



Vendor	Product	Purpose	Data Type	Primary Custodian	Data Collection Frequency	Data Collection Update
Accela	Tidemark	Resident Service Request System	Service Requests	All Departments	Daily	Daily
ArcMail	ArcMail	Email Archiver	Emails	Information Technology	Daily	Daily
Asure Software	Scheduler Plus	Online Scheduling System	Database	CS/Community Center	Daily	Daily
Autodesk	AutoCAD	Design, Drafting & Drawing Tools	Database	PW/Engineering	As Needed	Daily
CalSense	Water Management	Timed Water Management System	Database	Public Works	Daily	Daily
EJ Ward	Fuel Management	Manage Fuel Usage	Manage Fuel Usage Database	FIN/Purchasing	Daily	Daily
ESRI	GIS	Geographical Information Systems	Parcel data	Citywide	Monthly	Daily
Granicus	Legistar	Legislative Content Management	Meeting Documents	All Departments	Daily	Daily
Granicus	MediaManager	Live Web Streaming	Video	All Departments	Daily	Weekly
Granicus	iLegislate	Paperless Agenda Application for Mobile Devices	Meeting Documents/Paperless Agenda	All Departments	Daily	Weekly
HDL Companies	Property Tax	Parcel Data & GEO	Parcel Database	All Departments	Quarterly	Daily
HDL Companies	Business Licensure	City Business Licenses	Business Licensure Database & Application	All Departments	Daily	Daily
HDL Companies	Sales Tax	Sales Tax Data	Sales Tax Database	All Departments	Quarterly	Daily
Laserfiche	Laserfiche	Content management system	Database	City Clerk	Daily	Daily
MaintStar	MaintStar	Asset & Maintenance Management	Asset & Maintenance Database	Public Works	Daily	Daily
Microsoft	Exchange	Email System	Emails	All Departments	Daily	Daily
NC4	E-Team	Emergency Operations Center Software	Emergency Operations Database	CS/Emergency Services	As Needed	Daily

**KEY:**  
CD - Community Development      FIN - Finance  
CS - Community Services          PW - Public Works  
Citywide - Internal (Staff) External (Public)

EXHIBIT NO. 2



Vendor	Product	Purpose	Data Type	Primary Custodian	Data Collection Frequency	Data Collection Update
NeoGov	Applicant Tracking	Online Applicant System	Database	All Departments	Daily	Daily
Optimum Settings	Optimum Settings	Space Layout & Arrangement	Database	CS/Community Center	Daily	Daily
Quadrant	Quadrant	Cash Receipt System	Database	City Treasurer	Daily	Daily
RecPro	RecPro	Recreation Software	Recreation Database	CS/Recreation & Human Services, Citywide	Daily	Daily
Sungard	IFAS7i	General Ledger, Budgeting, Accounts Payable, Accounts Receivable, Purchasing, Stores Inventory, Bank Reconciliation, Payroll and Human Resources	Financial Database	All Departments	Daily	Daily
In-House Developed	Planning Permit	Planning Permit	Planning Application & Database	PW/Engineering, CD/Planning	Daily	Daily
In-House Developed	Engineering Permit	Engineering Permit	Engineering Application & Database	PW/Engineering, CS/Planning	Daily	Daily
In-House Developed	IT Assets	IT Assets	IT records & database	Information Technology	Daily	Daily
In-House Developed	Code Enforcement Tracking	Code Enforcement Tracking System	Code Enforcement Database	CS/Code Enforcement	Daily	Daily
In-House Developed	Developer Deposit Records	Developer Deposit Records	Deposit Database	Public Works	Daily	Daily
In-house Developed	Bus Permit Online	Reserve City Bus	Database	Citywide	Daily	Daily

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