# Exhibit 3

# **BUDGETARY PROPOSAL FOR**

# Administrative Citation Processing Collection & Mobile Enforcement

Submitted by:

Submitted to:







#### CONFIDENTIAL INFORMATION DISCLAIMER:

This proposal contains certain confidential and valuable information in the form of ideas, know-how, concepts, processes, plans and trade secrets that belong to Turbo Data Systems, Inc. In accordance with the California Public Records Act, this confidential information shall not be disclosed outside the agency and shall not be duplicated, used, or disclosed in whole or in part for any purpose except in the procurement process. Confidential information contained in this document is noted on each applicable page or image. Serious and irreparable competitive disadvantage in future procurements could result from the release of any confidential information contained in this proposal. Please notify us immediately, in writing, if there is a request for disclosure of any confidential information, so that we will have an opportunity to participate in any disclosure discussions.

# Contents

Administrative Citation Processing Management	2
Basic Processing Fees: Electronic and Manual Administrative Citations	2
Notices Mailing	2
Other Correspondence, Notices and Letters	2
Payment Plan Processing	2
ICS Delinquent Collections	2
Franchise Tax Board Collections	2
Credit Card Payments (Internet and Phone/IVR)	2
Banking Service: Scan-check Deposit	3
Hearing Scheduling and Noticing– Administrative Citations (Optional)	
Postal Rate Increase Offset	3
ticketPRO Mobile Enforcement	4
ticketPRO nFORCER-II ALL-IN-ONE	
ticketPRO nFORCER-II Accessories and options	5
Tickets Printed Media	



# **Administrative Citation Processing Management**

Per Citation Fees: Electronic and Manual Administrative Citation Entry	\$3.00/Electronic citation
Monthly Hosting fees for Basic Processing Fees	\$5.00/Manual citation \$500 Monthly Hosting fee
Basic Processing includes:  • Entry of all citations. • Citation dispositions (bounced checks, payments, extensions, etc.) • Daily pick up of payments and other documents from a TDS provided P.O. box. • Scan and remote deposit checks into agency's bank account. • pticket.com web pages customized for the agency. • Database maintenance and daily system backups. • Secure, cloud access for agency staff to citation database. • Documentation and training for use of TDS provided online system. • Ongoing client support and training.	\$0.97 per notice
Includes all forms, envelopes, return envelopes and printing. Up to two notices are mailed per agency timeline. Includes first class postage.	
Other Correspondence, Notices and Letters  Includes all forms, envelopes, and printing. NSF letters, partial payments, name, and address changes, etc. Includes first class postage. (Excludes FTB and ICS notices)	\$0.97 per notice
Payment Plan Processing  Standard payment plans are available. All payment plan letters will be at the "Correspondence" rate.	\$10.00 per Plan
ICS Delinquent Collections  Collection will start based on an agency timeline. Additional penalties applied, and up to two letters mailed from Innovative at no cost to the Agency. Includes taking toll-free phone calls from ICS customers and other follow-up efforts.  Cost recovery option available	28% of amount collected
TDS pursues otherwise uncollectible accounts by retrieving social security numbers from a third party, mailing required pre-intercept letters, and then sending the accounts to the FTB to intercept any state tax refunds or lottery winnings. *This fee is subject to change each new FTB year.  Cost recovery option available	\$2.50 Per Account Letter +15% of amount paid
Credit Card Payments (Internet and Phone/IVR)	No Charge to Agency
A \$4 fee (minimum) or 4% of the amount paid (whichever is greater), convenience fee per citation paid by the public. This fee covers the cost of ongoing maintenance, support, and enhancements of the web payment system, and includes daily and monthly reconciliation of all payments. (Fee subject to change).	



Banking Service: Scan-check deposit	No Charge with existing remote deposit account
<ul> <li>Process all deposits into existing city's bank account.</li> <li>TDS will scan-deposit checks with city provided banking software.</li> <li>Existing city scanner installed at TDS will be used.</li> </ul>	\$75 per Hearing
<ul> <li>\$275 minimum for each scheduled in-person hearing date for combined Admin and Parking hearings.</li> <li>Mail hearing notifications for in-person and phone hearings at Notice rate</li> <li>Submit written declarations hearing requests and documents to hearing examiner for review</li> <li>Provide an experienced hearing examiner for municipal administrative citations</li> <li>Ensure that hearings are completed in a timely manner</li> <li>Decisions are rendered to uphold or deny each appeal and a decision letter will be sent at Notice rate</li> <li>Customer to provide facility for hearings.</li> </ul>	, , , , , , , , , , , , , , , , , , ,
Postal Rate Increase Offset	
If postal rates increase during the term of this agreement, fees to TDS shall be raised immediately to offset the effect of the postal rate increase.	



# ticketPRO Mobile Enforcement



#### ticketPRO nFORCER-II ALL-IN-ONE

#### ticketPRO Mobile Solution

This option is a complete solution that includes phone, printer, software, 4G data plan, support, and maintenance for a single monthly price per unit.

Initial One-time Fees	Unit Cost
<b>ticketPRO Mobile software setup and configuration:</b> Initial setup and installation of software with agency specific information	\$100 per unit
60-Month Lease	Monthly Rate
<ul> <li>Monthly Lease Details - Rugged Smartphone/Printer Combo + Data Plan</li> <li>All included, all-in-one rugged nFORCER-II (smartphone + printer)</li> <li>4/5G data plan</li> <li>Docking power stations</li> <li>ticketPRO Mobile Administrative Citation software</li> <li>Remote management software</li> <li>ticketPRO Mobile and RM software licenses</li> <li>Maintenance and support</li> <li>nFORCER-II SCAN option includes built-in laser barcode scanner</li> </ul>	nFORCER-II PRINT \$155/month/unit nFORCER-II SCAN \$175/month/unit
Monthly Lease Details	Rate
Smartphone: Built-in rugged Samsung smartphone or equivalent   High-Res Camera   Bluetooth   USB Charging   4/5G LTE	Included
Printer: Built-in 3" printer.	Included
Managed 4/5G Voice and Data Plan	Included
ticketPRO Mobile Software: Admin Software   Real-Time citation & photo transfer   Live Lookups for prior citations   Built-in LPR   Reinspection Lookup   GPS tracking   Live shared data between all devices	Included
ticketPRO Mobile Software Annual License	Included
Remote Management Software Maintenance and Support: Remote servicing and updates   Field support including remote-connect assistance   email support for Agency requests	Included

- Sales tax will be applied to all items listed.
- At the end of the monthly lease, all equipment will be returned to TDS in good working order. If equipment is not returned, the lease will revert to a month-to-month lease with 30 days' notice required prior to turning the equipment in.
- Early Termination Fees will apply.
- Rugged Smartphone and printer hardware are subject to availability.
- Lost/stolen/full damaged devices will be replaced at \$3,800.
- Out of warranty repairs will be assessed at the time the incident is reported. Repair costs could vary depending on the parts needing replacement.

#### Disclaimer:

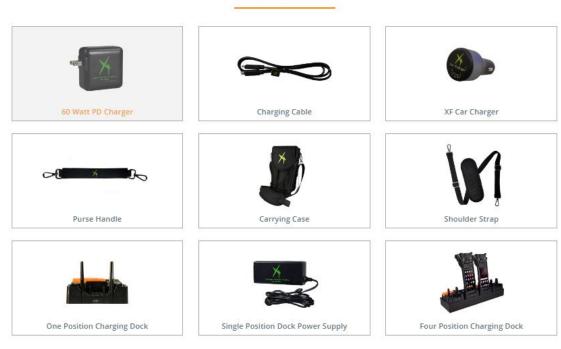
TDS may subscribe to various third-party software services for the purpose of automating input of informationwhile writing the ticket. These services may include Google Maps, location services GPS. TDS reserves the right, should these services terminate, to disable those services in the software. These services are integrated into the software for convenience and do not affect the issuance of citations.



# ticketPRO nFORCER-II Accessories and options

Item	Description	Price
1	Single Dock with power supply	\$ 219.00
2	Single Dock without power supply(used with quad base)	\$ 195.00
3	Quad Dock base only	\$ 365.00
4	Quad Dock base with docks	\$ 1,147.00
5	Hot swap Battery	\$ 138.00
6	Carry case	\$ 39.00
7	USB Car charger	\$ 50.00
8	USB AC Adapter	\$ 65.00
9	Hand strap	\$ 24.00
10	Top Strap	\$ 24.00

# Accessories



# **Tickets Printed Media**

Citations and Envelopes				
	Unit Cost			
TDS provides Standard or Custom citations and envelopes that are compatible with our ticketPRO Mobile solution.	Varies with size and quantity ordered			

All quoted prices are valid 60 days from the date submitted.



# **Annual Cost Estimates:**

# Annual Estimate for Administrative Citation Processing Management

Annual estimate for itemized management services to be determined. The annual minimum will be \$6,000 per year. Additional costs will be added for citation issue count, notices mailed, delinquent collections and FTB collections. Agency may choose to add additional cost recovery fees to offset delinquent and FTB collections.

# **Annual Estimate for Hearing Examiner Services**

The table below represents a cost estimate for combined parking and administrative citation hearing examiner services. Quantities for estimate provided by Agency:

	Qty per		Monthly	Annual
Item	Month	Rate	Estimate	Estimate
Hearing Examiner Services-Per Parking Citation	10	\$25	\$250	\$3,000
Hearing Examiner Services-Per Administrative Citation	15	\$75	\$1,125	\$13,500
\$275 Hearing Examiner minimum per visit	0	\$275	\$0	\$0
Total	25	375	1375	16500

# Annual Estimate for Admin Citation issuance solution

The table below represents a cost estimate for nFORCER-II hardware, accessories and ticketPRO Mobile software, licensing Data plan and support for Administrative Citation issuance:

# **Public Safety Dept (8 units)**

r abile safety Bept ( 5 ariles)	•					
nForcer-II Print 60-month Lease						
Item	Qty	Year 1	Year 2	Year 3	Year 4	Year 5
nForcer-II Print	8	\$14,880	\$14,880	\$14,880	\$14,880	\$14,880
Configure ticketPRO	8	\$800				
Quad-Dock chargers	2	\$2,294				
nForcer-II Top Carry strap	8	\$192				
USB Car Charger	8	\$400				
Annual Total*		\$18,566	\$14,880	\$14,880	\$14,880	\$14,880
*Sale Tax will be added to all a	*Sale Tax will be added to all amounts					

# Public Works/Sanitation (2 units)

nForcer-II Print 60-month Lease Item	Qty	Year 1	Year 2	Year 3	Year 4	Year 5
nForcer-II Print	2	\$3,720	\$3,720	\$3,720	\$3,720	\$3,720
Configure ticketPRO	2	\$200				
Single-Dock chargers	2	\$438				
nForcer-II Top Carry strap	2	\$48				
USB Car Charger	2	\$100				
Annual Total*		\$4,506	\$3,720	\$3,720	\$3,720	\$3,720
*Sale Tax will be added to all a	amoun	its				



Finance/Business License (2 units)

nForcer-II Print 60-month Lease Item	Qty	Year 1	Year 2	Year 3	Year 4	Year 5
nForcer-II Print	2	\$3,720	\$3,720	\$3,720	\$3,720	\$3,720
Configure ticketPRO	2	\$200				
Single-Dock chargers	2	\$438				
nForcer-II Top Carry strap	2	\$48				
USB Car Charger	2	\$100				
Annual Total*		\$4,506	\$3,720	\$3,720	\$3,720	\$3,720

<sup>\*</sup>Sale Tax will be added to all amounts





18302 Irvine Blvd. Suite 200 Tustin, CA 92780 **Quotation**#CAR231130LS

Phone # (714) 573-5757

Fax# (714) 573-0101

CITY OF CARSON

PUBLIC SAFETY: ADMIN CITATIONS REQ. BY: EVELYNE CARMONA

**Expiration Date** 

2/15/2024

Description	Qty	Rate	Total
60 MONTH LEASE-ticketPRO nFORCER II with ticketPRO Admin Software			
Monthly Lease Rate	8	155.00	1,240.007
Setup and Configuration Per Unit (One-Time Fee = 8 x \$100 = \$800)			
60-day minimum delivery time from placement of order.			
Additional Requested Accessories (See Quote #CAR231130AC)			
Data plan, software, maintenance and support are included in the lease.			
Early termination of lease will require a balance payment of \$65 x (Months remaining to full lease term)			
TDS will be responsible for the maintenance and repair of the equipment under normal wear and tear. It will be the responsibility of CUSTOMER to care for the equipment. At the end of the lease, all equipment will be returned to TDS in good working order. If equipment is not returned, the lease will revert to a month-to-month lease with 30 days' notice required prior to turning the equipment in.			
1-year Parts & Labor manufacture warranty; Warranty excludes batteries, accessories and physical damage. Lost or stolen units will be replaced at full retail price charged to CUSTOMER.			
TDS may subscribe to various 3rd party software services for the purpose of automating input of information while writing the ticket. These services may include Google Maps, location services GPS, LPR services, and VIN lookups. TDS reserves the right, should these services terminate, to disable those services in the software. These services are integrated in to the software for convenience and do not affect			
the issuance of citations.			
A processing contract with Turbo Data Systems is required for ongoing			
support.			
CONFIDENTIAL INFORMATION DISCLAIMER: This proposal contains certain confidential and valuable information in the form of ideas, know-how, concepts, processes, plans and trade secrets that belong to Turbo Data Systems, Inc. In accordance with the California Public Records Act, this confidential information shall not	Subtotal		\$1,240.00
be disclosed outside the Agency and shall not be duplicated, used, or disclosed in whole or in part for any purpose except in the procurement process. Confidential information contained in this document is noted on each applicable page or image. Serious and irreparable competitive disavantage in future procurements could esult from the release of any confidential information contained in this proposal. Pleasenotify us immediately,	Sales Ta	x (10.25%)	\$127.10
n writing, if there is a request for disclosure of any confidential information, so that we will have an opportunity operation and disclosure discussions.	Total		\$1,367.10



18302 Irvine Blvd. Suite 200 Tustin, CA 92780

Quotation #CAR231015AC

Phone # (714) 573-5757

Fax# (714) 573-0101

CITY OF CARSON

PUBLIC SAFETY: ADMIN CITATIONS REQ. BY: EVELYNE CARMONA

**Expiration Date** 

2/15/2024

Description	Qty	Rate	Total
ACCESSORY SOLUTION-ticketPRO nFORCER II (Optional for Quote CAR231130LS)			
Quad Dock base with 4-docks & power supply	2	1,147.00	2,294.001
Single Dock base with power supply	0	195.00	
Hot Swap Battery	0	138.00	
Carry Case w Shoulder Strap	8	39.00	312.00
USB Car Charger	8	50.00	400.00
USB AC Adapter	0	65.00	
ONFIDENTIAL INFORMATION DISCLAIMER: This proposal contains certain confidential and formation in the form of ideas, know-how, concepts, processes, plans and trade secrets that belong			\$3,006.00

CONFIDENTIAL INFORMATION DISCLAIMER: This proposal contains certain confidential and valuable information in the form of ideas, know-how, concepts, processes, plans and trade secrets that belong to Turbo Data Systems, Inc. In accordance with the California Public Records Act, this confidential information shall not be disclosed outside the Agency and shall not be duplicated, used, or disclosed in whole or in part for any purpose except in the procurement process. Confidential information contained in this document is noted on each applicable page or image. Serious and irreparable competitive disadvantage in future procurements could result from the release of any confidential information contained in this proposal. Pleasenotify us immediately, in writing, if there is a request for disclosure of any confidential information, so that we will have an opportunity to participate in any disclosure discussions.

Subtotal	\$3,006.00
Sales Tax (10.25%)	\$308.12

\$3,314.12

Total