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The Community Services Department is comprised of 3 divisions: Administration, Community Services, and Recreation. The Department delivers services and programs to support citizen’s diverse interests in parks, recreation, and culture. This includes operating and maintaining twelve (12) parks and four (4) mini-parks, two (2) aquatic centers and two (2) pools, a sports complex, and a boxing and weightlifting center. The Community Center offers 40,000 square feet of versatile meeting and event space including 12,000 square foot ballroom and meeting rooms that accommodate between 5 and 1,200 guests, and state-of-the-art visual services. Transportation provides citywide transportation programs related to fixed-route public transit, specialized elderly and disabled transit, transit support of city park programs, and regional air quality issues.

RECREATION DIVISION

RESERVATIONS

The Reservations Section continues to follow Los Angeles County Rules and Regulations to include COVID-19 information for all reservations for indoor and outdoor picnic grass/shelter areas at all parks. For the month of February, there were a total of 44 reservations scheduled, 38 indoor (activity/recreation room) and 6 outdoor (picnic grass/shelter). Over 300 calls and inquiries for park fees and availability were received. Additionally, the City of Carson hosted the annual Black History Month Celebration and the Gala Ball at the Carson Event Center, as well as various mini events at local parks.

Total Revenue for February: \$21,697.10

PARK	INDOOR	OUTDOOR	TOTAL
Anderson Park	4	0	0
Calas Park	2	1	0
Carriage Crest Park	3	0	0
Carson Park	6	5	0
Del Amo Park	6	0	0
Dolphin Park	5	0	0
Dominguez Park	1	0	0
Foisia Park	3	0	0
Hemingway Park	0	0	0
Mills Park	0	0	0
Stevenson Park	2	0	0
Veterans Park	6	0	0
TOTAL RESERVATIONS	38	6	44

ADULT SPORTS

Nothing to report.

YOUTH SPORTS

Basketball games were played throughout the month as the season closed out.

Enrichment Classes

All Enrichment classes commenced in January for the Winter session. Below is the number of participants and revenue collected for the Winter 2022/23 Session.

Winter 2022/23

Classes	Participants	Revenue
Piano 1 and 2	9	\$585.00
Guitar	10	\$480.00
Voice	13	\$485.00
Drama	15	\$445.00
Folklorico	64	\$2642.00
Modern Dance	14	\$582.00
Ballet 1&2	29	\$1074.00
Contemporary	9	\$362.00
Karate	17	\$955.00
Calas Cheer	16	\$608.00
Totals	196	\$8,218.00

Upcoming classes to be added for the Spring Session are the following:

- Math Made Easy!
- Ready, Set, Read!
- Hosanna Academy Explore Black History

Summer Session will include the 3-in-1 Summer Camp and Portable Rec.

Kids Club

Kids Club commenced on Monday, August 15, 2022, and provides afterschool childcare for ages 5-12 at five (5) licensed sites.

Week	Calas	Carson	Del Amo	Dolphin	Veterans	TOTAL
2/6-2/10	11	20	16	16	28	91
Revenue	\$550	\$1,035	\$800	\$800	\$1,405	\$4,590
2/13-2/17	10	19	16	17	29	91

Revenue	\$500	\$985	\$800	\$850	\$1,455	\$4,590
2/20-2/24	10	19	16	17	30	92
Revenue	\$500	\$985	\$800	\$850	\$1,485	\$4,620
2/27-3/3	9	17	16	16	31	89
Revenue	\$450	\$835	\$800	\$800	\$1,540	\$4,425
Month Total	40	75	64	66	118	363
	\$2,000	\$3,840	\$3,200	\$3,330	\$5,885	\$18,225

AQUATICS

Aquatics was tasked to train the Early Childhood Education Program and remaining park staff with American Red Cross – CPR/AED for Adults and Pediatrics, as well as First Aid. Class was held on February 9th at the Carson Community Center. Additional classes will be held in the following month. On February 11, 2023, an Aquatics In-service was held to allow staff to refresh their skills, and in preparation for the reopening of the pools. Aquatics also assisted with the 55th Anniversary Gala Ball that was held on February 25, 2023.

Foisia Pool, Dominguez Aquatic Center, and Hemingway Aquatic Center are nearing completion of their refurbishment. Specifically, each pool has been resurfaced and re-plastered to keep up with programmatic demands. As of the writing of this report, Dominguez Aquatic Center is awaiting final touchups and thermostat installation. Foisia Pool is also pending final touchups, and maintenance on the filter, heater, and chemical controller. Inspection of Hemingway Aquatic Center, the last of the pools to be renovated, is forthcoming. All three facilities should be operational in March. At that time local high schools can commence using the facilities.

Aquatic programing is anticipated to resume on March 6, 2023 . Registration began on February 13, 2023, for Carson residents, and February 27, 2023, for Non-Residents. California State Dominguez Hills and Carson Senior High School have begun to use Carson Pool for class and team practices.

VETERANS SPORTSCOMPLEX

The attendance for February remains consistent with a monthly total of 2,742 visits. The Youth membership remains very strong, followed up by the Senior memberships and daily guest fees. In addition, the Silver Sneaker memberships remain steady with a slight increase in annual signups. The monthly revenue is \$17,182.

The GroupEx class lineup remains the same with the following schedule:

- Yoga, Tuesday, 9:30 AM – 10:30 AM
- Zumba, Monday, 6:00 PM – 7:00 PM
- Muscle Conditioning, Friday, 8:30 AM – 9:30 AM
- Introduction to Youth Conditioning, Tuesday, 1st session 4:30 PM – 5:15 PM; 2nd session 5:30 PM – 6:15 PM
- Introduction to Youth Conditioning, Thursday, 1st session 4:30 PM – 5:15 PM; 2nd session 5:30 PM – 6:15 PM
- Hula Hoop Fitness, Saturday, 9:00 AM – 10:00 AM
- Salsa (Beginners), Wednesday, 10:00 AM – 11:00 AM
- Salsa (Intermediate), Wednesday, 11:00 AM – 12:00 PM

- Salsa, Friday, 10:00 AM – 11:00 AM

Reservation/Permit continues to be a bright spot in our operations with numerous inquiries and several confirmed reservations for the upcoming months.

On Friday evenings, the Complex has open volleyball in the main gym from 5:00 PM – 9:00 PM. On average, over 60 people participate.

WEEK	MEMBERS	NEW MEMBER SIGN-UPS	Friday Night Volleyball	DAILY MEMBERSHIP FEES	GUEST PASS	WEEKLY TOTALS
2/1/23 – 2/4/23	359	8	71	12	7	457
2/5/23 – 2/11/23	567	16	41	23	21	668
2/12/23 – 2/18/23	576	7	60	19	3	665
2/19/23 – 2/25/23	580	5	46	24	28	683
2/26/23 – 2/28/23	246	9	0	10	4	269
Monthly Totals	2328	45	218	88	63	2742

COMMUNITY SERVICES DIVISION

HUMAN SERVICES

Stroke Center

Led by Nathan Caukin, and fully supported by Tony Zuniga, Sue Quedado, and Jacinda Flores, staff assistance is always available for scheduling, providing general supervision of the Stroke Center, and ensuring that all City of Carson protocols are adhered to by staff and patrons alike. Masks are still mandatory for staff and are "highly recommended" for members. The Stroke Center is cleaned and sanitized after each patient/member appointment, and at the end of each day, the custodial staff completes a deeper, more thorough cleaning.

Dr. Penoliar provides Occupational Therapy once a week on Mondays, with additional day(s), scheduling permitting. Stroke Center Staff are available Monday through Thursday, from 9:00 AM – 3:00 PM, to schedule an OT appointment.

Equipment Exercise appointments are available Monday through Thursday, from 9:00 AM – 3:00 PM. Staff continues to follow the recommended guidelines for safety, considering space, distancing, and availability, while allowing increased service and equipment usage that permit consistent movement, exercise, and socialization opportunities for stroke survivors.

Chair Exercise classes are held on Tuesdays and Thursdays at 11:00 AM, and facilitated by Sue Quedado. Participation data show consistent involvement due to collaborative scheduling with OT.

Staff recently added chair volleyball to the schedule. As word of its return continues to spread, program participation increases every week, which has encouraged survivors who have not returned to the Stroke Center to come back.

WEEK	STROKE CENTER			
	OCCUPATIONAL THERAPY	EQUIPMENT EXERCISE	CHAIR EXERCISE	CHAIR VOLLEYBALL
2/1-2/2	0	7	12	5
2/6-2/9	4	11	31	0
2/13-2/16	7	16	18	7
2/20-2/23	10	14	11	8
2/27-2/28	5	8	12	0
Totals	26	56	84	20
Sub-Total	427	341	394	0
FYTD Total	453	397	478	20

SENIOR RECREATION

Senior Recreation continues to provide virtual fitness and dance classes. These classes are held Tuesday through Thursday, from 9:30 AM – 10:30 AM, with attendance ranging from 8 to 12 students per class.

Senior Recreation continues to offer in-person classes in the gymnasiums at Carson Park and Stevenson Park. Programming is comprised of an open fitness room with workout equipment, open basketball, and the following classes:

- Zumba
- Yoga
- Hula Hoop
- Functional Fitness
- Zumba Gold
- Line Dancing

All classes are held Monday through Friday, from 8:30 AM to 10:30 AM, with attendance ranging from 3 to 49 participants per class. Two (2) on-site staff members are always available to check participants in, perform temperature checks, ensure all participants wear masks correctly, and the facility is cleaned and sanitized.

Foisia Park also continues to provide drop-in open fitness with workout equipment and open basketball. The program operates Monday through Friday, from 8:00 AM to 10:30 AM. Like Carson Park and Stevenson Park, two (2) staff members are available to check participants in, perform temperature checks, ensure participants wear their masks appropriately, and the facility is cleaned and sanitized.

Weeks	SENIOR VIRTUAL CLASSES	
	FUNCTIONAL FITNESS	SALSA
2/1-2/3	12	11

2/6-2/10	8	10
2/13-2/17	7	9
2/20-2/24	8	No Class
2/27-2/28	No Class	-
TOTALS	35	30
FYTD Total	247	380

WEEK	SENIOR IN-PERSON CLASSES AT CARSON PARK							
	HULA HOOP FITNESS	LINE DANCE	ZUMBA TUES.	FUNTIONAL FITNESS	YOGA	ZUMBA TONING	ZUMBA THURS	COUNTRY LINE DANCE
2/1-2/3	-	-	-	20	33	29	48	35
2/6-2/10	14	61	47	20	30	37	45	Closed
2/13-2/17	17	60	53	21	32	45	51	No Class
2/20-2/24	Closed	59	47	Cancelled	Cancelled	35	38	39
2/27-2/28	Cancelled			-	-	-	-	-
TOTALS	31	180	147	61	95	146	182	74
FYTD Total	265	1091	1061	359	534	786	914	872

WEEK	SENIOR IN-PERSON CLASSES AT STEVENSON PARK		
	YOGA	ZUMBA	FITNESS ROOM
2/1-2/3	-	40	11
2/6-2/10	7	No Class	10
2/13-2/17	7	38	10
2/20-2/24	Closed	17	5
2/27-2/28	Cancelled	-	5
TOTALS	14	95	41
FYTD Total	113	775	258

WEEK	FOISIA PARK		
	BASKETBALL	FITNESS ROOM	CHESS GROUP
2/1-2/3	45	16	2

2/6-2/10	52	14	4
2/13-2/17	50	13	4
2/20-2/24	29	11	0
2/27-2/28	48	13	0
TOTALS	224	67	10
FYTD Total	1306	415	117

Senior Social Services

Senior Social Services attempts to ensure that the City's most vulnerable homebound seniors stay home safely while meeting their essential needs. Senior Service Aide visits are operating with full caseloads on a weekly and bi-weekly basis. Assistance consists of running errands - including trips to the grocery store and pharmacy - and aiding with essential chores that keep seniors home safe while maintaining their independence. Due to increased referrals, staff has added more seniors to this program and other city programs, and referred others to County and State programs. Applications are in the review process to hire an additional Senior Services Aide.

Assisted Living Program staff supports other Departments, including Code Enforcement, Housing, and Transportation. The Coordinator and Senior Services Aides visit seniors without transportation to complete Dial-A-Ride (DAR) applications, Carson Essentials 2.0 verification (which will end in April), Code Enforcement hoarding cases, general welfare checks, Adult Protective Service, and LA Homeless Portal cases, as necessary. Housing Rights Center Walk-in clinics have resumed and are taking place monthly. Lastly, Human Services is working closely with the Homeless/Housing Coordinator, as affordable housing continues to be a huge issue.

Keeping abreast of resources developed through county, state, and federal agencies has been essential in providing our seniors with the latest programs they may be eligible for, in addition to working with organizations and community partners that continue to offer virtual programming. Welfare checks continue in collaboration with the County's Adult Protective Services and the Carson Sheriff's Station. Classes and workshops are currently in the scheduling process for 2023, including the return of the Partners-In-Care Workshops on Healthy Living. New Part-time staff is available Monday-Wednesday in the Elito Santarina Senior Technology Center, making outgoing wellness check calls and taking walk-ins seeking information and referral assistance. The Senior Information and Resource fair occurred on March 2, 2023, from 9:00 AM – 11:00 AM. The event was offered in collaboration with internal and external vendors and resources. Senior Recreation programs provided demonstrations of its exercise classes.

Minimal in-person groups continued this year, including Senior Share Storytellers, Bereavement and Caregiver Support Group, and the newly added Kinship Support group. Due to the increased number of participants, all registrations are processed through ActiveNet.

EARLY CHILDHOOD

Early Childhood continues to offer full-time classes Monday through Friday, 8:00 AM – 5:00 PM, at the Community Center and Carson Park. Part-time classes are offered Monday through Friday, from 8:00 AM – 12:00 PM or 1:00 PM – 5:00 PM, at the Community Center and Dolphin Park.

Approximate revenue for December: \$31,345

Week	Early Childhood Education (In-person)		
	AM	PM	FT
2/1-2/3	25	13	36
2/6-2/10	25	13	36
2/13-2/17	25	13	36
2/20-2/24	25	13	36
2/27 – 2/28	25	13	36
TOTALS	125	65	180
FYTD Total	1010	521	1,440

THERAPEUTIC RECREATION

Skill Builders Occupational Therapy began this month in partnership with California State University, Dominguez Hills' OT Department. This class allows participants/guardians to identify skills they would like to improve, such as daily living activities, motor skills, and increased strength. The Adult Day Club, Hip Hop Step, and Adventures in Art classes are ongoing through March. Some highlights included Mardi Gras mask art and a field trip to the Orange County Zoo. The approximate revenue generated in February was \$300.00.

WEEK	THERAPEUTIC RECREATION			
	Skill Builders	Hip Hop Step	Art	Adult Day Club
2/1-2/3	No class	8	6	6
2/6-2/10	7	8	5	3
2/13-2/17	8	7	6	5
2/20-2/24	No class	6	4	No class
2/27 – 2/28	9	No class	No class	No class
TOTALS	24	29	21	14
FYTD Total	24	55	39	30

SPECIAL INTEREST CLASSES

The Fit Happens class is currently on hiatus while discussions are underway regarding when and where it might return. Staff has submitted the necessary data in ActiveNet for Start Smart T-ball to begin on April 10, 2023. Staff also continues to work with the Early Childhood Education program to re-implement our Early Start Education program, researching location, interest, etc. On February 6, 2023, the Start Smart Basketball program commenced, and is scheduled to conclude on March 30, 2023. Each class runs from 5:15 PM – 6:00 p.m. at Carson Park, with a maximum of 15 participants per session.

An existing full-time employee, Ms. Lucy Garcia, is now stationed at the East Wing reception desk Monday through Thursday, 7:00 AM - 6:00 PM, to provide complete coverage during the work week.

PRICE	START SMART - BASKETBALL 2023							
	MONDAY		TUESDAY		WEDNESDAY		THURSDAY	
	No of Participants	Revenue	No of Participants	Revenue	No of Participants	Revenue	No of Participants	Revenue
RESIDENT (@ \$44)	13	\$572	13	\$572	10	\$440	11	\$484
NON-RESIDENT (@ \$55)	2	\$110	2	\$110	5	\$275	4	\$220
FEBRUARY TOTAL	15	\$682	15	\$682	15	\$715	15	\$704
TO-DATE REVENUE TOTAL		\$451		\$462		\$451		\$451
FYTD REVENUE TOTAL		\$1,133		\$1,142		\$1,166		\$1,155

YOUTH & FAMILY SERVICES/PREVENTION & AFTERCARE

Prevention and Aftercare services consist of case navigation, resources, and referrals to families with children under the age of 18 in the home. These families are referred by the Department of Children and Family Services (DCFS), other organizations, or can be self-referred. Case navigation consists of one-on-one communication between the case navigator and the family on a weekly basis to discuss struggles, accomplishments, and goals. Extra linkages can be provided to families who do not need case navigation. These linkages may include, but are not limited to, food giveaways, counseling services, tutoring, or housing services. Most case navigation has returned to in-person sessions, depending on client and staff comfort levels. Social Connection, Youth and Family groups, Crafty Club, and Ladies Circle are ongoing. The Nurturing Fathers Program is scheduled to commence in Spring 2023 once staff has been hired, plan the program, and conduct outreach.

Week	New Clients	Open Cases	Closed Cases	Referrals Received	Extra Linkages
2/1-2/2	1	16	0	1	3
2/6-2/9	0	16	0	0	5
2/13-2/16	0	16	0	0	4
2/20-2/23	1	17	0	1	4
2/27-2/28	0	17	0	0	2
Month Total	2	17	0	2	18

FYTD Total	17	23	13	21	264
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Carson Essentials to Go 2.0 was recently transferred to Youth and Family Services and revamped. The program resumed on September 6, 2022, with food deliveries to seniors and low-income families on Tuesdays and Wednesdays. The program provides groceries, provided by Norms, to 20 residents per week (10 per day) for a total of 80 residents per month. However, a few more deliveries were added to accommodate more participants. The total deliveries per month is now 85. Residents will receive groceries once a month for four months. In January, the program started a final group of 115 residents, and will operate through the end of April when funds will be exhausted and the program will end.

WEEK	CETG 2.0	CETG 2.0 WAIT LIST
2/1-2/2	17	50
2/6-2/9	29	50
2/13-2/16	26	50
2/20-2/23	30	50
2/27-2/28	15	50
TOTALS	117	50
FYTD Total	217	50

CARSON EVENT CENTER

RENTALS

February was a busy month at the Carson Event Center. Twenty-four (24) more events were scheduled versus January, as well as 2 highly successful City programs were held. On Friday, February 17, 2023, the facility hosted the City of Carson’s Black History Month Celebration in the Carson-Dominguez Ballroom. Additionally, on Saturday, February 25, 2023, staff rolled out the red carpet for the City’s 55th Anniversary Gala Ball in Community Hall ABC. From the valet parking, to the red-carpet entrance, followed by a cocktail hour with a string quartet, and great performances from the evening’s entertainers, the event was a great success!

The Carson Event Center is open for rentals, and the data for the month of February is as follows:

February 2023				
Event Type	February Events	February Revenue	FY Total Events	FYTD Total Revenue
External	40	\$50,606.80	421	\$362,859.06
Internal	112	\$0.00	828	\$0.00

FACILITY IMPROVEMENTS

The improvements to the 2nd floor, Atrium and East Wing restrooms are complete. Phase 2 of the renovations are underway, with upgrades to the restrooms in the West Wing Lounge and Carson-Dominguez ballroom. We hope to have this project completed by the end of April 2023.

TRANSPORTATION

The City of Carson’s Transportation Workgroup provides City-wide transportation programs, including fixed-route public bus service, first mile/last mile ride-hail services, specialized elderly and disabled transportation services, and bus transportation in support of City parks and youth programs. Transportation also works directly with LA Metro, South Bay Cities Council of Government (SBCCOG), and South Coast Air Quality Management District (AQMD) on a variety of transportation policies, new initiatives, and funding opportunities.

LONG BEACH TRANSIT

Long Beach Transit (LBT) provides fixed-route bus services in Carson across four routes. Passengers can travel down major surface streets in both directions and make faster connections to major destinations and neighboring bus lines. Service hours and route schedules can be accessed through <https://ridelbt.com/carson/>.

Long Beach Transit Ridership			
Route	Passenger Boardings	Revenue Miles*	Revenue Hours**
2	3,088	6,710	553
4	6,966	5,694	622
8	1,920	6,798	681
January 2023 totals	11,974	19,201 miles	1,856 hours
December 2022 totals	13,417	18,771 miles	1,816 hours

*Miles traveled while performing route
 **Hours incurred while performing route

CARSON CIRCUIT

In conjunction with LBT, the Carson Circuit provides additional bus service in the form of two (2) routes. To better meet the needs of its riders, the program operates during peak commuting times between 7:00 AM – 9:55 AM and again from 2:00 PM – 4:55 PM. These modifications were also supported by the City’s recently completed Comprehensive Operations Analysis, or Route Study. The service is currently being advertised through the City’s social media pages, flyers, and more.

Ridership has continued to gradually increase as more passengers learn about the program and its routes. Additional flyers and social media posts will raise awareness across the community.

Month & Year	Carson Circuit Ridership					
	Cash Fare (\$1)	Wheelchair (free)	Seniors (free)	TAP	Transfers	Total Boardings
January 2023 – AM	9	-	151	1	19	161
January 2023 - PM	12	-	168	4	1	184
January 2023 Totals	21	-	319	5	20	345
December 2022 Totals	17	-	254	6	21	277

DIAL-A-RIDE

COVID-19 UPDATE: Through the end of the declared pandemic, Dial-A-Ride service has been made available to Carson residents of all ages, with or without disabilities. Participants can order on-demand taxi service and receive a 50% discount off their ride. Carson residents can take advantage of complimentary no-cost taxi rides to and from any City-designated vaccination site falling within three (3) miles of City boundaries. Taxi drivers will stay with the riders throughout the entire process, ensuring a safe and worry-free return.

Dial-A-Ride Ridership				
Month & Year	Total Rides	Total Passengers	Avg Trips per Day	Avg Cost per Trip
January 2023	1,315	1,641	42	\$12.90
January 2022 comparison	1,337	1,708	43	\$12.80
FY 23 YTD	9,595	12,280	45	\$12.80

LYFT

Carson residents are eligible to receive a 50% discount off the cost of their Lyft ride. Riders pay half and the City pays the balance, up to a maximum trip cost of \$20. Participants must 18 years of age or older to ride alone. Rides must start AND end within City boundaries.

Lyft Ridership			
Month & Year	Total Rides	Avg total cost per trip	Avg trip cost to rider
January 2023	781 rides	\$10.45	\$5.20
January 2022 comparison	597 rides	\$9.40	\$4.68
FY 23 YTD	4,914 rides	\$10.83	\$5.42
April 2020* – present	17,297 rides	\$10.32	\$4.82

*Start of City partnership with Lyft.

Majority of rides took 7-8 minutes in duration, 2-3 miles in distance. Average trip costs are rising due to:

(1) Increased ride times from traffic returning to pre-pandemic levels and (2) Nationwide shortage of drivers/gig workers.

FUTURE PLANS

To enhance the new LBT and Carson Circuit service, staff is working on a capital improvement project to upgrade its bus stops with new shelters, benches, and trash receptacles. The furniture will mirror the newer units along Carson St. and by CSUDH. Staff is hoping to complete this project by the end of FY 2023 to beautify all stops throughout the city.

Additionally, staff is finalizing the acquisition of two electric vehicle (EV) minibuses as a pilot. EV busses emit zero greenhouse gasses, providing a cleaner environment for both riders and residents. Although upfront costs are higher than traditional internal combustion engine (ICE) buses, annual operating costs for EVs are expected to be significantly less than those of counterparts.