue Quedado, and Jacinda Flores, staff assistance is always available for scheduling, providing general supervision of the Stroke Center, and ensuring that all City of Carson protocols are adhered to by staff and patrons alike. Masks are still mandatory for staff and are "highly recommended" for members. The Stroke Center is cleaned and sanitized after each patient/member appointment, and at the end of each day, the custodial staff completes a deeper, more thorough cleaning.

Equipment Exercise appointments are available Monday through Thursday, from 9:00 AM – 3:00 PM, in the Stroke Center. Staff continues to follow the recommended guidelines for safety, considering space, distancing, and availability, while allowing increased service and equipment usage that permit consistent movement, exercise, and socialization opportunities for stroke survivors.

Dr. Penoliar provided Occupational Therapy three times a week for the first two weeks of January, and then reduced the schedule to once a week for the remainder of the month, which proved challenging due to numerous holidays throughout the month. OT is available by appointment only, as scheduled by staff, Monday through Thursday, from 9:00 a.m. – 3:00 p.m.

Chair Exercise classes were held on Tuesdays and Thursdays at 11:00 AM, and facilitated by Sue Quedado. Participation data show an upswing in involvement due to collaborative scheduling with OT.

WEEK	STROKE CENTER		
	OCCUPATIONAL THERAPY	EQUIPMENT EXERCISE	CHAIR EXERCISE
12/1	8	7	12
12/5-12/8	9	13	8
12/12-12/15	N/A	10	17
12/19-12/21	5	14	15

12/27-12/28	5	4	7
TOTALS	27	48	59
FYTD Total	400	293	335

SENIOR RECREATION

Senior Recreation continues to administer virtual fitness and dance classes run by two designated staff members. These classes are held Tuesday through Thursday, from 9:30 AM – 10:30 AM, with attendance ranging from 4 to 12 students per class.

Senior Recreation continues to offer in-person classes in the gymnasiums at Carson Park and Stevenson Park. Programming is comprised of an open fitness room with workout equipment and the following classes:

- Zumba
- Yoga
- Hula Hoop
- Functional Fitness
- Zumba Gold
- Line Dancing

All classes are held Monday through Friday, from 8:30 AM to 10:30 AM, with attendance ranging from 3 to 49 participants per class. Two (2) on-site staff members are always available to check participants in, perform temperature checks, ensure all participants wear masks correctly, and the facility is cleaned and sanitized.

Foisia Park also continues to provide a drop-in open fitness with workout equipment and open basketball. The program operates Monday through Friday, from 8:00 AM to 10:30 AM. Like Carson Park and Stevenson Park, two (2) staff members are available to check participants in, perform temperature checks, ensure participants wear their masks appropriately, and the facility is cleaned and sanitized.

Weeks	SENIOR VIRTUAL CLASSES		
	FUNCTIONAL FITNESS	SALSA	YOGA
1/2-1/5	7	No Class	11
1/9-1/13	12	4	13
1/16-1/20	7	No Class	11
1/23-1/27	8	No Class	12
1/30-1/31	11	-	-
TOTALS	45	4	47
FYTD Total	212	61	350

WEEK	SENIOR IN-PERSON CLASSES AT CARSON PARK							
	HULA HOOP FITNESS	LINE DANCE	ZUMBA TUESDAY	FUNTIONAL FITNESS	YOGA	ZUMBA TONING	ZUMBA THURSDAY	COUNTRY LINE DANCE
1/2 – 1/5	Holiday	34	33	14	16	31	19	31
1/9-1/13	12	38	30	17	22	34	36	40
1/16-1/20	Holiday	41	49	16	30	36	45	32
1/23-1/27	15	34	46	14	29	31	50	30
1/30-1/31	Holiday	38	48	16	-	-	-	-
TOTALS	27	185	206	77	97	132	150	133
FYTD Total	234	911	914	298	439	640	732	798

WEEK	SENIOR IN-PERSON CLASSES AT STEVENSON PARK		
	YOGA	ZUMBA	FITNESS ROOM
1/2-1/5	Holiday	30	4
1/9-1/13	3	39	3
1/16-1/20	Holiday	32	6
1/23-1/27	7	38	6
1/30-1/31	Holiday	-	4
TOTALS	10	139	23
FYTD Total	99	680	217

WEEK	FOISIA PARK		
	BASKETBALL	FITNESS ROOM	CHESS GROUP
1/2-1/5	28	22	0
1/9-1/13	45	16	2
1/16-1/20	49	13	1
1/23-1/27	41	18	4
1/30-12/31	37	14	4

TOTALS	200	83	11
FYTD Total	1082	348	107

Senior Social Services

Senior Social Services attempts to ensure that the City's most vulnerable homebound seniors stay home safely while meeting their essential needs. Senior Service Aide visits are operating with full caseloads on a weekly and bi-weekly basis. Assistance consists of running errands - including trips to the grocery store and pharmacy - and aiding with essential chores that keep seniors home safe while maintaining their independence. Due to increased referrals, staff has added more seniors to this program and other city programs, and referred others to County and State programs. Applications are in the review process to hire an additional Senior Services Aide.

Assisted Living Program staff supports other Departments, including Code Enforcement, Housing, and Transportation. The Coordinator and Senior Services Aides visit seniors without transportation to complete Dial-A-Ride (DAR) applications, Carson Essentials 2.0 verification, Code Enforcement hoarding cases, general welfare checks, Adult Protective Service, and LA Homeless Portal cases, as necessary. Housing Rights Center Walk-in clinics have resumed and are taking place monthly. Lastly, Human Services is working closely with the Homeless/Housing Coordinator, including the recent activity of assisting LAHSA with its 2023 homeless count. Data should be available by the summer.

Keeping abreast of resources developed through county, state, and federal agencies has been essential in providing our seniors with the latest programs they may be eligible for, in addition to working with organizations and community partners that continue to offer virtual programming. Welfare checks continue in collaboration with the county's Adult Protective Services and the Carson Sheriff's Station. Classes and workshops are currently in the scheduling process for 2023, including the return of the Partners-In-Care Workshops on Healthy Living. New Part-time staff is available Monday-Wednesday in the Elito Santarina Senior Technology Center, making outgoing wellness check calls and taking walk-ins seeking information and referral assistance. The next Senior Information and Resource fair will take place in March.

Minimal in-person groups continued this year, including Senior Share Storytellers, Bereavement and Caregiver Support Group, and the newly added Kinship Support group. Due to the increased number of participants, all registrations are processed through ActiveNet.

EARLY CHILDHOOD

Early Childhood continues to offer full-time classes Monday through Friday, 8:00 AM – 5:00 PM, at the Community Center and Carson Park. Part-time classes are offered Monday through Friday, from 8:00 AM – 12:00 PM or 1:00 PM – 5:00 PM, at the Community Center and Dolphin Park.

Approximate revenue for December: \$31,345

Week	Early Childhood Education (In-person)		
	AM	PM	FT
1/3-1/6	25	13	36
1/9-1/13	25	13	36
1/16-12/16	25	13	36

12/19-1/20	25	13	36
1/23 – 1/28	25	13	36
TOTALS	125	65	180
FYTD Total	885	456	1,260

THERAPEUTIC RECREATION

The winter programming session began this month with Adult Day Club, Hip Hop Step, and Adventures in Art classes. Registration went well for all programs, reaching maximum enrollment numbers. Some highlights included a kaleidoscope art project and a field trip to the Travel Time Museum. The Skill Builders OT program will begin on February 6, 2023.

WEEK	THERAPEUTIC RECREATION			
	Skill Builders	Hip Hop Step	Art	Adult Day Club
1/2-1/6	No class	No class	No class	No class
1/9-1/13	No class	10	5	5
1/16-1/20	No class	8	6	5
1/23-1/27	No class	8	7	6
1/30 – 1/31	No class	No class	No class	No class
TOTALS	0	26	18	16

SPECIAL INTEREST CLASSES

Daniel Murillo has been very active in training the East Wing Reception Desk staff and providing guidance on ActiveNet, especially regarding program sales. He has also been assisting Senior Recreation with their quarterly luncheon ticket sales for their upcoming events, as well as assisting Human Services at City events and with daily tasks within the Department.

Full-time employee, Ms. Lucy Garcia, is now stationed at the reception desk Monday through Thursday, 7:00 a.m. to 6:00 p.m., to provide complete coverage during the work week.

Fit Happens is still on winter break. All current memberships remain active until further discussion regarding the viability of reconvening in the spring.

YOUTH & FAMILY SERVICES/PREVENTION & AFTERCARE

Prevention and Aftercare services consist of case navigation, resources, and referrals to families with children under the age of 18 in the home. These families are referred by the Department of Children and Family Services (DCFS), other organizations, or can be self-referred. Case navigation consists of one-on-one communication between the case navigator and the family on a weekly basis to discuss struggles, accomplishments, and goals. Extra linkages can be provided to families who do not need case navigation. These linkages may include, but are not limited to, food giveaways, counseling services, tutoring, or housing services. Most case navigation has returned to in-person sessions, depending on client and staff comfort levels. Social Connection, Youth and Family groups, Crafty Club, and Ladies Circle began this month, and the Nurturing Fathers Program commenced in November 2022.

Week	New Clients	Open Cases	Closed Cases	Referrals Received	Extra Linkages
1/2-1/5	0	12	0	0	6
1/9-1/12	1	13	0	1	4
1/16-1/20	2	15	0	2	5
1/23-1/26	0	15	0	0	7
1/30-1/31	0	15	0	0	0
Month Total	3	15	0	7	59
FYTD Total	15	21	13	19	246

Carson Essentials to Go 2.0 was recently transferred to Youth and Family Services and revamped. The program resumed on September 6, 2022, with food deliveries to seniors and low-income families on Tuesdays and Wednesdays. The program provides groceries, provided by Norms, to 20 residents per week (10 per day) for a total of 80 residents per month. However, a few more deliveries were added to accommodate more participants. The total deliveries per month is now 85. Residents will receive groceries once a month for four months. In January, the program started a final group of 115 residents, and will operate through the end of April when funds will be exhausted, and the program will end.

WEEK	CETG 2.0	CETG 2.0 WAIT LIST
1/2-1/5	0	50
1/9-1/12	30	50
1/16-1/20	28	50
1/23-1/26	28	50
1/30-1/31	14	50
TOTALS	100	50
FYTD Total	100	50

CARSON EVENT CENTER

RENTALS

The sales team here at the Carson Event Center started the new year with a busy month of room rentals. On the evening of Thursday, January 12, 2023, the Event Center hosted the City of Carson's MLK Tribute, and it was a great success! We thank you for your continued support and we look forward to assisting you with all your future event space rental needs.

The Carson Event Center is open for rentals, and the data for the month of January is as follows:

January 2023				
Event Type	January Events	January Revenue	FY Total Events	FY Total Revenue
External	42	\$29,911.25	381	\$312,252.26
Internal	86	\$0.00	716	\$0.00

FACILITY IMPROVEMENTS

With the renovations and upgrades to the 2nd floor, Atrium and East Wing restrooms complete, we can now move on to the next project: Phase 2 of the renovations will consist of upgrades to the restrooms in the West Wing Lounge and Carson-Dominguez ballroom. We hope to have these restroom renovations completed by the end of March 2023.

TRANSPORTATION

The City of Carson's Transportation workgroup provides City-wide transportation programs, including fixed-route public bus service, first mile/last mile ride-hail services, specialized elderly and disabled transportation services, and bus transportation in support of City parks and youth programs. Transportation also works directly with LA Metro, South Bay Cities Council of Government (SBCCOG), and South Coast Air Quality Management District (AQMD) on a variety of transportation policies, new initiatives, and funding opportunities.

LONG BEACH TRANSIT

Long Beach Transit (LBT) provides fixed-route bus services in Carson across four routes. Riders can travel down major surface streets in both directions and make faster connections to major destinations and neighboring bus lines. Service hours and route schedules can be accessed through [prin](#).

Long Beach Transit Ridership			
Route	Passenger Boardings	Revenue Miles*	Revenue Hours**
2	3,144	6,811	565
4	7,555	5,443	602
8	1,956	6,517	649
December 2022 totals	13,417	18,771 miles	1,816 hours
November 2022 totals	13,417	19,478 miles	1,874 hours

*Miles traveled while performing route

**Hours incurred while performing route

CARSON CIRCUIT

In conjunction with LBT, the Carson Circuit was reestablished effective January 3, 2022, as a staff-operated service in the form of two (2) new routes.

To better meet the needs of its riders, service operates during peak commuting times between 7:00 am – 9:55 am, and again from 2:00 pm – 4:55 pm. These modifications were also supported by the City's recently completed Comprehensive Operations Analysis, or Route Study. The service is currently being advertised through the City's social media pages, flyers, and more.

Ridership has continued to gradually increase as more riders learn about the program and its routes. Additional flyers and social media posts will raise awareness across the community.

Month & Year	Carson Circuit Ridership					
	Cash Fare (\$1)	Wheelchair (free)	Seniors (free)	TAP	Transfers	Total Boardings
Dec 2022 - AM	8	-	127	-	14	135
Dec 2022 - PM	9	-	127	6	7	142
Dec 2022 totals	17	-	254	6	21	277
Nov 2022 totals	36	-	320	10	41	366

DIAL-A-RIDE

COVID-19 UPDATE: Through the end of the declared pandemic, Dial-A-Ride service has been made available to Carson residents of all ages, with or without disabilities. Participants can order on-demand taxi service and receive a 50% discount off their ride. Carson residents can take advantage of complimentary no-cost taxi rides to and from any City-designated vaccination site falling within three (3) miles of City boundaries. Taxi drivers will stay with the riders throughout the entire process, ensuring both a safe and worry-free return.

Dial-A-Ride Ridership				
Month & Year	Total Rides	Total Passengers	Avg Trips per Day	Avg Cost per Trip
Dec 2022	1,227 rides	1,560 passengers	40 trips per day	\$13.28 per trip
Dec 2021 comparison	1,372 rides	1,736 passengers	44 trips per day	\$12.29 per trip
CY 22 YTD	16,501 rides	21,191 passengers	45 trips per day	\$12.80 per trip

LYFT

Carson residents are eligible to receive a 50% discount off the cost of their Lyft ride. Riders pay half and the City pays the balance, up to a maximum trip cost of \$20. Participants must 18 years of age or older to ride alone. Rides must start AND end within City boundaries.

Lyft Ridership			
Month & Year	Total Rides	Avg total cost per trip	Avg trip cost to rider
Dec 2022	762 rides	\$11.30	\$5.60
Dec 2021 comparison	718 rides	\$11.36	\$5.56
CY 22 YTD	7,730 rides	\$10.76	\$5.41
April 2020* – present	16,516 rides	\$10.31	\$4.82

*Start of City partnership with Lyft.

Majority of rides took 7-8 minutes in duration, 2-3 miles in distance. Average trip costs are rising due to:

(1) Increased ride times from traffic returning to pre-pandemic levels and (2) Nationwide shortage of drivers/gig workers.

FUTURE PLANS

To enhance the new LBT and Carson Circuit service, staff is working on a capital improvement project to upgrade its bus stops with new shelters, benches, and trash receptacles. The furniture will mirror the newer units along Carson St. and by CSUDH. Staff is hoping to complete this project by the end of FY 2023 to beautify all stops throughout the city.

Additionally, staff is finalizing the acquisition of two electric vehicle (EV) minibuses as a pilot. EV busses emit zero greenhouse gasses, providing a cleaner environment for both riders and residents. Although upfront costs are higher than traditional internal combustion engine (ICE) buses, annual operating costs for EVs are expected to be significantly less than those of counterparts.